

Verizon New England Inc.

6. Local Calling Areas and Other Exchange Services
6.1 Local Service Areas

The rates and charges for services explained herein are contained in Part M, Section 1.6.

6.1.1 Extended Local Service	
A.	Extended local service is an arrangement provided on a non-optional basis whereby the local service area of an exchange is enlarged by combining it with one or more additional exchanges in order to eliminate toll charges. It is established either following a poll in which a majority of the voting customers involved agreed to accept exchange reclassification based upon the most recent annual study period, or at the option of the Telephone Company if the customers would not be involved in exchange reclassification.
B.	The local area of each exchange or locality includes all the central offices and localities of the exchange. The local service areas of the exchanges and localities are shown in Exhibit 6.1.1-1.
1.	For municipalities served by more than one exchange or locality refer to Municipal Calling.
C.	Independent telephone companies and their operating territories/exchanges are identified in Section 5.

Verizon New England Inc.

6. Local Calling Areas and Other Exchange Services

6.1 Local Service Areas

6.1.1 Extended Local Service		
Exhibit 6.1.1-1 Additional Exchange, Zone and Locality Areas Included in the Local Service Area by Exchange or Locality		
Exchange or Locality	Measured Service - 4E Call Area A Exchange or Locality	Call Area B
Alstead	Bellows Falls VT, Charlestown, Claremont, Keene, Marlow, Newport, North Walpole Locality, Walpole, Westminster VT Locality	
Ashland	Bristol, Center Harbor, Center Sandwich, Meredith, Plymouth	
Barrington	Center Barnstead (IC), Dover, Durham, Northwood, Rochester	Eliot ME Locality, South Lebanon ME Locality
Bartlett	Bretton Woods (IC), Campton, Conway, Jackson, North Conway, North Woodstock, Twin Mountain	
Bedford	Goffstown, Manchester, Merrimack, Milford, New Boston	
Belmont	Canterbury, Gilmanton Iron Works (IC), Laconia, Pittsfield, Tilton	
Berlin	Gorham, Milan	
Bethlehem	Franconia, Littleton, North Woodstock, Twin Mountain, Whitefield	
Bristol	Ashland, Canaan, Danbury, Franklin, Laconia, Meredith, Plymouth, Rumney, Tilton	
Campton	Bartlett, Center Sandwich, Conway, North Woodstock, Plymouth, Rumney, Warren	
Canaan	Bristol, Danbury, Enfield, Lyme, Rumney, Sunapee	
Candia	Chester, Deerfield, Manchester, Raymond, Suncook	Derry

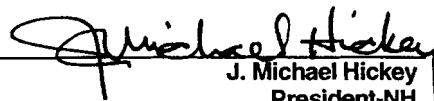
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6. Local Calling Areas and Other Exchange Services**6.1 Local Service Areas****6.1.1 Extended Local Service****Exhibit 6.1.1-1****Additional Exchange, Zone and Locality Areas Included in the Local Service Area by Exchange or Locality**

Exchange or Locality	Measured Service – 4E Call Area A Exchange or Locality	Call Area B
Canterbury	Belmont, Boscawen (IC), Chichester (IC), Concord, Franklin, Penacook, Pittsfield, Tilton	
Center Harbor	Ashland, Center Sandwich, Laconia, Melvin Village (IC), Meredith, Wolfeboro	
Center Ossipee	Center Sandwich, Conway, Madison, Melvin Village (IC), Sanbornville, Tamworth, Wolfeboro	
Center Sandwich	Ashland, Campton, Center Harbor, Center Ossipee, Conway, Melvin Village (IC), Plymouth, Tamworth	Meredith
Charlestown	Alstead, Claremont, North Walpole Locality	
Claremont	Alstead, Charlestown, Meriden (IC), Newport, Plainfield Locality, Weathersfield VT Locality, Windsor VT	
Colebrook	Bloomfield VT Locality, Dixville Notch (IC), Groveton, Lemington VT Locality, North Stratford, West Stewartstown	Canaan VT Locality, Pittsburg
Concord	Canterbury, Chichester (IC), Contoocook (IC), Dunbarton (IC), Epsom, Penacook, Suncook	Boscawen (IC), Deerfield, Northwood, Pittsfield
Conway	Bartlett, Campton, Center Ossipee, Center Sandwich, East Conway (IC), Madison, North Conway, Tamworth	Jackson

(C)

Issued: March 4, 2004
Effective: March 31, 2004


J. Michael Hickey
President-NH

Verizon New England Inc.

6. Local Calling Areas and Other Exchange Services

6.1 Local Service Areas

6.1.1 Extended Local Service

Exhibit 6.1.1-1 Additional Exchange, Zone and Locality Areas Included in the Local Service Area by Exchange or Locality

Exchange or Locality	Measured Service - 4E Call Area A Exchange or Locality	Call Area B
Danbury	Andover (IC), Bristol, Canaan, Franklin, New London (IC), Sunapee	
Deerfield	Candia, Epping, Epsom, Northwood, Raymond, Suncook	Concord, Manchester
Derry	Chester (IC), Hampstead, Manchester, Merrimack, Nashua, Salem	Candia, Plaistow
Dover	Barrington, Berwick ME Locality, Durham, Eliot ME Locality, Portsmouth, Rochester, Somersworth, South Berwick ME	Newmarket, South Lebanon ME Locality
Dublin	Harrisville, Jaffrey, Marlborough, Peterborough	Keene
Durham	Barrington, Dover, Epping, Newmarket, Northwood, Portsmouth	Eliot ME Locality
Enfield	Canaan, Hanover, Lebanon, Lyme, Newport, Sunapee	
Epping	Deerfield, Durham, Exeter, Kingston, Newmarket, Northwood, Raymond	
Epsom	Chichester (IC), Deerfield, Concord, Northwood, Pittsfield, Suncook	
Errol	Dixville Notch (IC), Milan, Wilson's Mills ME Locality	
Exeter	Epping, Hampton, Kingston, Newmarket, Portsmouth, Rye Beach, South Hampton Locality	Raymond

Verizon New England Inc.

6. Local Calling Areas and Other Exchange Services

6.1 Local Service Areas

6.1.1 Extended Local Service		
Exhibit 6.1.1-1 Additional Exchange, Zone and Locality Areas Included in the Local Service Area by Exchange or Locality		
Exchange or Locality	Measured Service - 4E Call Area A Exchange or Locality	Call Area B
Farmington	Milton, Milton Mills, New Durham (IC), Rochester	
Fitzwilliam	Jaffrey, Rindge, Troy, Winchendon MA, Winchester	Keene
Franconia	Bethlehem, Lisbon, Littleton, North Woodstock, Twin Mountain, Woodsville	
Franklin	Andover (IC), Boscawen (IC), Bristol, Canterbury, Danbury, Salisbury (IC), Tilton	Laconia
Goffstown	Bedford, Dunbarton (IC), Manchester, New Boston, Suncook, Weare (IC)	
Gorham	Berlin, Bretton Woods (IC), Chatham (IC), Jackson, Jefferson	
Greenfield	Antrim (IC), Hancock, Hillsboro (IC), New Boston, Peterborough, Weare (IC), Wilton (IC)	
Greenville	Milford, Peterborough, Rindge, Wilton (IC)	
Groveton	Bloomfield VT Locality, Colebrook, Guildhall VT Locality, Lancaster, Maidstone VT Locality, Milan, North Stratford	
Hampstead	Chester (IC), Derry, Haverhill MA, Plaistow, Salem	
Hampton	Exeter, Rye Beach, Seabrook, South Hampton Locality	

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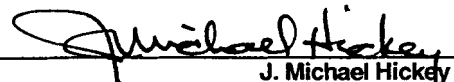
6. Local Calling Areas and Other Exchange Services**6.1 Local Service Areas****6.1.1 Extended Local Service****Exhibit 6.1.1-1****Additional Exchange, Zone and Locality Areas included in the Local Service Area by Exchange or Locality**

Exchange or Locality	Measured Service – 4E Call Area A Exchange or Locality	Call Area B
Hancock	Antrim (IC), Greenfield, Harrisville, Marlow, Peterborough, Sullivan	
Hanover	Enfield, Lebanon, Lyme, Norwich VT Locality, Thetford VT Locality, West Lebanon Locality, White River Junction VT	Plainfield Locality
Harrisville	Dublin, Hancock, Keene, Marlborough, Peterborough, Sullivan	
Hinsdale	Brattleboro VT, Spofford, West Chesterfield Locality, Winchester	
Jackson	Bartlett, Chatham (IC), Gorham, North Conway	Conway
Jaffrey	Fitzwilliam, Dublin, Marlborough, Peterborough, Rindge, Troy	
Jefferson	Gorham, Lancaster, Twin Mountain, Whitefield	Guildhall VT Locality
Keene	Alstead, Marlborough, Marlow, Spofford, Sullivan, Troy, Walpole, Westmoreland, Winchester	Dublin, Fitzwilliam, Harrisville, West Chesterfield Locality
Kingston	Chester (IC), Epping, Exeter, Plaistow, Raymond, South Hampton Locality	Haverhill MA
Laconia	Alton (IC), Belmont, Bristol, Center Harbor, Gilmanton Iron Works (IC), Meredith, Tilton, Wolfeboro	Franklin
Lancaster	Guildhall VT Locality, Jefferson, Lunenburg VT, Whitefield, Groveton	Maidstone VT Locality

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Issued: March 4, 2004
Effective: March 31, 2004

Docket No. DT 03-002


J. Michael Hickey
President-NH

Verizon New England Inc.

6. Local Calling Areas and Other Exchange Services

6.1 Local Service Areas

6.1.1 Extended Local Service		
Exhibit 6.1.1-1 Additional Exchange, Zone and Locality Areas Included in the Local Service Area by Exchange or Locality		
Exchange or Locality	Measured Service - 4E Call Area A Exchange or Locality	Call Area B
Lebanon	Enfield, Hanover, Meriden (IC), Newport, West Lebanon Locality	Norwich VT Locality, White River Junction VT, Plainfield Locality
Lisbon	Franconia, Littleton, Monroe, Woodsville	
Littleton	Bethlehem, Franconia, Lisbon, Monroe, Whitefield	Twin Mountain
Lyme	Canaan, Enfield, Fairlee VT, Hanover, Norwich VT Locality, Orford Locality, Rumney, Thetford VT Locality, Warren	
Madison	Center Ossipee, Conway, Tamworth	
Manchester	Bedford, Candia, Chester (IC), Derry, Goffstown, Merrimack, Suncook	Deerfield, New Boston, Weare (IC)
Marlborough	Dublin, Harrisville, Jaffrey, Keene, Sullivan, Troy	
Marlow	Antrim (IC), Alstead, Hancock, Hillsboro Upper Village (IC), Keene, Newport, Sullivan, Washington (IC)	
Meredith	Ashland, Bristol, Center Harbor, Laconia, Tilton	Center Sandwich, Plymouth
Merrimack	Bedford, Derry, Manchester, Milford, Nashua	
Milan	Berlin, Errol, Groveton	Wilson's Mills ME Locality
Milford	Bedford, Greenville, Hollis (IC), Merrimack, Nashua, New Boston, Wilton (IC)	

Verizon New England Inc.

6. Local Calling Areas and Other Exchange Services

6.1 Local Service Areas

6.1.1 Extended Local Service

Exhibit 6.1.1-1 Additional Exchange, Zone and Locality Areas Included in the Local Service Area by Exchange or Locality

Exchange or Locality	Measured Service - 4E Call Area A Exchange or Locality	Call Area B
Milton	Farmington, Milton Mills, Rochester, South Lebanon ME Locality, West Lebanon ME Locality	Acton ME Locality
Milton Mills	Acton ME Locality, Farmington, Milton, New Durham (IC), Sanbornville, West Lebanon ME Locality, Wolfeboro	
Monroe Locality	Barnet VT, Lisbon, Littleton, St. Johnsbury VT, Woodsville	
Nashua	Derry, Hollis (IC), Merrimack, Milford, Pelham, Salem, Tyngsboro MA	
New Boston	Bedford, Goffstown, Greenfield, Milford, Weare (IC), Wilton (IC)	Manchester
Newmarket	Durham, Epping, Exeter, Portsmouth	Dover, Eliot ME Locality
Newport	Alstead, Bradford (IC), Claremont, Enfield, Lebanon, Marlow, Meriden (IC), Sunapee, Washington (IC)	
North Conway	Bartlett, Chatham (IC), Conway, East Conway (IC), Jackson	
North Stratford	Bloomfield VT Locality, Colebrook, Groveton, Maidstone VT Locality	Lemington VT Locality
North Walpole Locality	Alstead, Bellows Falls VT, Charlestown, Walpole, Westminster VT Locality	
North Woodstock	Bartlett, Bethlehem, Campton, Franconia, Pike, Twin Mountain, Warren, Woodsville	

Verizon New England Inc.

6. Local Calling Areas and Other Exchange Services

6.1 Local Service Areas

6.1.1 Extended Local Service		
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Exchange or Locality	Measured Service - 4E Call Area A Exchange or Locality	Call Area B
Northwood	Barrington, Center Barnstead (IC), Deerfield, Durham, Epping, Epsom, Pittsfield	Concord
Orford Locality	Bradford VT, Fairlee VT, Lyme, Piermont Locality, Rumney, Warren	Thetford VT Locality
Pelham	Lowell MA, Nashua, Salem	
Penacook	Boscawen (IC), Canterbury, Concord, Contoocook (IC), Salisbury (IC)	
Peterborough	Dublin, Greenfield, Greenville, Hancock, Harrisville, Jaffrey, Rindge, Wilton (IC)	
Piermont Locality	Bradford VT, Newbury VT, Orford Locality, Pike, Warren	East Corinth VT (IC), Fairlee VT
Pike	North Woodstock, Piermont, Warrens, Wells River VT Locality, Woodsville	
Pittsburg	Canaan VT Locality, West Stewartstown	Colebrook
Pittsfield	Belmont, Canterbury, Center Barnstead (IC), Chichester (IC), Epsom, Gilmanton Iron Works (IC), Northwood	Barnstead (IC), Concord
Plainfield Locality	Claremont, Meriden (IC), West Lebanon, Windsor VT	Reading VT, Weathersfield VT Locality, Hanover, Lebanon
Plaistow	Chester (IC), Hampstead, Haverhill MA, Kingston, South Hampton Locality	Derry, Salem

Verizon New England Inc.

6. Local Calling Areas and Other Exchange Services

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6.1.1 Extended Local Service		
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Exchange or Locality	Measured Service - 4E Call Area A Exchange or Locality	Call Area B
Plymouth	Ashland, Bristol, Campton, Center Sandwich, Rumney	Meredith
Portsmouth	Dover, Durham, Exeter, Kittery ME Locality, Newmarket, Rye Beach	York ME
Raymond	Candia, Chester (IC), Deerfield, Epping, Kingston	Exeter
Rindge	Fitzwilliam, Greenville, Jaffrey, Peterborough, Winchendon MA	
Rochester	Barnstead (IC), Barrington, Berwick ME Locality, Center Barnstead (IC), Dover, Farmington, Milton, New Durham (IC), Somersworth, South Lebanon ME Locality, West Lebanon ME Locality	Eliot ME Locality
Rumney	Bristol, Campton, Canaan, Lyme, Orford Locality, Plymouth, Warren	
Rye Beach	Exeter, Hampton, Portsmouth	Kittery ME Locality
Salem	Derry, Hampstead, Lawrence MA, Nashua, Pelham	Plaistow
Sanbornville	Acton ME Locality, Center Ossipee, Milton Mills, Wolfeboro	
Seabrook	Hampton, Newburyport MA, South Hampton Locality	
Somersworth	Berwick ME Locality, Dover, Rochester, South Berwick ME	Eliot ME Locality, South Lebanon ME Locality
South Hampton Locality	Amesbury MA, Exeter, Hampton, Kingston, Plaistow, Seabrook	
Spofford	Hinsdale, Keene, West Chesterfield Locality, Westmoreland, Winchester	Brattleboro VT

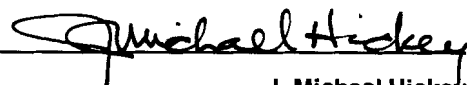
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Exhibit 6.1.1-1 Additional Exchange, Zone and Locality Areas Included in the Local Service Area by Exchange or Locality		
Exchange or Locality	Measured Service - 4E Call Area A Exchange or Locality	Call Area B
Sullivan	Hancock, Harrisville, Keene, Marlborough, Marlow	
Sunapee	Bradford (IC), Canaan, Danbury, Enfield, New London (IC), Newport, Sutton (IC)	
Suncook	Candia, Concord, Deerfield, Dunbarton (IC), Epsom, Goffstown, Manchester	
Tamworth	Center Ossipee, Center Sandwich, Conway, Madison	
Tilton	Belmont, Bristol, Canterbury, Franklin, Laconia, Meredith	
Troy	Fitzwilliam, Jaffrey, Keene, Marlborough, Winchester	
Twin Mountain	Bartlett, Bethlehem, Bretton Woods (IC), Franconia, Jefferson, North Woodstock, Whitefield	Littleton
Walpole	Alstead, Bellows Falls VT, Keene, North Walpole Locality, Westminster VT Locality, Westmoreland	
Warren	Campton, Lyme, Orford Locality, North Woodstock, Piermont, Pike, Rumney	
West Chesterfield Locality	Brattleboro VT, Hinsdale, Spofford, Westmoreland	Jacksonville VT, Keene, Newfane VT, Putney VT, Williamsville VT, Wilmington (C)

Issued: February 26, 2001
Effective: March 22, 2001


J. Michael Hickey
President-NH

Issued in Compliance with Order No. 23,584 in DT 99-056 dated November 1, 2000.

Verizon New England Inc.

6. Local Calling Areas and Other Exchange Services

6.1 Local Service Areas

6.1.1 Extended Local Service		
Exhibit 6.1.1-1 Additional Exchange, Zone and Locality Areas Included in the Local Service Area by Exchange or Locality		
Exchange or Locality	Measured Service - 4E Call Area A Exchange or Locality	Call Area B
West Lebanon Locality	Hanover, Lebanon, Meriden (IC), Norwich VT Locality, Plainfield, White River Junction VT	South Royalton VT, Woodstock VT
Westmoreland	Brattleboro VT, Keene, Spofford, Walpole, West Chesterfield Locality	
West Stewartstown	Canaan VT Locality, Colebrook, Lemington VT Locality, Pittsburg	
Whitefield	Bethlehem, Jefferson, Lancaster, Littleton, Twin Mountain	Guildhall VT Locality
Winchester	Fitzwilliam, Hinsdale, Keene, Spofford, Troy, Northfield MA	
Wolfeboro	Alton (IC), Center Harbor, Center Ossipee, Laconia, Melvin Village (IC), Milton Mills, New Durham (IC), Sanbornville	
Woodsville	Franconia, Groton VT (IC), Lisbon, Monroe, North Woodstock, Pike, Wells River VT Locality, West Newbury VT (IC)	

7. Auxiliary Exchange Services**7.1 Custom Calling Service**

Rates and charges for services explained herein are contained in Part M, Section 1.7.

7.1.1	Description	
Following are features which comprise Custom Calling.		
A.	Call Waiting signals a customer talking on the line that another call has been placed to the line. The customer may answer the second call and alternate between the calls by manipulating the switchhook.	
B.	Talking Call Waiting signals a customer talking on the line that another call has been placed to the line via a special tone and then announces the name associated in the Telephone Company's records with the line from which the call originates. If the incoming call is marked Private or no Directory Number was received via the database query, the call will be announced as "Private Number" or "Unavailable Number". The person who the customer is speaking with will not hear the signal or the name of the second caller. The customer may answer the second call and alternate between the calls by manipulating the switchhook. No customer provided equipment is required. Subscription to Call Waiting is required with this feature.	(N) (N)
C.	Call Forwarding permits a customer to forward all incoming calls to another preselected telephone number. The customer activates the service by dialing a code and the telephone number of the line to which the calls are to be forwarded. No assurance can be given that transmission will be fully satisfactory during Call Forwarding calls.	(T)
D.	Call Forwarding Busy Line provides for the automatic routing of incoming calls to a preselected telephone number when the called telephone number is busy. When Call Forwarding Busy Line Custom Calling service is provisioned in a 1A ESS central office the preselected forwarded to telephone number must be within the same central office control group. No assurance can be given that transmission will be fully satisfactory during Call Forwarding Busy Line service calls.	(T)
E.	Call Forwarding Don't Answer provides for the automatic routing of incoming calls to a preselected telephone number when the called telephone number does not answer within a predetermined number of rings. When Call Forwarding Don't Answer Custom Calling service is provisioned in a 1A ESS central office the preselected forwarded to telephone number must be within the same central office control group. No assurance can be given that transmission will be fully satisfactory during Call Forwarding Don't Answer service calls.	(T)
F.	Call Forwarding Busy Line Don't Answer provides for the automatic routing of incoming calls to a preselected telephone number when the called telephone number is busy and/or does not answer within a predetermined number of rings. When Call Forwarding Busy Line Don't Answer Custom Calling service is provisioned in a 1A ESS central office the preselected forwarded to telephone number must be within the same central office control group. No assurance can be given that transmission will be fully satisfactory during Call Forwarding Busy Line Don't Answer service calls.	(T)


Verizon New England Inc.

7. Auxiliary Exchange Services**7.1 Custom Calling Service**

7.1.1	Description	
G.	Three-Way Calling enables a customer to establish a talking connection involving the customer and two other parties. The customer, by switchhook operation, is able to place an existing call on hold and dial the telephone number of a third-party. No assurance can be given that transmission will be fully satisfactory during Three-Way Calling calls.	(T)(X)
H.	Usage Three-Way Calling allows customers to use Three-Way Calling on a per activation basis.	(T)(X)
I.	Speed Dialing 8 Codes allows a customer to call a predesignated seven or ten-digit telephone number by dialing a one-digit code. A maximum of eight predesignated telephone numbers can be stored.	(T)
J.	Speed Dialing 30 Codes allows a customer to call a predesignated seven or ten-digit telephone number by dialing a two-digit code. A maximum of 30 predesignated telephone numbers can be stored.	(T)

Issued: March 8, 2002
Effective: April 8, 2002

DT 02-040


J. Michael Hickey
President-NH

Verizon New England Inc.

7. Auxiliary Exchange Services**7.1 Custom Calling Service****7.1.2 Regulations**

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|-----------|--|
| A. | Custom Calling services are available to one-party residence or business customers served by suitably equipped central offices to the extent that existing facilities are available. |
| B. | One or more Custom Calling service (except Call Forwarding Busy Line/Don't Answer) may be ordered for a 14 day demonstration period. The period begins the day following the date on which the service is established. |
| 1. | In the event that the 14th day of the demonstration period is a Saturday, Sunday or holiday, the demonstration period is extended through the next regular business day. |
| 2. | If during the demonstration period, the customer requests that all Custom Calling services be discontinued, neither the monthly rates nor the one time charge, if appropriate applies. If the customer retains one or more of the services beyond the 14 day demonstration period, the monthly rate for each service retained applies from the date the service was initially established. |
| 3. | One 14 day demonstration period is offered per service per customer. |

7.1.3 Application of Rates and Charges

- | | | |
|---|---|------------|
| A. | A one time charge applies when Custom Calling services are requested subsequent to the installation of a network access line. | |
| 1. | The one time charge does not apply if one or more Custom Calling services is ordered during the period when the serving central office is being converted to an ESS office. | |
| 2. | The one time charge does not apply if Talking Call Waiting is the only feature being ordered. | (N) |
| 3. | For Call Forwarding Busy Line/Don't Answer, a one time charge applies to change the number to which calls are forwarded. | (T) |
| B. | For Call Forwarding, when a call is forwarded, an additional charge may apply. The charge is determined in accordance with the class of service furnished the customer. | |
| C. | For Call Forwarding Busy Line/Don't Answer, when a call is forwarded to a telephone number served by a different central office control group, an additional charge may apply. This charge is determined in accordance with the class of service furnished to the customer. | |
| D. Custom Calling Service Package— | When three or more services are provided on the same line, excluding Talking Call Waiting, a discount will apply to each service excluding the first one for residence or business monthly rates. | (C)
(C) |
| 1. | The service package applies to Call Waiting, Call Forwarding, Three-Way Calling, and Speed Dialing 8 and 30 Codes. | |
| 2. | A service package combination consisting of Call Forwarding, Speed Dialing 8, and Speed Dialing 30 is not available to residence customers. | |

Issued: March 8, 2002
Effective: April 8, 2002

DT 02-040

J. Michael Hickey
J. Michael Hickey
President-NH

Verizon New England Inc.

7. Auxiliary Exchange Services
7.2 Touch Tone Calling

7.2.1	Description
A.	Touch tone calling which is furnished subject to the availability of the central office facilities, allows calls to be originated from instruments equipped for tone-type address signaling over special central office facilities. Touch tone calling is a basic feature of Centrex services and exchange services.
B.	Telephones equipped for tone-type can only be associated with, or have access to, lines equipped for this service or with lines equipped for key pulsing or pushbutton dialing services.

Verizon New England Inc.

7. Auxiliary Exchange Services

7.3 Remote Call Forwarding

(T)

7.3.1	Description	
A.	Remote Call Forwarding provides automatic forwarding of all incoming calls placed to a seven-digit Remote Call Forwarding number to a terminating telephone number in the same or a different exchange. This service is available only in exchanges served by suitably equipped electronic (ESS) central offices, to the extent that existing facilities are available.	(T)
1.	The terminating telephone service may be local exchange service, Dedicated Toll Free Service (DTFS), or foreign exchange service; it may not be PAL or PASL service.	
B.	This service is furnished upon condition that the customer subscribed to adequate Remote Call Forwarding and terminating facilities to permit the use of the service without impairment, disruption or deterioration of the quality of other telephone services.	(T)
1.	If in the opinion of the Telephone Company additional Remote Call Forwarding service or terminating facilities are needed, the customer must subscribe to additional service or facilities. If the customer refuses to subscribe to adequate Remote Call Forwarding or terminating facilities, the Remote Call Forwarding service is subject to termination.	(T)
C.	The Telephone Company does not provide identification of the originating telephone number to the Remote Call Forwarding customer.	(T)
D.	No assurance can be given that transmission will be fully satisfactory during operation of Remote Call Forwarding.	(T)

7.3.2	Application of Rates and Charges	
A.	Message Charges	
1.	Between the calling party and the Remote Call Forwarding number the calling party is charged the appropriate message toll rate or message unit rate or local usage charge.	(T)
2.	Between the Remote Call Forwarding number and the terminating telephone number the Remote Call Forwarding customer is charged the directly dialed station-to-station message toll rate or the business local usage charges as applicable. These charges apply for person-to-person and collect calls made to a Remote Call Forwarding number even though such calls might not be accepted at the answering location.	(T)
a.	If the terminating service is DTFS, DTFS usage rates apply.	(T)
B.	Monthly rates and S&E charges apply in addition to the rates and charges for the terminating service and equipment.	

Verizon New England Inc.

7. Auxiliary Exchange Services
7.4 Special Reversed Charge Toll Service

7.4.1 Description	
A.	Special reversed charge toll is an arrangement that provides for customer's patrons to call a special telephone number in their exchange and be connected to the customer without having to place the call on a collect basis.
B.	The customer selects the exchanges in which this service is furnished, subject to the approval of the Telephone Company. The Telephone Company assigns a special telephone number in the exchange for special reversed charge toll. Calls to the special telephone number are accepted if originated in the exchange with which the special number is associated, and the customer assumes the charges for all calls to the special number.

7.4.2 Regulations	
A.	One directory listing in the alphabetical section of the directory is provided with this service.
B.	The minimum service period is three months.

7.4.3 Application of Rates and Charges	
A.	The special reversed charge toll customer is charged the appropriate operator station-to-station Message Telecommunications Service (MTS) rate for each completed call.
B.	In addition to the monthly rate, the S&E charge applies for each exchange selected when service is established or when at the request of the customer, a change is made in the special reversed charge toll number to which calls can be connected.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.5 Line Hunting Service

7.5.1 Description

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| A. | Line hunting which is provided subject to the availability of suitable central office facilities is an arrangement that groups together two or more main telephone exchange lines from the same central office so that incoming calls are automatically switched from the initial line, if in use, to the first non-busy line. |
|-----------|--|

7.5.2 Application of Rates and Charges

- | | |
|-----------|--|
| A. | S&E charges apply per group arranged at the same time to establish or interrupt a line hunting arrangement; however, they do not apply if line hunting is installed at the same time as the associated line. |
|-----------|--|

Verizon New England Inc.

7. Auxiliary Exchange Services

7.6 Referral Services

(C)

7.6.1	Description
A.	Basic Referral Service which is provided subject to the availability of suitable central office facilities, is an arrangement that intercepts incoming calls to a customer's telephone number and refers the calls to another telephone number.
1.	The basic referral period for a customer-initiated number change is thirty (30) days.
B.	Extended Referral Service is an optional intercept service for business customers that provides for the continued referral of a disconnected, suspended or changed number beyond the minimum basic referral period. Extended Referral Service uses a recorded announcement to give a caller the number's status and a referral number.
1.	Extended Referral Service is provided on individual line business services and the main lines for Centrex, Intellipath, Flexpath, PBX and Direct Inward Dialing (DID) Services.
2.	Extended Referral Service is provided where facilities and numbers are available.
3.	The minimum period is two months and the maximum is eleven months, starting after the expiration of the basic referral period in 7.6.1A.
4.	The request for Extended Referral Service must be placed at the same time as a request for the disconnection, suspension or telephone number change.
5.	Changes to the initial Extended Referral Service intercept announcement are not permitted once an order has been processed. Extension of the referral period is likewise not permitted once an order has been processed. However, a customer may request early termination of the referral period prior to the originally agreed upon termination date. No credit applies for early termination.

(T)

(N)

(N)

7.6.2	Application of Rates and Charges
A.	S&E charges apply per line arranged for Basic Referral Service.
B.	Applicable charges for Extended Referral Service will be billed in advance as a one-time charge. The one-time charge equals the applicable monthly rate times the number of months or fraction thereof that the customer requests be included in their Extended Referral Service period. Extended Referral Service is subject to a two-month minimum charge.

(T)

(N)

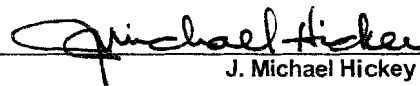
(N)

(N)

(N)

Issued: August 19, 2002

Effective: September 18, 2002


 J. Michael Hickey
 President-NH

Verizon New England Inc.

7. Auxiliary Exchange Services
7.7 Stop Hunt Arrangement

7.7.1	Description
A.	This arrangement which is provided subject to the availability of suitable central office facilities limits incoming calls to a specified number of consecutive central office trunks or lines.
B.	A Private Line Type 1001 channel serves as a control channel between the customer's premises and the serving central office.
1.	A control key is required at the customer's premises.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.8 Make Busy Arrangement

7.8.1	Description
A.	This arrangement which is provided subject to the availability of suitable central office facilities permits a customer to place a busy condition on one or more central office trunks or lines.
B.	The make busy arrangement cannot be provided on a customer's listed service.
C.	A Private Line Type 1001 channel serves as a control channel between the customer's premises and the serving central office.
1.	A control key is required at the customer's premises.

Verizon New England Inc.

7. Auxiliary Exchange Services

7.9 Curb-A-Charge Service

7.9.1	Description
A.	Curb-A-Charge is offered with one-party main telephone exchange service (except Private Branch Exchange (PBX) trunk lines) in suitably equipped central offices to the extent that existing facilities are available.
1.	If a customer's local serving office is not suitably equipped, Curb-A-Charge can be furnished on a foreign exchange or foreign central office service basis, subject to the availability of facilities.
B.	Curb-A-Charge is comprised of originating and/or terminating screening features which are available individually or in any combination.
C.	Originating Number Screening
1.	Operator Screening alerts the operator that operator handled calls and operator handled directory assistance calls may not be billed to the originating number. Calls may be placed on a calling card, collect (excluding calls to directory assistance) or charge to a third number basis.
2.	Direct Dialed Screening blocks directly dialed toll calls except calls placed to 800 numbers. Directly dialed calls to directory assistance are denied. Toll and directory assistance calls may be placed on an operator handled basis. This feature is offered only in exchanges served by electronic central offices where suitable facilities exist and is not available with Municipal Calling.
D.	Terminating Number Screening alerts operators throughout the country that collect and third number calls cannot be billed to a particular number.
E.	Curb-A-Charge is not available with Public Access Line (PAL) service.

7.9.2	Application of Rates and Charges
A.	One S&E charge applies when one or more Curb-A-Charge services is provided at the same time. It does not apply when one or more Curb-A-Charge feature(s) is provided in conjunction with the installation of the line.
B.	In addition to S&E charges and monthly rates, rates and charges also apply for foreign exchange and foreign central office, when utilized.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.10 Selective Blocking

7.10.1 Description	
A.	This arrangement allows customers to prevent use of their telephones for calls placed to information services with a 900 area code provided on either an interstate or intrastate basis. This arrangement recognizes and blocks any attempt to dial a number with a 900 area code.
B.	Selective Blocking is available to one-party residence customers and one-party business customers.
C.	Selective Blocking is provided only from Stored Program Control (SPC) central offices and is provided only when sufficient facilities exist.
D.	Implementation of these arrangements will be by central office as requests are received, so that the service will become available within 30 days of the first customer request in any suitably equipped central office.

7.10.2 Regulations	
A.	A written request from the customer is necessary to change or remove Selective Blocking.
B. Provision for Other Services	
1.	Selective Blocking cannot be combined with Curb-A-Charge.
2.	When Selective Blocking is used in conjunction with line hunting service, all lines in the hunt group must be blocked.

7.10.3 Application of Rates and Charges	
A.	Service charges do not apply to the provisioning of Selective Blocking
B.	For selective blocking of Centrex lines, refer to Part H.

Verizon New England Inc.

7. Auxiliary Exchange Services

7.11 Simplified Message Desk Interface (SMDI)

7.11.1	Description
A.	<p>SMDI which is offered subject to the availability of facilities to both Centrex and business main telephone exchange service customers (except PBX trunk lines), provides facilities for the answering of a client's telephone line at a customer's message desk services center. The message desk service center must subscribe to Centrex or business main telephone exchange service lines (except PBX trunks) equipped with line hunting, central office automatic message link equipment and a data link between the serving central office and the customer's premises.</p> <ol style="list-style-type: none"> 1. This permits the customer's clients whose lines are equipped with Call Forwarding to have their messages directed to the message desk service center. The message desk service center receives the following information. <ol style="list-style-type: none"> a. Called Number b. The type of call forwarding or a direct call indication c. The calling number (available for Centrex only if the call originates within the same Centrex system) d. The message desk terminal numbers
B.	<p>The SMDI feature provides the customer with the ability to offer voice store and forward and message desk services. If the facility is a voice store and forward service, the information may be used to activate a recorded announcement, allowing the caller to leave a recorded message, and place and store the message for the called party. If it is a message desk service, this same information may be used by the customer's attendant, who answers the call and provides client specific information to the calling party (i.e., client's name, location, the name of the person accepting the client's calls and whether the line is busy).</p> <ol style="list-style-type: none"> 1. SMDI provides the capability for the customer to direct a message waiting indication (audible or visual) to their client's telephone line when calls are forwarded to the message desk. Subscribing clients hear the audible message waiting indication when lifting the receiver or a message waiting indicator lamp is activated and clients know that a message is waiting. The client may call the customer for their message or ignore the tone and place a call. <ol style="list-style-type: none"> a. Visual message waiting indicator service is available to Centrex customers served by suitably equipped central office facilities. Satisfactory provision of the feature is dependent on the customer's use of customer provided compatible station set hardware.

Verizon New England Inc.

1st Revised

7. **Auxiliary Exchange Services**
 7.11 **Simplified Message Desk Interface (SMDI)**

7.11.2 Regulations

A. Responsibility of the Customer

1. Customers providing message desk service must have Centrex or exchange service lines equipped with line hunting in the same central office control group where the automatic message link equipment and data link terminates. Customers must have a data link to each central office control group where client lines are resident.
2. Customers must provide equipment compatible with the modem in the Telephone Company central office in order to transmit and receive the necessary data between the central office and the customer premises.
3. Customers are responsible for providing message desk equipment on their premises.
4. The customer and client must be served from the same central office control group.
5. When the customer utilized the message waiting indication feature, the customer's clients' lines must be programmed to accept the message waiting indication.

7.11.3 Inter Switch Voice Messaging (ISVM)

A. Inter-Switch Voice Messaging is an optional enhancement to SMDI subject to the availability of both SMDI and ISVM facilities. Unless otherwise specified herein, the regulations, rates and charges for ISVM apply in addition to the regulations, rates and charges for SMDI.

B. ISVM utilizes the SS7 network to pass calling and called number information between central offices. With ISVM capability, the customer is not required to obtain a data link to each central office control group where client lines are resident. With ISVM, the customer can provide messaging capability to all end users in a LATA provided those end users reside in central offices that are interconnected via SS7 and are equipped with the required software. ISVM requires SMDI between the customer's equipment and at least one central office.

C. Responsibility of the Telephone Company

1. The Telephone Company will determine the central office and transmission facilities to be used to provide service.
2. Signaling, control and data communication protocols are defined by the Telephone Company, and the Telephone Company retains the right to change these protocols.

(N)

(N)

Verizon New England Inc.

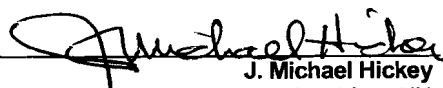
7. Auxiliary Exchange Services
7.11 Simplified Message Desk Interface (SMDI)

7.11.3 Inter Switch Voice Messaging (ISVM)	
D. Responsibility of the Customer	
1.	The integrity of the customer's database information is solely the responsibility of the customer.
2.	Unauthorized Use —Customers are not authorized to sell or offer for telemarketing purposes or other unauthorized purposes, a list of telephone numbers acquired or compiled by using this service.
E. Liability	
1.	The Telephone Company assumes no liability for the loss of stored messages or other information attributed to a failure of its facilities and equipment.
2.	The Telephone Company assumes no liability for any errors, misdirected calls or misdirected message waiting indications resulting from problems with the customer's database.

7.11.4 Application of Rates and Charges	
A. Data Link	A minimum of one data link is required between the serving central office and the customer's premises. Rates and charges applicable for compatible Part B analog private line or Part C digital private line dedicated transmission facilities will apply. (C)
B.	In addition to the feature establishment NRC, appropriate service charges apply. (C)
1.	An S&E charge applies to equip a client's line with the capability to receive the message waiting indication.
C.	In addition to the monthly rate for central office automatic message link equipment, standard rates and charges for business main telephone exchange service or Centrex service apply as appropriate.

Issued: May 7, 2003
Effective: June 6, 2003

Administrative Filing


 J. Michael Hickey
 President-NH

Verizon New England Inc.

7. Auxiliary Exchange Services

7.12 Distinctive Ring Service

7.12.1	Description
A.	Distinctive Ring enables a customer to have up to three separate telephone numbers (one main telephone number and two additional telephone numbers) associated with one exchange access line. Each telephone number has a distinctive ring on incoming calls to allow for identification of the incoming call. A distinctive Call Waiting tone for each additional telephone number is provided to customers also subscribing to Call Waiting.
B.	Distinctive Ring is available to one-party residence or business main telephone exchange service customers served by a suitably equipped central office subject to the availability of facilities.
C.	Distinctive Ring is not offered with PBX trunk service, lines equipped with hunting arrangements, access lines terminating in customer premises switching equipment, foreign exchange and foreign central office services.
D.	Distinctive Ring is offered as follows. <ol style="list-style-type: none"> <li data-bbox="261 904 1384 968">1. Package I—Consisting of one additional telephone number associated with a single line. <li data-bbox="261 978 1384 1042">2. Package II—Consisting of two additional telephone number associated with a single line.
E.	All telephone numbers associated with an exchange access line equipped with Distinctive Ring must be served by the same central office.
F.	Distinctive Ring may not be compatible with some types of customer provided telephone equipment.

7.12.2	Regulations
A.	Provisions for Other Services <ol style="list-style-type: none"> <li data-bbox="261 1357 1384 1485">1. Call Waiting and Call Forwarding services which are provided on the customer's main telephone number also are provided automatically on additional numbers. When establishing Distinctive Ring, Call Forwarding customers must choose one of the following arrangements. <ol style="list-style-type: none"> <li data-bbox="261 1500 1384 1564">a. Calls to the main telephone number and additional telephone numbers associated with one exchange access line will be forwarded to a single number. <li data-bbox="261 1574 1384 1638">b. Only calls to the main telephone number associated with one exchange access line will be forwarded. Calls to additional telephone numbers will not be forwarded. <li data-bbox="261 1649 1384 1747">2. Curb-A-Charge service features which are provided on the customer's main telephone number also are provided automatically on additional numbers for Distinctive Ring.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.12 Distinctive Ring Service

7.12.2 Regulations**A. (Continued)**

- 3. Directory Listing**—Distinctive Ring customers are entitled to one directory listing for each additional telephone number. Listings are subject to regulations, rates and charges specified in Section 5. Listing information must be determined when Distinctive Ring is requested. Subsequent changes to listing information will be subject to service charges. Customers with nonpublished or nondirectory listed service on the main telephone number may choose to have additional numbers published or listed in the directory.

7.12.3 Application of Rates and Charges**A. One Time Charges**

- 1.** A one time charge applies to change Call Forwarding arrangements subsequent to the establishment of Distinctive Ring.
- 2.** The one time charge applies if Distinctive Ring is ordered subsequent to the installation of a network access line. It does not apply if Distinctive Ring is ordered during the 90 day period when the serving central office is being equipped with facilities to provide the service.
- 3.** The one time charge applies to change from Package I to Package II subsequent to the establishment of a network access line.

Verizon New England Inc.

7. **Auxiliary Exchange Services**
7.13 **PHONESMART® Service**

7.13.1	Description
A.	Phon SMART consists of a set of call management features which utilize the network's ability to forward the calling party's telephone number between the originating and terminating central offices. Phon SMART depends on the availability of Signaling System 7 (SS7).
1.	Busy Redial automatically monitors and redials the telephone number of the most recent outgoing call. If the redialed telephone number is idle, the call completes immediately. If the redialed telephone number is busy, the called line is monitored for a maximum of 30 minutes. When the called line becomes idle, a distinctive ringing signal alerts the calling customer that the number is available and the call can be completed. The following types of calls cannot be automatically redialed. (T)
a.	Calls to 800 numbers
b.	Calls to 900 Service numbers
c.	Calls preceded by an interexchange carrier access code
d.	Calls made on an International Direct Distance Dialed basis
e.	Calls to Directory Assistance Service
f.	Calls to universal emergency number service (911)
2.	Caller ID - Number Only provides the originating telephone number, the date and the time of an incoming call in the period between the first and second telephone ring. This information is displayed on a customer provided compatible display device attached to the customer's telephone line. (T)
3.	Caller ID provides the name and number associated in the Telephone Company's records with the line from which an incoming call originates, including names and numbers associated with nonpublished and nonlisted service. The name and the calling number are displayed on customer provided premises equipment attached to the customer's telephone line. Per call blocking and line blocking will prohibit the display of both name and number. (T)
4.	Call Trace allows a customer to trace the most recent incoming call by dialing a code immediately after terminating the call. The Telephone Company's central office equipment records and stores the incoming call message detail (date, time and originating telephone number of the call) provided that the call was completed over a suitably equipped facility and the customer has not received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly, but are automatically reported to the Annoyance Call Bureau where call details can be obtained by an appropriate law enforcement agency when the customer files a complaint.

7. Auxiliary Exchange Services

7.13 PHONESMART® Service

7.13.1	Description	(C)
A.	(Continued)	
5.	<p>*69 - Depending on the serving central office, *69 automatically redials the telephone number of the last incoming call or delivers an announcement of information about the last incoming call when the service is activated. Upon dialing *69, the telephone number associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. The announced telephone number does not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back. As with most calling features, *69 does have service limitations, such as *69 cannot announce or return calls marked private by the caller, the announced number does not always identify the caller and *69 cannot return all calls for which it can announce a number. Calls placed from cellular phones or lines equipped with ISDN or PBX service cannot be returned. In some cases, however, the call may be returned manually using the announced number.</p> <p>If possible, the service may also allow a customer to return the call automatically by dialing "1". *69 cannot return all calls for which it can announce a number. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.</p>	(C)
a.	<p>General Disclaimer/Conditions - Custom Local Area Signaling Service (CLASS) features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.</p>	(N)
6.	<p>Call Waiting ID Deluxe – Number Only provides for an expanded form of Caller ID – Number Only which also allows a customer who is off hook on an existing call to receive Caller ID - Number Only information for a new, incoming call, and to handle the new call either by forwarding to a voice mail system, or by including in conferencing, or by routing to a message announcement, or by drop first/drop last caller option.</p>	(N)
a.	<p>The customer must subscribe separately to Call Waiting to take full advantage of this service. Three way calling is optional, depending on the functionality that is desired. The customer is required to purchase customer premises equipment that is capable of displaying Call Waiting ID information, in addition to facilitating disposition options.</p>	
7.	<p>Call Waiting ID Deluxe is an expanded form of Caller ID which is designed for customers who also subscribe to Call Waiting. This service allows a customer who is off hook on an existing call to receive Caller ID (name and number) information for a new, incoming call, and to handle the new call either by forwarding to a voice mail system, or by including in conferencing, or by routing to a message announcement, or by drop first/drop last caller option.</p>	
a.	<p>The customer must subscribe separately to Call Waiting to take full advantage of this service. Three way calling is optional, depending on the functionality that is desired. The customer is required to purchase customer premises equipment that is capable of displaying Caller ID information, in addition to facilitating disposition options. Per call blocking and line blocking will prohibit the display of both name and number.</p>	

7. Auxiliary Exchange Services**7.13 PHONESMART® Service**

7.13.1	Description
A.	(Continued)
8.	Call Waiting ID provides for an expanded use of Caller ID by allowing a subscriber of Call Waiting to go off hook on an existing call to receive Caller ID information (number only) for a new incoming call. The calling number is displayed on customer provided premises equipment attached to the customer's telephone line. Subscription to Call Waiting is required.
9.	Call Waiting ID With Name provides the same functionality as for Call Waiting ID plus the display of the name associated in the Telephone Company's records with the line from which the call originates, including names associated with nonpublished and nonlisted service. The calling name and number are displayed on customer provided premises equipment attached to the customer's line. Per call blocking and line blocking will prohibit the display of both name and number.
10.	Anonymous Call Rejection allows a customer to redirect incoming calls for which calling name and number display has been suppressed through the use of per call or line blocking, to an announcement indicating that the customer is not presently accepting such calls. The customer may activate and deactivate the feature without charge by dialing a code.
a.	Upon receiving the anonymous call rejection announcement, the calling party may either reverse the blocking status of his/her line and redial the call or elect not to redial the call.
b.	Anonymous Call Rejection is provided automatically to customers subscribing to Caller ID – Number Only, Caller ID, Call Waiting ID With Name, and Call Waiting ID Deluxe. Anonymous Call Rejection initially will be provided in a deactivated state.
11.	Call Intercept (CI) which is furnished subject to the availability of central office facilities, is an optional residential service that is available as an enhancement to Caller ID. CI gives subscribers the ability to request that callers identify themselves, prior to answering calls, even when callers have blocked their numbers or are calling from telephone numbers that do not send name and number information. Subscribers of CI must have Caller ID in order to use this service.
a.	CI allows calls on which an originating telephone number is available to complete in the normal manner.
b.	CI will screen calls on the originating number where they do not present a valid number and/or do not adhere to the North American Telephone Plan. These calls typically show up as "Unavailable", "Out of Area", "Anonymous" or "Private" on the Caller ID display. Calls on which a number is not available will be screened by CI. The CI announcement will be played to callers informing them that the number they are calling has CI and does not accept calls from unidentified numbers. The recording will request that callers record their name and press the pound key or simply stay on the line. At this point, a caller with an override code can enter that code and be immediately connected, or if the caller stays on the line, the call will be processed by CI. If the calling party records a name, CI will ring the called party's number with a distinctive ring and the Caller ID display will show "Call Intercept". When the subscriber answers, CI will identify itself and play the recorded name.
c.	The subscriber then has the option to (1) accept the call, (2) decline the call and play an announcement to the caller, (3) refuse a sales/telemarketing call and transfer the call to a sales screener announcement, (4) send the call to voice mail, or (5) repeat the recording.
d.	If the calling party records a name and the subscriber does not answer the call, the calling party will be connected to the subscriber's answering device (answering machine or voice mail), if available.

(X)

(X)

Issued: September 30, 2005

Effective: October 30, 2005

ADMINISTRATIVE Filing

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 Vice-President-NH

Verizon New England Inc.

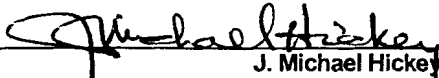
7. Auxiliary Exchange Services

7.13 PHONESMART® Service

7.13.1	Description	
	A.11. (Continued)	
e.	Optional Features – CI offers the following two optional features.	(N)
f.	A PIN override feature for acquaintances who may call from locations not displaying name and number.	
g.	Alternate language capability (Spanish) for subscriber prompts and menu choices.	(N)
B.	Phonesmart is available with all one-party residence and business main telephone exchange service (except PBX trunks, foreign exchange and foreign central office services) and with Centrex services and Universal Emergency Number service 911 in suitably equipped serving central offices where facilities exist. In addition, both the subscriber to the service and the other party involved in the call must either be served from the same central office or served from different central offices which are linked by facilities that can send the parties' telephone numbers between these central offices.	(X)
C.	Phonesmart will be offered on a subscription and/or per activation basis only, except for Caller ID offerings (Caller ID – Number Only, Caller ID, Call Waiting ID, Call Waiting ID Deluxe – Number Only, and Call Waiting ID Deluxe) and Call Trace.	
1.	Call Trace is billed on a charge per activation which applies only when the attempt to trace and record the calling telephone number is successful. The results of a successful trace will only be provided to an appropriate law enforcement agency.	
2.	Caller ID – Number Only is only available on a subscription basis.	(X)

Issued: February 1, 2002
Effective: March 29, 2002

Docket No. DT 02-013


J. Michael Hickey
President-NH

Verizon New England Inc.

7. Auxiliary Exchange Services

7.13 PHONESMART® Service

7.13.1	Description	
D.	<p>Per call blocking is an originating option that allows customers to control the disclosure of their directory number and name on a call-by-call basis. When activated, the option precludes the originating customer's telephone name and number (if applicable) from being displayed on the terminating customer's Caller ID - Number Only, Caller ID, Call Waiting ID Deluxe - Number Only and Call Waiting ID Deluxe display device and also prevents *69 from completing a call. Per call blocking does not affect the operation of the other Phonesmart features. Activation is accomplished by the calling party dialing the per call blocking activation code prior to initiating a call. Per call blocking is available in suitably equipped central offices to all one-party residence and business main telephone exchange service, except hotel/motel, multi-party residence, PBX trunks, toll access trunk lines and Public Access Line (PAL) service.</p> <p>1. There is no charge associated with per call blocking.</p>	(T) (T)
E.	<p>Line blocking allows customers to automatically block the disclosure of their directory number and name on all originating calls. The option precludes the originating customer's telephone number and name (if applicable) from being displayed on the terminating customer's Caller ID - Number Only, Caller ID, Call Waiting ID Deluxe - Number Only and Call Waiting ID Deluxe display device and also prevents *69 from completing a call. Line blocking does not affect the operation of the other Phonesmart features. Line blocking is available with PASL service, toll access trunk lines and PAL service.</p> <p>1. Line blocking is available on a no charge basis to nonpublished and nondirectory listed customers and to domestic violence agencies, their staff or volunteers, and safehouses.</p>	(T) (T)
F.	Phonesmart is not available when the subscriber completes or receives a call utilizing an interexchange carrier's facilities.	
G.	<p>Satisfactory provision of Phonesmart requires technically compatible customer provided premises equipment.</p> <p>1. Customer premises equipment suitable for display of the calling number in conjunction with Caller ID - Number Only may not be capable of displaying name and number information in conjunction with Caller ID. Display customer premises equipment for Caller ID - Number Only and Caller ID may not be suitable for use with Call Waiting, Call Waiting ID With Name, Call Waiting ID Deluxe - Number Only, or Call Waiting ID Deluxe. A customer purchasing such equipment should check with the vendor to assure that it will operate in conjunction with the particular Telephone Company service(s) that the customer desires.</p>	(T) (T)

Verizon New England Inc.

7. Auxiliary Exchange Services
7.13 PHONESMART® Service

7.13.2 Regulations

- | | |
|---|---|
| A. Liability— | The Telephone Company shall not be liable for failure of Phonesmart, for whatever reason, except when due to gross negligence or willful misconduct of the Telephone Company. |
| B. Phonesmart Caller ID is not available with ISDN basic service equipped lines. | |

7.13.3 Application of Rates and Charges

- | | |
|---|---|
| A. | Phonesmart rates and charges are in addition to all other applicable rates and charges for the associated one-party residence and business main telephone exchange service, Centrex services and other associated services. |
| B. One Time Charge-Business Customer | |
| 1. | A one time charge applies when any Phonesmart feature is ordered subsequent to installation of a network access line. It does not apply if one or more features are ordered during the 90 day period when the serving central office is first equipped with facilities to provide the service. |
| 2. | The one time charge does not apply for the first application of line blocking to a customer's line in a new service area for the period of 30 days prior to and up to 60 days following the introduction of Phonesmart in that area. |
| a. | The one time charge does not apply for the first application of line blocking if requested within 60 days of the installation of a new line. A one time charge applies for any subsequent application of line blocking, unless the customer sends a letter to the Telephone Company requesting line blocking for concerns related to health or safety or the customer has nonpublished service or nondirectory listed service. |
| C. One Time Charge-Residence Customer— | A one time charge does not apply to order any Phonesmart feature. |
| D. | Busy redial is available on a monthly charge basis or on a per-activation charge basis to customers served by any suitably equipped central office. The activation charge applies each time the feature is successfully activated, regardless as to call completion. Activation charges do not apply when the customer elects repeat dialing on a monthly charge basis. |
| E. | 69 is a feature offered on a monthly subscription or per activation basis. Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. The customer is billed for any call placed by means of this service. |
| F. | Anonymous Call Rejection is provided without charge to customers subscribing to Caller ID – Number Only, Caller ID, Call Waiting ID With Name, and Call Waiting ID Deluxe. |

(D)(T)

(D)

(N)

(N)

(T)

Issued: September 30, 2005

Effective: October 30, 2005

Administrative Filing

Lisa M. Thorne
 Lisa M. Thorne
 Vice-President-NH

7. Auxiliary Exchange Services

7.14 CUSTOM REDIRECT Service

7.14.1	Description
A.	Custom Redirect Service (CRS) enables business customers to redirect all or a part of their incoming switched voice and data calls to other telephone numbers. The redirection may be on a permanent basis, automatically according to predetermined parameters, and/or upon command by the customer. This service may be used in the event of a communications failure, cable cut, fire, flood, or any other event requiring calls to be handled from alternate telephone numbers or an alternate location.
B.	CRS offers three options per group with the basic service. The first option is usually a basic redirect to the dialed number. The customer may designate that the basic redirection feature be used in each of the options or, the customer may select a CRS optional feature as described herein. (C)
C.	<p>Standard Features</p> <ol style="list-style-type: none"> <li data-bbox="261 846 1450 889">1. Equipped Number—is the subscriber's called telephone number that has CRS. (C) <li data-bbox="261 889 1450 1123">2. Group—is the collection of equipped telephone numbers that will be redirected in the same way, at the same time. If the customer requests redirection then all telephone numbers within that group will be redirected. Every group must have the same optional features in each of the options. For example, if the option column has time-of-day redirection, then the times that the numbers are redirected are the same for all the numbers in that group. The actual telephone numbers that the calls are redirected to do not have to be the same. For all options, the telephone number that the calls are redirected to may be different. (C) <li data-bbox="261 1123 1450 1357">3. Option Column—is a table of telephone numbers that are treated the same. CRS has three option columns per group with the basic service. Up to six additional option columns may be provisioned as an enhancement. Only one option is active for a group at any given time. For example, in a particular group the first option may be the original dialed number, the second option may be the home telephone number, and the third option might be a telephone number in an affiliate office in another city. If option two were selected (i.e., "active"), all telephone numbers would be redirected to the respective telephone number in option column two. (C) <li data-bbox="261 1357 1450 1440">4. Redirecting telephone number— has no office equipment associated with it and is to be used solely for the purposes of redirecting call traffic from the telephone number dialed to the CRS customer's intended destination.

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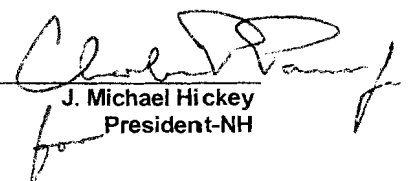
7. Auxiliary Exchange Services

7.14 CUSTOM REDIRECT Service

7.14.1	Description
C.	(Continued)
5.	<p>Modification of Options— When the customer elects to redirect calls, the customer calls into the Company platform using a TOUCH-TONE telephone. Upon reaching the platform, the customer must pass through a series of security blocks to get into the system. Calls may also be redirected by calling a live attendant, who, after verifying security information, will establish the redirection of the calls. After authorization is confirmed, the customer specifies which group and which option the customer wishes to activate. A group may be a floor, department, building, or some other customer-defined list of numbers. These groups are pre-assigned upon the establishment of the service. The customer may call in to have the active option modified as frequently as desired. When calls are terminated to any number other than the originally dialed number redirection charges will apply.</p>
D.	<p>Optional Features</p>
1.	<p>Time-of-Day/Day-of-Week Redirection— allows customers to redirect the customer's calls to another location at predesignated times. The system will automatically route these calls until the customer changes the specifications. This will allow the customer to use a single office to perform the work of many locations during the off-peak hours. Time-of-Day/Day-of-Week Redirecting may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.</p>
2.	<p>Percentage Redirection— allows customers to direct 20% of the incoming calls to location A, 30% to location B, and 50% to location C. The customer may choose the quantity of locations and the actual percentages, up to ten percentages, to be redirected but the total must always equal 100%. The Percentage Redirection feature may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.</p>
3.	<p>Auto-Attendant Redirecting— As an optional feature, the Telephone Company will load a customer defined Telephone Company-approved pre-recorded message. After incoming callers hear the message, they may be disconnected, or transferred without requiring a response, or the caller may prompted to enter a "1", "2", or "3" on their touch-tone pad. The call will then be redirected to a telephone number that the customer designated for that selection. The customer may select up to three redirect choices for each equipped number. The Auto-Attendant Redirecting feature may be used with any of the option columns. If this feature were used in more than one option, the optional feature charge would apply to each option utilizing the feature.</p>

(C)

(C)


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7. Auxiliary Exchange Services

7.14 CUSTOM REDIRECT Service

7.14.1	Description
D.	(Continued)
4.	Number Identification Redirecting — allows the customer to redirect calls based upon the originating telephone number, NXX, LATA, or NPA of the incoming caller. This allows the customer to direct particular callers to specific numbers, based upon their telephone number. If an incoming caller's number is on the list, the call will be redirected to the "on-list" number. If the incoming caller's telephone number is not on the list, the call may be completed as dialed. The customer may have as many numbers as desired on the list. The customer will be billed for each 100 numbers or any fraction thereof. Number Identification Redirecting may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.
a.	Number Identification may not be used to pass the calling party's number to the customer.
5.	Single Number Destination Service —This feature allows customers to redirect an entire group to a single number provided at the time of activation. At the time of provisioning, customers must designate an interexchange carrier of their choice to carry the redirected traffic.
6.	Custom Applications —In addition to the optional features offered in this tariff, custom applications to modify the query response may also be provisioned. Custom applications such as the inclusion of a single table or single field manipulation in the call processing record to meet a specific customer's need are available.
E.	Enhanced Features
1.	SuperGroups —The customer may organize its groups into SuperGroups. A SuperGroup allows the customer to modify the active option of multiple groups at the same time. For example, if groups 101, 102 and 105 belong to SuperGroup 001, setting SuperGroup 001 to option 3 would set 101, 102 and 105 to option 3.
a.	When a group belongs to multiple SuperGroups, the active option defaults to the last option set. Using the example with SuperGroup 001 preceding and an additional SuperGroup 002 which contains groups 103, 104 and 105; if after SuperGroup 001 is set to option 3, and SuperGroup 002 is set to option 2, then group 105's active option would be set to option 2.
2.	Alternate Central Office Triggers —The ability to place triggers in central office switches, other than the original terminating central office, allows customers to redirect from the office in which the call originates without requiring the call to complete to the terminating central office. In the event that the terminating central office is out of service, the customer's CRS may be activated, and all calls processing in an office with an alternate central office trigger will be redirected per the current active option at that time. Triggers are associated with a specific customer NPA-NNX.
a.	Allowing triggers to be placed in more than the terminating central office may increase the query volumes processed because a portion of the calls may actually be processed by more than one office. The customer's group charges would reflect the increased query volume.

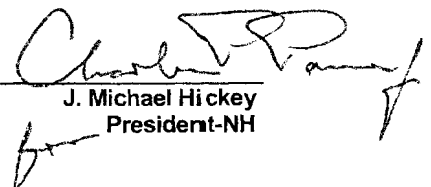
(T)

(T)

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7. Auxiliary Exchange Services
7.14 CUSTOM REDIRECT Service

7.14.1 Description	
F. Custom Transactions – Occasionally, customers may require a one-time effort related to their CRS. This may include the generation of a special report, out-of-hours programming support for testing, or other special handling of the service that was not included in the rate development for the service. A Custom Transaction Charge will apply to recover costs associated with these special requests.	(N)
7.14.2 Regulations	
A. CRS is available where Company facilities permit.	
B. The minimum service period for CRS is twelve months. If CRS is cancelled prior to twelve-months, a termination liability will apply.	
C. CRS may be provisioned with group sizes as small as one.	
D. Each group may have up to three options for the basic rate. <ol style="list-style-type: none"> In most cases, the first option will be the called number leaving two additional options for the customer to define. Although three options is the standard, up to six additional options may be provisioned for an additional cost. 	
E. The customer must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with exchange or toll service. The Company reserves the right to disconnect the service immediately if there is interference with exchange or toll service.	
F. CRS is not to be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, the Company reserves the right to disconnect the service immediately and bill all appropriate toll charges.	
7.14.3 Responsibility of the Customer	
A. It is the responsibility of the CRS customer redirecting calls to a third party to obtain, when appropriate, the third party's permission prior to the calls being redirected.	
B. Charges for calls between the CRS equipped telephone number and the telephone number to which these calls are redirected are the responsibility of the CRS customer.	(X)


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7. Auxiliary Exchange Services

7.14 CUSTOM REDIRECT Service

7.14.4 Application of Rates and Charges	
A. Nonrecurring Charges	(T)
1. Service Establishment —applies to new orders of CRS. If a customer is modifying the existing order, including adding additional numbers or adding a SuperGroup, the Rearrangement Charge applies. The addition of a new group, or a request for additional security forms, will result in a Service Establishment Charge.	(C) (C)
2. Rearrangement Charge —applies to each rearrangement. This is in addition to any normal service order charge. Each change to an equipped number will result in a nonrecurring charge for each equipped number impacted.	(T) (C) (C)
3. Password Initialization — This charge applies each time, after service establishment, that the customer requests that the Company reinitialize the pass code to the default pass code or is requested to modify existing security profiles.	(T) (C)
B. Standard Features	(C)
1. Equipped Number Charges —A monthly rate, in addition to a nonrecurring charge, applies for each equipped number. The monthly rate per number will be based on the quantity of equipped numbers within the group customer's account. In addition to the monthly rate, a nonrecurring charge will apply to each number that CRS is installed on.	(C) (C)
2. Group Charges —A monthly rate, in addition to a nonrecurring charge, will apply for each group of equipped numbers the customer designates. The monthly rate will be based on the estimated monthly volume of queries expected by the equipped numbers. A query is launched to the AIN database when a trigger is encountered. In basic implementations, query volume is equal to the call volume. As enhancements to the call processing logic are added and additional triggers placed, the query volume may exceed the call volume.	(C) (C)
3. Redirecting Telephone Numbers — A monthly rate and a nonrecurring installation charge for each telephone number assigned that will be used solely for the purpose of provisioning CRS applies.	(T)
C. Optional Features — Each group may have up to three options for the basic rate, however, up to six additional options may be provisioned for an additional cost.	(C)
1. Time of Day/Day of week — A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.	(T)
2. Percentage Redirecting — A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.	(T)
3. Auto Attendant Redirection — Due to the custom nature of this feature, pricing will be developed for each application on an Individual Case Basis.	(T)
4. Number Identification Redirection — A monthly rate and a nonrecurring charge will apply for the first 100 telephone numbers listed for Number Identification Redirecting. Each additional 100 numbers or fraction thereof, will incur a nonrecurring charge and a monthly recurring charge.	(T)

7. Auxiliary Exchange Services

7.14 CUSTOM REDIRECT Service

7.14.4 Application of Rates and Charges

C. (Continued)

5. **Single Number Destination**—A nonrecurring charge and monthly rate will apply for each group on which this feature is ordered.
6. **Custom Applications**—A nonrecurring charge will apply for the establishment of each custom feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Telephone Company on behalf of the customer, rearrangement charges will apply.

D. Enhanced Features

1. **SuperGroups**—A nonrecurring charge will apply for the establishment of this feature and a flat monthly rate will be billed for each group with this feature. For changes made by the Telephone Company on behalf of the customer, rearrangement charges will apply.
2. **Alternate Central Office Trigger**—A nonrecurring charge will apply for the establishment of this feature and a flat monthly rate will be billed for each NPA-NNX trigger in each central office switch in which the trigger is placed. For changes made by the Telephone Company on behalf of the customer, rearrangement charges will apply.

- E. **Custom Transactions**—A nonrecurring charge will be determined on an individual case basis prior to the transaction.

- F. **Termination Liability**—A twelve-month termination liability will apply. If CRS is cancelled prior to the twelve-month period, the full monthly rate for each remaining month, or part thereof, will be charged. Changes to the original configuration shall not constitute a cancellation as long as the total number of CRS equipped telephone numbers has not decreased.

- G. **Five Year Contract**—Customers with more than 500 lines provisioned may choose to sign a five-year contract, which will lower the monthly line rate. In the event the customer wishes to terminate the service prior to the end of the commitment period the rate will be recalculated to the month-to-month rate and the twelve-month termination liability will apply.

(T)

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8. Public Telephone Services

8.1 Public Access Smart-pay Line (PASL) Service

Rates and charges for public telephone service which consists of Public Access Smart-pay Line (PASL) service and Public Access Line (PAL) service are contained in Part M Section 1.8.

8.1.1 Definitions

Dial Tone First—Enables end users to dial certain calls without requiring coin deposits, (e.g. Universal Emergency Number service).

Originating Number Screening-Operator Screening—Alerts the operator that operator handled calls and operator handled directory assistance calls may not be billed to the originating number. Calls may be placed on a calling card, collect or charge to a third number basis.

Terminating Number Screening—Alerts operators throughout the country that collect and third number calls cannot be billed to a particular number.

Selective Blocking—Blocks calls to a number with a 900 area code.

8.1.2 Description

- A. PASL is a class of main telephone exchange service offered to payphone providers for use by the general public. This service is available in suitably equipped central offices where sufficient facilities exist.

8.1.3 Responsibility of the Payphone Provider

- A. Payphone providers that subscribe to PASL are subject to all tariff regulations which apply to customers with one-party business exchange service.
- B. The payphone provider is responsible for all rates and charges originating from or accepted at this service.
- C. All payphones must have posted notice of telephone numbers, ownership, rates, repair reporting numbers, and operational instructions for local and toll calling.

8.1.4 Service Components

- A. BCAL-1 and BCAL-2 are comprised of a network access line with dial tone first capability, coin functionalities and blocking features.
1. The network access line is measured and BCAL-1 is arranged for one way (outgoing) calling and BCAL-2 is arranged for two way (incoming and outgoing) calling

Verizon New England Inc.

8. Public Telephone Services

8.1 Public Access Smart-pay Line (PASL) Service

8.1.4 Service Components	
A. (Continued)	
2.	The coin functionality features consist of coin timing and rating of sent paid end user calls and coin signaling. Coin signaling is used to control the disposition of the coins held in the pay telephone and consists of coin collect and coin return. Coin collect is used when a call has been completed and coin return is used if a no answer or busy condition is encountered.
3.	The blocking features consist of originating number screening-operator screening, terminating number screening and selective blocking.
B. Inmate is comprised of a network access line and blocking features.	
1.	The network access line is measured, arranged for one way (outgoing) calling and provides for originating collect calls only to areas within the North American Dialing Plan. The North American Dialing Plan consists of the continental United States, Alaska, Hawaii, Canada, those parts of Mexico in the 903 Area Code, Bermuda, Puerto Rico, the Virgin Islands, and other Caribbean Islands in the 809 Area Code.
2.	The blocking features consist of originating number screening-operator screening and terminating number screening. End users do not have access to Directory Assistance service.
C. Charge-A-Call is comprised of a network access line and blocking features.	
1.	The network access line is measured, arranged for one way (outgoing) calling and provides for collect, charge to third telephone number, or charge to calling card calls on an originating basis only
2.	The blocking features consist of originating number screening-operator screening and terminating number screening.

8.1.5 Coin Timing and Rating—PASL Payphone User	
A. Local Service —Payphone-user local service usage is timed on an initial and overtime basis.	
1.	The initial period is five minutes or fraction thereof and each overtime period is three minutes or fraction thereof.
B. For rates and regulations for local messages on a collect, bill to a third telephone number, or charge to a calling card within an exchange, between exchanges, or between exchanges and localities in the local service area of the exchange, refer to Section 5.	
C. Calls to exchanges or localities beyond the local service are timed, rated and billed on an initial and overtime basis.	
1.	The initial period is one minute and the overtime period is one minute. Rates apply to each period or fraction thereof.

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8. Public Telephone Services
8.1 Public Access Smart-pay Line (PASL) Service

8.1.5	Coin Timing and Rating-PASL Payphone User
C.	(Continued)
2.	A common rating system is provided to all payphone providers.

8.1.6	Application of Rates and Charge
A.	The PASL rate includes the one-party business measured service-4E main telephone exchange service rate for the applicable rate group determined by the exchange of connection including the local usage allowance. In addition, the monthly E911 surcharge and monthly charge for intrastate Directory Assistance (DA) service based on average statewide DA usage in excess of the DA call allowance for one-party business service also apply to PASL service. The DA surcharge does not apply to PASL-Inmate service.
B.	Local usage is charged for as specified in Section 5 for the exchange of connection.
C.	Message Telecommunications Service (MTS) is charged for as specified in Section 9.
D.	Local service calls placed to a telephone relay service are provided without charge.

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8. Public Telephone Services

8.2 Public Access Line (PAL) Service

8.2.1	Description
A.	PAL which is for use with customer owned coin and coinless pay telephones is a class of main telephone exchange service offered to business customers for use by the general public or the combined use of the customer and his patrons.
B.	PAL is provided from the Telephone Company's central office up to and including the network interface located at the customer's premises or other customer arranged location and is provided only where suitable central office facilities are available.

8.2.2	Regulations
A.	Customers with PAL are subject to all tariff regulations which apply to customers with one-party measured business service.
B.	The customer is responsible for all rates and charges originating from or accepted at this service.
C.	Telephone equipment used with PAL must be registered in compliance with Part 68 of the FCCs registration program.
D.	All customer owned pay telephones must have posted notices of telephone number, ownership, rates, repair reporting numbers, and operational instructions for local and toll calling.

8.2.3	Application of Rates and Charges
A.	PAL rates and charges are as for one-party business measured service-4E main telephone exchange service in the exchange of connection including the associated local usage allowance, the monthly E911 surcharge and an additional monthly charge for intrastate Directory Assistance (DA) service based on average statewide DA usage in excess of the DA call allowance for one-party business service. In addition, a monthly rate for intrastate DA service also applies.
B.	For business customers with two or more PAL service lines, regulations as specified in Section 5.1.5A apply.
C.	Additional local usage is charged for as specified in Section 5 for the exchange of connection.
D.	Charges for MTS apply to calls originated from PAL.
E.	Local service calls placed to a telephone relay service are provided without charge.

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8. Public Telephone Services
8.2 Public Access Line (PAL) Service

8.2.3 Application of Rates and Charges	
F.	A PAL credit will apply to a PAL under the following conditions. <ol style="list-style-type: none">1. The PAL credit applies only to a coin or coinless pay telephone connected to measured service-4E PAL service and only if the pay telephone provider is certified by the PUC. The PAL must be connected to a telephone reasonably accessible to the customers or patrons of the location owner or to the general public, and used primarily for the purpose of vending payphone service to such end users. The location of each PAL must conform to any commission rules or regulations pertinent to certification.2. The certified PAL is eligible for credit when the amount billed for telephone service during a billing period, including the charges for the PAL service line, Curb-A-Charge service, sent-paid local and intraLATA toll usage, plus non sent-paid local and intraLATA toll usage during an associated calendar month exceeds \$80.00.3. The credit amount is a fixed percentage of the amount billed for the PAL service line, Curb-A-Charge service, sent-paid local and intraLATA toll usage, and non sent-paid local and intraLATA toll usage. Taxes, the End User Common Line charge and any charges for services provided under any other tariffs are excluded from the calculation of the credit.
G.	The furnishing of PAL facilities is subject to the regulations for construction as specified in Section 2. In addition, when facilities are furnished to a location other than a customer premises, charges based on full cost of the installation apply.

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8. Public Telephone Services

8.3 Public Access Line (PAL) Curb-A-Charge Service

8.3.1	Description
A.	PAL Curb-A-Charge is only available to PAL customers and is offered in suitably equipped central offices to the extent that existing facilities are available. 1. If a customer's local serving office is not suitably equipped, PAL Curb-A-Charge can be furnished on a foreign exchange or foreign central office service basis, subject to the availability of facilities.
B.	PAL Curb-A-Charge is comprised of originating and/or terminating screening features which are available individually or in any combination.
C.	Originating Number Screening 1. Operator Screening —Alerts the operator that operator handled calls and operator handled directory assistance calls may not be billed to the originating number. Calls may be placed on a calling card, collect (excluding calls to directory assistance) or charge to a third number basis. 2. Direct Dialed Screening —Blocks directly dialed toll calls except calls placed to 800 numbers. Directly dialed calls to directory assistance are denied. Toll and directory assistance calls may be placed on an operator handled basis. This feature is offered only in exchanges served by electronic central offices where suitable facilities exist and is not available with Municipal Calling.
D.	Terminating Number Screening —Alerts operators throughout the country that collect and third number calls cannot be billed to a particular number.

8.3.2	Application of Rates and Charges
A.	One S&E charge applies when one or more Curb-A-Charge services is provided at the same time. It does not apply when one or more Curb-A-Charge feature(s) is provided in conjunction with the installation of the line.
B.	In addition to S&E charges and monthly rates, rates and charges also apply for foreign exchange and foreign central office, when utilized.

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9. Message Telecommunications Service (MTS)**9.1 Description**

Rates and charges for services explained herein are contained in Part M Section 1.9.

9.1.1 General	
A.	This tariff applies to MTS furnished or made available by the Telephone Company over facilities, wholly within or partly within and partly without the State of New Hampshire, between two or more points within the State of New Hampshire Local Access and Transport Area (LATA) where the respective rate centers of such points are also located in said state.
B.	MTS is that of furnishing facilities for telephone communication between local service areas in accordance with the regulations and system of charges specified herein.
C.	Service is available to and from customers of a miscellaneous common carrier with which arrangements have been made for the interchange of telecommunications and is furnished through interconnecting equipment and connecting channels provided by the Telephone Company. The rates between the applicable wire telephone rate center and the rate center of the miscellaneous common carrier are the rates specified in this tariff for MTS. The rate center of the miscellaneous common carrier is the wire telephone rate center of the Telephone Company serving exchange. An additional charge that the miscellaneous common carrier bills to and collects from its customer is applicable to the remainder of the haul as specified in the tariffs of the miscellaneous common carrier.
D.	Service is offered on the following classes of calls.
1.	Coin Paid Station-to-Station
2.	Customer Dialed Calling Card
3.	Corrections Collect Call
3.	Dial Station-to-Station
4.	Operator Station-to-Station
5.	Person-to-Person

(N)

(T)

(T)

(T)

9.1.2 Classes of Service	
A.	Dial Station-to-Station Service rates apply to a call that is dialed and completed by a customer without the assistance of an operator.
1.	The services of an operator are not used to complete such a call or to furnish any information or assistance relating to billing or charges for such a call, except for the following circumstances.
a.	An operator will place a call for a calling party who identifies himself as being handicapped and unable to dial the call because of the handicap.
b.	An operator will record the originating telephone number where automatic recording equipment is not available to record the number.

Issued: July 19, 2002

Effective: August 18, 2002

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9. Message Telecommunications Service (MTS)

9.1 Description

9.1.2 Classes of Service	
A.1. (Continued)	
c.	An operator will re-establish a call that was interrupted after the called number was reached.
d.	An operator will reach the called telephone number where facilities are not available for customer dial completion.
2.	IntraMunicipality Toll Calls Service —With Municipal Calling service, dial station-to-station service is allowed with a municipality without the application of toll charges, except for calls originating (refer to Section 5) or terminating at a foreign exchange line which is supplied dial tone from a central office other than that which serves the address at which the foreign exchange line service is located.
B.	Customer Dialed Calling Card Service rates apply to a call that is dialed by a customer in accordance with standard dialing instructions and billed to a calling card number. The services of an operator are not used to dial the called party, other than as excepted in Section 9.1.2A.
C.	Station-to-Station Service rates apply to a station-to-station call where completion of the call, or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator.
1.	This class of service does not apply for operator services used with dial station-to-station or customer dialed calling card services described in Section 9.1.2, or for coin paid station-to-station service.
D.	Person-to-Person Service rates apply to a call where the person originating the call specifies to the operator a particular person to be reached, a particular mobile station to be reached through a miscellaneous common carrier operator, or a particular station, department, or office to be reached through a PBX attendant.
1.	If, after the telephone, miscellaneous common carrier mobile radio system, or PBX system called is reached, and while the connection remains established, the person originating the call requests, or agrees to talk to, any person other than the person specified, or to any other person or mobile unit to be reached through a miscellaneous common carrier operator, or to any other station, department, or office to be reached through a PBX attendant, the classification of the calls remains person-to-person.
2.	If it is necessary to employ a messenger or other means to bring the called party to a telephone, the call is classified as person-to-person and a charge applies for the exact amount expended, if any, for messenger service in addition to the charges for the message.
3.	When a person originating a call wishes arrangements made in advance with a particular party or station for the establishment of a connection at a specified time (appointment call), the call is classified as person-to-person.

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9. Message Telecommunications Service (MTS)**9.1 Description****9.1.2 Classes of Service**

E.	Coin Paid Station-to-Station Service rates apply to a station-to-station call where the money for the initial period is deposited in a PASL BCAL-1 and BCAL-2 payphone coin box.	
F.	Corrections Collect Call rates apply to all station-to-station collect calls dialed by inmates located at correctional facilities where the call is billed to the called party through interaction with a mechanized system.	(N) (N) (N)

Issued: July 19, 2002

Effective: August 18, 2002

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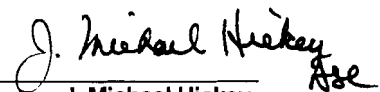
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9. Message Telecommunications Service (MTS)**9.2 Responsibility of the Telephone Company**

9.2.1 Collection of Charges	
A.	Corrections Collect Call charges are billed to and collected from the called party upon acceptance of the call. (N) (N)
B.	Charges (including messenger charges) for classes of service other than Corrections Collect are generally billed against or collected from the calling number. Upon request, toll charges, other than Collections Collect Call, may be billed against or to the following telephone or number. (C) (C) (C)
1.	Against or collected from the called telephone (i.e., charges may be reversed) if the charges are accepted at the called telephone
2.	To a calling card number
3.	To a third telephone number (i.e., billed to a telephone number other than the calling or called number).
C.	A charge may not be billed to a PASL payphone. (T)

Issued: July 19, 2002
Effective: August 18, 2002

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9. Message Telecommunications Service (MTS)
9.3 Responsibility of the Customer

9.3.1	Customer Equipment
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| A. | Customer provided terminal equipment and multi-line terminating systems may be used in connection with MTS subject to the regulations specified in Section 4. |
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Verizon New England Inc.

9. Message Telecommunications Service (MTS)

9.4 Regulations

9.4.1 Timing of Messages	
A.	Unless otherwise specified herein, on all station-to-station calls, chargeable time begins when the connection is established between the calling telephone and the called telephone, miscellaneous common carrier mobile radio system, or PBX system.
B.	On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person or stations specified or an agreed alternative.
C.	When exchange telephone service used for MTS is directly connected (i.e., not connected through a multi-line terminating system or terminal equipment) at a customer's premises to a communications system not subject to Part 68 of the FCC's rules and regulations, chargeable time for all classes of service begins when a call from the telecommunications network terminates in or passes through the first multi-line terminating system or terminal equipment on that communications system not subject to Part 68. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telecommunications service so that chargeable time may begin.
D.	Chargeable time ends when the calling telephone hangs up thereby releasing the network connection. If the called telephone hangs up but the calling party does not, chargeable time ends when the network connection is released, either by automatic timing equipment in the telecommunications network or by an operator.

9.4.2 Time Periods	
A.	The date, day, and time when the initial connection occurs and when each additional minute begins determine the application of rates.
1.	Day Rates apply Monday through Friday from 8AM to, but not including 5PM.
2.	Evening Rates apply Sunday through Friday from 5PM to, but not including 11PM.
a.	On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate is the evening rate, unless the night and weekend rate would normally apply.
3.	Night and Weekend Rates apply Sunday through Thursday from 11PM to, but not including 8AM of the following day, and from 11PM Friday to, but not including 5PM Sunday.

9.4.3 Determination of Rate Airline Miles	
A.	MTS rates between points (cities, towns, or localities) are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

Verizon New England Inc.

9. Message Telecommunications Service (MTS)
9.4 Regulations

9.4.3 Determination of Rate Airline Miles

- | | |
|----|---|
| B. | For the purpose of determining rate distances, a vertical V and horizontal H coordinate system is used. The V&H system consists of a series of coordinates which represents a theoretical grid of vertical and horizontal lines covering the State of New Hampshire. The spacing between these lines is about 1,670 feet, and an intersection of any two grid lines represents the center of an area approximately 1/10 of a square mile designated by two coordinates. |
| 1. | The location of a rate center expressed in latitude and longitude is converted mathematically to its grid location, that is, V&H coordinates (vertical and horizontal). These coordinates permit calculation of the distance between any two such rate centers. |
| C. | An alphabetical list of each exchange in the State of New Hampshire with its corresponding V&H coordinates is included in NECA Tariff FCC No. 4, and is incorporated herein by reference. |

9. Message Telecommunications Service (MTS)

9.5 Rates and Charges

9.5.1 Application	
A. All Classes of Service— Charges consist of a per message and per minute rate.	
1. Per minute rates are for each minute of connection.	
2. Charges for each individual call will be determined based on the actual conversation time of each call in one second increments, except for coin sent-paid calls which will be charged per minute rates for each minute or fraction thereof of connection.	
B. Incremental Charges— An incremental charge applies in addition to the appropriate per minute and per message rate for the customer dialed, operator dialed and corrections collect calls listed below.	(C)
1. Customer Dialed Calling Card	
2. Corrections Collect Call	(N)
3. Coin Paid Station-to-Station	(T)
4. Operator Station-to-Station	(T)
5. Person-to-Person	(T)
C. Adjustments when appropriate are applied by deducting minutes or seconds as applicable from the call termination time.	
D. Payphone Use Fee— This charge applies to completed alternately billed local and intraLATA toll calls that originate from public payphones. Alternately billed calls include calling card, collect and bill-to-third-number calls made by dialing "0" or a Verizon access number (e.g., 1-800-255-CALL), with or without the aid of an operator. The fee applies only to calls carried by the Telephone Company. The Payphone Use Fee applies in addition to any applicable operator assisted charges.	
1. This charge does not apply to calls made to Directory Assistance service or calls made by persons with disabilities who have been certified to the Telephone Company as legally blind, visually handicapped or physically handicapped.	
E. Credits— Volume credits apply to each customer's monthly MTS billing for calls directly dialed, noncoin that are made during the day period, excluding directory assistance calls. Such calls must be billed to a single account at a single premises in order for the volume credits to apply.	
1. Credits do not apply to any incremental charge which is added to the total.	
2. Credits apply to CallAround 603 peak minutes.	
3. Credits vary according to total numbers of monthly minutes billed.	
a. First 0–240 minutes	
b. 241–4,800 minutes	
c. Over 4,800 minutes	
4. Credits do not apply to CallAround 603 Plus	
F. Discounts— CallAround 603 customers receive a discount.	

Issued: July 19, 2002

Effective: August 18, 2002

ADMINISTRATIVE Filing

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 President-NH

Verizon New England Inc.

9. Message Telecommunications Service (MTS)**9.5 Rates and Charges**

9.5.1 Application	
G. Incremental Charges— On customer dialed calling card, coin paid station-to-station, operator dialed station-to-station calls, operator station-to-station coinless collect and person-to-person classes of service an incremental charge applies in addition to the appropriate per message rate. When more than one class of service is involved, only the higher incremental charge is applicable.	(T) (X) (X) (X)
H. Accumulation of Charges— At the end of the customer's billing periods when the total charge for MTS would result in fractions of a cent being billed, the total of itemized calls will be rounded to the nearest cent for billing purposes.	(T)
1. MTS monthly usage charges apply when originating intraLATA calls over a WATS Access Line (WAL), provided under the provisions of Verizon Telephone Companies Tariff FCC No. 11 are completed by the Telephone Company. These charges will be billed to the originating customer.	(T)

Issued: December 21, 2001
Effective: January 20, 2002


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Verizon New England Inc.

9. Message Telecommunications Service (MTS)
9.6 Message Telecommunications Service for Disabled Persons

9.6.1 Description	
A.	Reduced MTS charges apply if a residence service customer, or a member of a residence service customer's household, is certified as having a disability that requires the use of a Telecommunications Device for the Deaf (TDD) for communicating over the telecommunications network and to those agencies which provide voice relay service to the hearing impaired.
1.	TDD is a generic term describing keyboard devices specifically designed or modified for the purpose of assisting deaf people to communicate with others over the telecommunications network. These include such devices as teleprinters or other keyboard units that use Cathode Ray Tubes (CRTs) or Light Emitting Diodes (LEDs) to display messages. These devices may also be used by persons with other disabilities who require a keyboard and visual display to communicate with others over the telecommunications network.
B.	Certification of the disability requires the completion of an application form certified by a physician, otolaryngologist, licensed speech language pathologist or audiologist.
1.	An application must be renewed every two years. A renewal application does not require recertification.

9.6.2 Application of Rates and Charges	
A.	Reduced charges apply to dial station-to-station messages in all time periods. The reduced charge is a 70% reduction which is in addition to the MTS discounts described in Section 9.5.1.
1.	Reduced charges apply only to messages originated from one line designated as the customer's residence service or from an agency line being used solely for voice relay service.
2.	Reduced charges are not applicable to messages subject to a discount under Selective Calling.

Verizon New England Inc.

9. Message Telecommunications Service (MTS)
9.7 Call Completion Platform Services

9.7.1 Bell Atlantic Access Number (BAAN) Single Rate Platform	
A. Description	
1.	BAAN is the Telephone Company's alternative mechanized dialing option which allows residence and business customers dialing calls via the BAAN access telephone number to charge intraLATA local and toll calls to their telephone number.
2.	BAAN single rate structure applies for all mechanized customer-dialed calling card calls and all mechanized collect calls made via the BAAN platform.
B. Application of Rates and Charges	
1.	Accumulation of message time is done on a whole minute basis for each call. Calls with fractional totals are rounded up to the next higher minute.
2.	All customer dialed station-to-station calling card calls made via the BAAN single rate platform will be charged an incremental charge per call and a uniform per minute rate which does not vary by time of day, day of week, or distance.
3.	All customer dialed station-to-station calling card collect calls made via the BAAN single rate platform will be charged an incremental charge per call and a uniform per minute rate which does not vary by time of day, day of week, or distance.
4.	Discounts —Existing TTY/TDD discounts and other optional calling plan discounts apply to incremental charges and usage for all calls made via the BAAN platform.

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**10.1 Selective Calling Service**

The rates and charges for services explained herein are contained in Part M, Section 1.10.

10.1.1	Description
A.	Availability —Selective Calling is no longer available. Service installed prior to January 20, 1992 is furnished to existing customers at present locations only, with existing or fewer exchanges or localities.
B.	Selective Calling is offered subject to availability of facilities, as a supplement to one or two-party residence or business main telephone exchange service in the exchanges/localities listed in Exhibit 10.2.3-1. 1. Selective Calling is offered to business customers if all lines at the same premises are arranged for Selective Calling with the same selected exchanges or localities.
C.	Selective Calling permits customer dialed station-to-station calling at discounted rates to a maximum of ten exchanges or localities, selected by the customer, outside the local service area but within the State of New Hampshire Local Access and Transport Area (LATA).
D.	Selective Calling is not available on foreign exchange or Public Access Lines (PAL) services, or for person-to-person, collect, charge to a calling card, charge to a third telephone number, conference, or other calls which normally require an operator. It is not available with Granite State, Circle Calling or CallAround 603 services.
E.	Independent telephone companies and their associated exchanges/territories are listed in Part A, Section 5.

10.1.2	Application of Rates and Charges
A.	Selective Calling rates are in addition to the rates and charges for the associated main telephone exchange service and other associated services. 1. An S&E charge and monthly rate applies.
B.	Selective Calling rates apply during certain time periods to customer dialed station-to-station sent-paid calls, and to operator completed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rates also apply to operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. All other calls, including calls made outside of the specified time periods, are charged at the rates specified for MTS.
C.	A usage discount is applicable during the following time periods. 1. Mondays through Fridays from 12PM to but not including 9AM.

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll
Calling Plans****10.1 Selective Calling Service**

10.1.2 Application of Rates and Charges	
C. (Continued)	
2.	All day on Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4) and Labor Day.

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans

10.2 Circle Calling Service

10.2.1	Description
A.	Circle Calling is offered, subject to the availability of facilities, as a supplement to one or two-party residence main telephone exchange service.
1.	Circle Calling was offered on a limited basis to prior customers who were billed for this service during March, 1992. Such customers could apply for service only from August 24, 1992 through October 9, 1992; during which time applicable S&E charges were waived.
2.	After October 9, 1992, Circle Calling is offered subject to availability of facilities, as a supplement to one or two-party residence main telephone exchange service.
B.	The service provides for two hours per month of cumulative message time of customer dialed station-to-station calls to exchanges and localities not exceeding 22 rate airline miles, which are outside the local service area of the serving exchange or locality but within the State of New Hampshire. Mileage is determined in the manner specified in Section 9.4.4. Calling areas are as specified in Exhibit 10.2.3-1.
C.	Circle Calling is not available with Granite State, CallAround 603, or Selective Calling services, nor is it available for person-to-person, collect, charge to a calling card number, charge to a third number, conference, or other calls that normally require an operator.
D.	Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.
E.	Independent telephone companies and their associated exchanges are listed in Part A, Section 5.

10.2.2	Time Periods
A.	Circle Calling applies during the following time periods.
1.	Mondays through Fridays from 12PM to but not including 6PM and from 9PM to but not including 9AM.
2.	All day on Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and Labor Day.

10.2.3	Application of Rates and Charges
A.	Circle Calling rates apply to customer dialed station-to-station sent-paid calls and operator completed station-to-station sent-paid calls when facilities are not available for customer dial completion. The rates also apply to operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. MTS rates apply to all other calls including calls outside the specified time periods.

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll
Calling Plans
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
B.	Circle Calling rates and charges are in addition to the rates and charges for the associated main telephone exchange service and other associated services.
C.	Message time in excess of the two hour allowance is charged for on the basis of each additional minute or fraction thereof.
1.	The monthly rate for the initial two hours is applicable whether or not any calls are made.

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges

Exhibit 10.2.3-1
Selective Calling Service/Circle Calling Service

Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Alstead	Bradford (IC), Harrisville, Hillsboro Upper Village (IC), Marlborough, Spofford, Sullivan, Sunapee, Washington (IC), West Chesterfield Locality, Westmoreland
Ashland	Andover (IC), Belmont, Campton, Canaan, Danbury, Franklin, Laconia, Melvin Village (IC), Rumney, Tamworth, Tilton, Warren
Barrington	Alton (IC), Barnstead (IC), Candia, Chester (IC), Chichester (IC), Deerfield, Epping, Epsom, Exeter, Farmington, Gilmanton Iron Works (IC), Kingston, Milton, Milton Mills, New Durham (IC), Newmarket, Pittsfield, Portsmouth, Raymond, Rye Beach, Somersworth, Suncook
Bartlett	Center Sandwich, Chatham Locality (IC), East Conway Locality (IC), Madison, Tamworth
Bedford	Antrim (IC), Candia, Chester (IC), Chichester (IC), Concord, Deerfield, Derry, Dunbarton (IC), Epsom, Greenfield, Greenville, Hampstead, Hollis (IC), Nashua, Pelham, Raymond, Salem, Suncook, Weare (IC), Wilton
Belmont	Alton (IC), Andover (IC), Ashland, Barnstead (IC), Boscawen (IC), Bristol, Center Barnstead (IC), Center Harbor, Chichester (IC), Concord, Contoocook (IC), Danbury, Epsom, Farmington, Franklin, Melvin Village (IC), Meredith, New Durham (IC), Northwood, Penacook, Salisbury (IC), Warner (IC), Wolfeboro
Berlin	Bretton Woods (IC), Errol, Groveton, Jefferson, Lancaster
Bethlehem	Bretton Woods (IC), Jefferson, Lancaster, Lisbon, Monroe Locality, Woodsville
Bristol	Andover (IC), Belmont, Boscawen (IC), Campton, Canterbury, Center Harbor, Center Sandwich, Enfield, New London (IC), Salisbury (IC), Sutton (IC), Warner (IC)
Campton	Ashland, Bristol, Center Harbor, Melvin Village (IC), Meredith, Tamworth

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges

Exhibit 10.2.3-1
Selective Calling Service/Circle Calling Service

Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Canaan	Andover (IC), Ashland, Hanover, Lebanon, Meriden (IC), New London (IC), Newport, Orford Locality, Plainfield Locality, Plymouth, Sutton (IC), Warren, West Lebanon Locality
Candia	Barrington, Bedford, Center Barnstead (IC), Chichester (IC), Concord, Dunbarton (IC), Durham, Epping, Epsom, Exeter, Goffstown, Hampstead, Kingston, Merrimack, Nashua, New Boston, Newmarket, Northwood, Pittsfield, Plaistow, Salem
Canterbury	Alton (IC), Andover (IC), Barnstead (IC), Bradford (IC), Bristol, Center Barnstead (IC), Contoocook (IC), Danbury, Deerfield, Dunbarton (IC), Epsom, Gilmanton Iron Works (IC), Goffstown, Henniker (IC), Laconia, New Durham (IC), New London (IC), Northwood, Salisbury (IC), Suncook, Sutton (IC), Warner (IC), Weare (IC)
Center Harbor	Alton (IC), Belmont, Bristol, Campton, Center Ossipee, Franklin, Gilmanton Iron Works (IC), Madison, Plymouth, Rumney, Tamworth, Tilton
Center Ossipee	Alton (IC), Center Harbor, East Conway Locality (IC), Meredith, Milton Mills, North Conway
Center Sandwich	Bartlett, Bristol, Laconia, Madison, North Woodstock, Rumney, Wolfeboro
Charlestown	Marlow, Newport, Plainfield Locality, Sullivan, Sunapee, Walpole, Washington (IC), Westmoreland
Claremont	Bradford (IC), Enfield, Lebanon, Marlow, New London (IC), North Walpole Locality, Sunapee, Sutton (IC), Walpole, Washington (IC), West Lebanon Locality
Colebrook	Errol
Concord	Barnstead (IC), Bedford, Belmont, Candia, Center Barnstead (IC), Franklin, Gilmanton Iron Works (IC), Goffstown, Henniker (IC), Hillsboro (IC), Manchester, New Boston, Raymond, Salisbury (IC), Tilton, Warner (IC), Weare (IC)

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans

10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Conway	Chatham Locality (IC)
Danbury	Ashland, Belmont, Boscawen (IC), Bradford (IC), Canterbury, Enfield, Lebanon, Meredith, Meriden (IC), Newport, Plymouth, Rumney, Salisbury (IC), Sutton (IC), Tilton, Warner (IC)
Deerfield	Barnstead (IC), Barrington, Bedford, Canterbury, Center Barnstead (IC), Chester (IC), Chichester (IC), Derry, Dover, Dunbarton (IC), Durham, Exeter, Farmington, Gilmanton Iron Works (IC), Goffstown, Hampstead, Kingston, New Durham (IC), Newmarket, Penacook, Pittsfield, Rochester, Somersworth
Derry	Bedford, Deerfield, Dunbarton (IC), Epping, Exeter, Goffstown, Hollis (IC), Kingston, Milford, New Boston, Pelham, Raymond, South Hampton Locality, Suncook, Wilton (IC)
Dover	Barnstead (IC), Center Barnstead (IC), Deerfield, Epping, Exeter, Farmington, Hampton, Kingston, Milton, Milton Mills, Northwood, Raymond, Rye Beach, South Hampton Locality
Dublin	Antrim (IC), Fitzwilliam, Greenfield, Greenville, Hancock, Hillsboro (IC), Hillsboro Upper Village (IC), Marlow, Milford, New Boston, Rindge, Spofford, Sullivan, Troy, Washington (IC), Weare (IC), Westmoreland, Wilton (IC), Winchester
Durham	Candia, Center Barnstead (IC), Chester (IC), Deerfield, Exeter, Farmington, Hampstead, Hampton, Kingston, Milton, Raymond, Rochester, Rye Beach, Seabrook, Somersworth, South Hampton Locality
Enfield	Andover (IC), Bristol, Claremont, Danbury, Meriden (IC), New London (IC), Orford Locality, Plainfield Locality, Rumney, West Lebanon Locality
Epping	Barrington, Candia, Chester (IC), Chichester (IC), Derry, Dover, Epsom, Hampstead, Hampton, Manchester, Plaistow, Portsmouth, Rochester, Rye Beach, Salem, Seabrook, Somersworth, South Hampton Locality, Suncook

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Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Epsom	Alton (IC), Barnstead (IC), Barrington, Bedford, Belmont, Boscawen (IC), Candia, Canterbury, Center Barnstead (IC), Chester (IC), Contoocook (IC), Dunbarton (IC), Epping, Farmington, Franklin, Gilmanton Iron Works (IC), Goffstown, Manchester, New Durham (IC), Penacook, Raymond, Rochester, Salisbury (IC), Tilton, Weare (IC)
Errol	Berlin, Colebrook, Groveton
Exeter	Barrington, Candia, Chester (IC), Deerfield, Derry, Dover, Durham, Hampstead, Northwood, Plaistow, Salem, Seabrook, Somersworth
Farmington	Alton (IC), Barnstead (IC), Barrington, Belmont, Center Barnstead (IC), Chichester (IC), Deerfield, Dover, Durham, Epsom, Gilmanton Iron Works, Northwood, Pittsfield, Sanbornville, Somersworth, Wolfeboro
Fitzwilliam	Antrim (IC), Dublin, Greenfield, Greenville, Hancock, Harrisville, Hinsdale, Marlborough, Peterborough, Spofford, Sullivan, West Chesterfield Locality, Westmoreland, Wilton (IC)
Franconia	Bretton Woods (IC), Jefferson, Lancaster, Monroe Locality, Pike, Whitefield
Franklin	Alton (IC), Ashland, Belmont, Bradford (IC), Center Barnstead (IC), Center Harbor, Chichester (IC), Concord, Contoocook (IC), Epsom, Gilmanton Iron Works (IC), Henniker (IC), Meredith, New London (IC), Penacook, Pittsfield, Sutton (IC), Warner (IC)
Goffstown	Antrim (IC), Boscawen (IC), Candia, Canterbury, Chester (IC), Chichester (IC), Concord, Contoocook (IC), Deerfield, Derry, Epsom, Greenfield, Greenville, Hancock, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Hollis (IC), Merrimack, Milford, Nashua, Penacook, Peterborough, Raymond, Warner (IC), Wilton (IC)

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll
Calling Plans**
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Gorham	Groveton, Lancaster, Milan, Twin Mountain, Whitefield
Greenfield	Bedford, Contoocook (IC), Dublin, Dunbarton (IC), Fitzwilliam, Goffstown, Greenville, Harrisville, Henniker (IC), Hillsboro Upper Village (IC), Hollis (IC), Jaffrey, Keene, Manchester, Marlborough, Marlow, Merrimack, Milford, Rindge, Sullivan, Troy, Washington (IC)
Greenville	Antrim (IC), Bedford, Dublin, Fitzwilliam, Goffstown, Greenfield, Hancock, Harrisville, Hollis (IC), Jaffrey, Merrimack, Nashua, New Boston, Troy
Groveton	Berlin, Dixville Notch (IC), Errol, Gorham, Jefferson, Whitefield
Hampstead	Bedford, Candia, Deerfield, Durham, Epping, Exeter, Hampton, Kingston, Manchester, Merrimack, Nashua, Newmarket, Pelham, Raymond, Seabrook, South Hampton Locality
Hampton	Chester (IC), Dover, Durham, Epping, Hampstead, Kingston, Newmarket, Plaistow, Portsmouth, Raymond
Hancock	Bradford (IC), Contoocook (IC), Dublin, Dunbarton (IC), Fitzwilliam, Goffstown, Greenville, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Jaffrey, Keene, Marlborough, Milford, New Boston, Rindge, Troy, Washington (IC), Weare (IC), Wilton (IC)
Hanover	Canaan, Meriden (IC), Orford Locality, Piermont Locality
Harrisville	Alstead, Antrim (IC), Fitzwilliam, Greenfield, Greenville, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Jaffrey, Marlow, New Boston, North Walpole Locality, Rindge, Spofford, Troy, Walpole, Washington (IC), Weare (IC), West Chesterfield Locality, Westmoreland, Wilton (IC), Winchester
Hinsdale	Fitzwilliam, Keene, Marlborough, Sullivan, Troy, Walpole, Westmoreland

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans

10.2 Circle Calling Service

10.2.3 Application of Rates and Charges

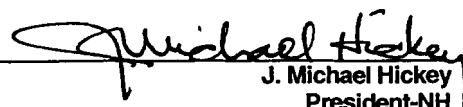
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service

Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Jackson	Bretton Woods (IC), East Conway Locality (IC), Madison, Tamworth, Twin Mountain
Jaffrey	Antrim (IC), Greenfield, Greenville, Hancock, Harrisville, Keene, Milford, New Boston, Spofford, Sullivan, Wilton (IC), Winchester
Jefferson	Berlin, Bethlehem, Bretton Woods (IC), Franconia, Groveton, Littleton, Milan
Keene	Antrim (IC), Greenfield, Hancock, Hillsboro Upper Village (IC), Hinsdale, Jaffrey, North Walpole Locality, Peterborough, Rindge, Washington (IC)
Kingston	Barrington, Candia, Deerfield, Derry, Dover, Durham, Hampstead, Hampton, Manchester, Newmarket, Northwood, Pelham, Portsmouth, Rye Beach, Salem, Seabrook
Laconia	Andover (IC), Ashland, Barnstead (IC), Boscowen (IC), Canterbury, Center Barnstead (IC), Center Sandwich, Chichester (IC), Danbury, Melvin Village (IC), New Durham (IC), Penacook, Pittsfield, Plymouth, Salisbury (IC)
Lancaster	Berlin, Bethlehem, Franconia, Gorham, Littleton, Milan, Twin Mountain
Lebanon	Canaan, Claremont, Danbury, Lyme, New London (IC), Orford Locality, Sunapee
Lisbon	Bethlehem, North Woodstock, Piermont Locality, Pike, Twin Mountain, Warren, Whitefield
Littleton	Bretton Woods (IC), Jefferson, Lancaster, North Woodstock, Woodsville
Lyme	Lebanon, Meriden (IC), Piermont Locality, Pike, West Lebanon Locality

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Issued: March 4, 2004
Effective: March 31, 2004

Docket No. DT 03-002


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10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Madison	Bartlett, Center Harbor, Center Sandwich, Chatham Locality (IC), East Conway Locality (IC), Jackson, Melvin Village (IC), North Conway
Manchester	Chichester (IC), Contoocook (IC), Concord, Dunbarton (IC), Epping, Epsom, Greenfield, Hampstead, Hollis (IC), Kingston, Milford, Nashua, Northwood, Pelham, Penacook, Raymond, Salem, Wilton (IC)
Marlborough	Alstead, Antrim (IC), Fitzwilliam, Greenfield, Hancock, Hillsboro Upper Village (IC), Hinsdale, Marlow, North Walpole Locality, Peterborough, Rindge, Spofford, Walpole, Washington (IC), West Chesterfield Locality, Westmoreland, Winchester
Marlow	Bradford (IC), Charlestown, Claremont, Dublin, Greenfield, Harrisville, Henniker (IC), Hillsboro (IC), Jaffrey, Marlborough, North Walpole Locality, Peterborough, Spofford, Sunapee, Sutton (IC), Troy, Walpole, West Chesterfield Locality, Westmoreland
Meredith	Alton (IC), Belmont, Campton, Center Ossipee, Danbury, Franklin, Gilmanton Iron Works (IC), Melvin Village (IC), Rumney, Tamworth, Wolfeboro
Merrimack	Candia, Chester (IC), Dunbarton (IC), Goffstown, Greenfield, Greenville, Hampstead, Hollis, New Boston, Pelham, Plaistow, Raymond, Salem, Suncook, Weare (IC), Wilton (IC)
Milan	Dixville Notch (IC), Gorham, Jefferson, Lancaster
Milford	Antrim (IC), Chester (IC), Derry, Dublin, Dunbarton (IC), Goffstown, Greenfield, Hancock, Jaffrey, Manchester, Pelham, Peterborough, Rindge, Salem, Weare (IC)
Milton	Alton (IC), Barnstead (IC), Barrington, Center Barnstead (IC), Dover, Durham, Gilmanton Iron Works, New Durham (IC), Northwood, Pittsfield, Sanbornville, Somersworth, Wolfeboro

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Milton Mills	Alton (IC), Barnstead (IC), Barrington, Center Barnstead (IC), Center Ossipee, Dover, Gilmanton Iron Works (IC), Melvin Village (IC), Rochester, Somersworth
Monroe Locality	Bethlehem, Franconia, Pike, Whitefield
Nashua	Bedford, Candia, Chester (IC), Goffstown, Greenville, Hampstead, Manchester, New Boston, Plaistow, Wilton (IC)
New Boston	Antrim (IC), Candia, Chester (IC), Concord, Contoocook (IC), Derry, Dublin, Dunbarton (IC), Greenville, Hancock, Harrisville, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Hollis, Jaffrey, Merrimack, Nashua, Penacook, Peterborough, Suncook, Warner (IC)
Newmarket	Barrington, Candia, Chester (IC), Deerfield, Hampstead, Hampton, Kingston, Northwood, Plaistow, Raymond, Rochester, Rye Beach, Seabrook, Somersworth, South Hampton Locality
Newport	Andover (IC), Canaan, Charlestown, Danbury, Henniker (IC), Hillsboro Upper Village (IC), New London (IC), North Walpole Locality, Plainfield Locality, Sutton (IC), Warner (IC), West Lebanon Locality
North Conway	Bretton Woods (IC), Center Ossipee, Madison, Tamworth
North Stratford	Dixville Notch (IC), Lancaster, West Stewartstown
North Walpole Locality	Claremont, Harrisville, Keene, Marlborough, Marlow, Newport, Spofford, Sullivan, Washington, West Chesterfield Locality, Westmoreland
Northwood	Alton (IC), Barnstead (IC), Belmont, Boscawen (IC), Candia, Canterbury, Chester (IC), Chichester (IC), Dover, Dunbarton (IC), Exeter, Farmington, Gilmanton Iron Works (IC), Kingston, Manchester, Milton, New Durham (IC), Newmarket, Penacook, Raymond, Rochester, Somersworth, Suncook

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll
Calling Plans**
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
North Woodstock	Bretton Woods (IC), Center Sandwich, Lisbon, Littleton, Piermont Locality, Plymouth, Rumney
Orford Locality	Canaan, Enfield, Hanover, Lebanon, Pike, West Lebanon Locality, Woodsville
Pelham	Bedford, Chester (IC), Derry, Hampstead, Hollis (IC), Kingston, Manchester, Merrimack, Milford, Plaistow, Wilton (IC)
Penacook	Andover (IC), Barnstead (IC), Belmont, Bradford (IC), Center Barnstead (IC), Chichester (IC), Deerfield, Dunbarton (IC), Epsom, Franklin, Gilmanton Iron Works (IC), Goffstown, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Laconia, Manchester, New Boston, New London (IC), Northwood, Pittsfield, Suncook, Sutton (IC), Tilton, Warner (IC), Weare (IC)
Peterborough	Antrim (IC), Fitzwilliam, Goffstown, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Hollis (IC), Keene, Marlborough, Marlow, Milford, New Boston, Sullivan, Troy, Weare (IC)
Piermont Locality	Hanover, Lisbon, Lyme, North Woodstock, Rumney, Woodsville
Pike	Franconia, Lisbon, Lyme, Monroe Locality, Orford Locality, Rumney
Pittsburg	Dixville Notch (IC)
Pittsfield	Alton (IC), Barrington, Boscawen (IC), Candia, Contoocook (IC), Deerfield, Farmington, Franklin, Laconia, Milton, New Durham (IC), Penacook, Raymond, Rochester, Salisbury (IC), Suncook, Tilton, Wolfeboro
Plainfield Locality	Canaan, Charlestown, Enfield, New London (IC), Newport, Sunapee

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Plaistow	Candia, Epping, Exeter, Hampton, Merrimack, Nashua, Newmarket, Pelham, Raymond, Rye Beach, Seabrook
Plymouth	Canaan, Center Harbor, Danbury, Laconia, Melvin Village (IC), North Woodstock, Warren
Portsmouth	Barrington, Epping, Hampton, Kingston, Raymond, Rochester, Seabrook, Somersworth, South Hampton Locality
Raymond	Barrington, Bedford, Center Barnstead (IC), Chichester (IC), Concord, Derry, Dover, Durham, Epsom, Goffstown, Hampstead, Hampton, Manchester, Merrimack, Newmarket, Northwood, Pittsfield, Plaistow, Portsmouth, Rochester, Rye Beach, Salem, Seabrook, South Hampton Locality, Suncook
Rindge	Antrim (IC), Dublin, Greenfield, Hancock, Harrisville, Hollis (IC), Keene, Marlborough, Milford, Sullivan, Troy, Wilton (IC), Winchester
Rochester	Alton (IC), Deerfield, Durham, Epping, Epsom, Gilmanton Iron Works (IC), Milton Mills, Newmarket, Northwood, Pittsfield, Portsmouth, Raymond, Sanbornville
Rumney	Ashland, Center Harbor, Center Sandwich, Danbury, Enfield, Meredith, North Woodstock, Piermont Locality, Pike
Rye Beach	Barrington, Dover, Durham, Epping, Kingston, Newmarket, Plaistow, Raymond, Seabrook, Somersworth, South Hampton Locality
Salem	Bedford, Candia, Chester (IC), Epping, Exeter, Hollis (IC), Kingston, Manchester, Merrimack, Milford, Raymond, Seabrook, South Hampton Locality
Sanbornville	Alton (IC), Barnstead (IC), Center Barnstead (IC), Farmington, Gilmanton Iron Works (IC), Melvin Village (IC), Milton, New Durham (IC), Rochester, Somersworth

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll
Calling Plans
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Seabrook	Chester (IC), Durham, Epping, Exeter, Hampstead, Kingston, Newmarket, Plaistow, Portsmouth, Raymond, Rye Beach, Salem
Somersworth	Barnstead (IC), Barrington, Center Barnstead (IC), Deerfield, Durham, Epping, Exeter, Farmington, Milton, Milton Mills, New Durham (IC), Newmarket, Northwood, Portsmouth, Rye Beach, Sanbornville
South Hampton Locality	Chester (IC), Derry, Dover, Durham, Epping, Hampstead, Newmarket, Portsmouth, Raymond, Rye Beach, Salem
Spofford	Alstead, Dublin, Fitzwilliam, Harrisville, Jaffrey, Marlborough, Marlow, North Walpole Locality, Sullivan, Troy, Walpole
Sullivan	Alstead, Antrim (IC), Charlestown, Dublin, Fitzwilliam, Greenfield, Hillsboro (IC), Hillsboro Upper Village (IC), Hinsdale, Jaffrey, North Walpole Locality, Peterborough, Rindge, Spofford, Troy, Walpole, Washington (IC), West Chesterfield Locality, Westmoreland, Winchester
Sunapee	Alstead, Andover (IC), Charlestown, Claremont, Contoocook, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Lebanon, Marlow, Meriden (IC), Plainfield Locality, Salisbury (IC), Warner (IC), Washington (IC)
Suncook	Barnstead (IC), Barrington, Bedford, Boscawen (IC), Canterbury, Center Barnstead (IC), Chester (IC), Chichester (IC), Contoocook (IC), Derry, Epping, Gilmanton Iron Works (IC), Henniker (IC), Merrimack, New Boston, Northwood, Penacook, Pittsfield, Raymond, Salisbury (IC), Warner (IC), Weare (IC)
Tamworth	Ashland, Bartlett, Campton, Center Harbor, East Conway Locality (IC), Jackson, Melvin Village (IC), Meredith, North Conway, Wolfeboro

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Tilton	Alton (IC), Andover (IC), Ashland, Barnstead (IC), Boscawen (IC), Bradford (IC), Center Barnstead (IC), Center Harbor, Chichester (IC), Concord, Contoocook (IC), Danbury, Epsom, Gilmanton Iron Works (IC), Melvin Village (IC), New Durham (IC), New London (IC), Penacook, Pittsfield, Salisbury (IC), Sutton (IC), Warner (IC), Wolfeboro
Troy	Antrim (IC), Dublin, Greenfield, Greenville, Hancock, Harrisville, Hinsdale, Marlow, Peterborough, Rindge, Spofford, Sullivan, Walpole, West Chesterfield Locality, Westmoreland
Twin Mountain	Gorham, Jackson, Lancaster, Lisbon
Walpole	Charlestown, Claremont, Harrisville, Hinsdale, Marlborough, Marlow, Spofford, Sullivan, Troy, Washington (IC), West Chesterfield Locality, Winchester
Warren	Ashland, Canaan, Lisbon, Plymouth, Woodsville
West Chesterfield Locality	Alstead, Fitzwilliam, Harrisville, Marlborough, Marlow, North Walpole Locality, Sullivan, Troy, Walpole, Winchester (C)
West Lebanon Locality	Canaan, Claremont, Enfield, Lyme, Newport, Orford Locality
Westmoreland	Alstead, Charlestown, Dublin, Fitzwilliam, Harrisville, Hinsdale, Marlborough, Marlow, North Walpole Locality, Sullivan, Troy, Winchester
West Stewartstown	Dixville Notch (IC), North Stratford
Whitefield	Bretton Woods (IC), Franconia, Gorham, Groveton, Lisbon, Monroe Locality
Winchester	Dublin, Harrisville, Jaffrey, Marlborough, Rindge, Sullivan, Walpole, West Chesterfield Locality, Westmoreland

Issued: February 26, 2001
Effective: March 22, 2001

Issued in Compliance with Order No. 23,584 in DT 99-056 dated November 1, 2000.


J. Michael Hickey
President-NH

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll
Calling Plans
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges**Exhibit 10.2.3-1
Selective Calling Service/Circle Calling Service**

Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Wolfeboro	Barnstead (IC), Belmont, Center Barnstead, Center Sandwich, Farmington, Gilmanton Iron Works (IC), Meredith, Milton, Pittsfield, Tamworth, Tilton
Woodsville	Bethlehem, Littleton, Orford Locality, Piermont Locality, Warren

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll
Calling Plans**
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-2 Selective Calling Service/Circle Calling Service Calling Areas of Independent Telephone Companies	
Exchange/Locality	Exchanges and Localities Included in the Plans Calling Area for Customer Dialed Calls
Alton-Union Telephone Company	Barrington, Belmont, Canterbury, Chichester (IC), Center Harbor, Center Ossipee, Epsom, Farmington, Franklin, Melvin Village (IC), Meredith, Milton, Milton Mills, Northwood, Pittsfield, Rochester, Sanbornville, Tilton
Andover-Kearsarge Telephone Company	Ashland, Belmont, Boscawen (IC), Bradford (IC), Bristol, Canaan, Canterbury, Contoocook (IC), Enfield, Henniker (IC), Laconia, Newport, Penacook, Sunapee, Sutton (IC), Tilton, Warner (IC)
Antrim-Contoocook Valley Telephone Company	Bedford, Bradford (IC), Contoocook (IC), Dublin, Dunbarton (IC), Fitzwilliam, Goffstown, Greenville, Harrisville, Jaffrey, Keene, Marlborough, Milford, New Boston, Peterborough, Rindge, Sullivan, Sutton (IC), Troy, Warner (IC), Weare (IC), Wilton (IC)
Barnstead-Union Telephone Company	Barrington, Belmont, Boscawen (IC), Canterbury, Chichester (IC), Concord, Deerfield, Dover, Epsom, Farmington, Laconia, Milton, Milton Mills, Northwood, Penacook, Sanbornville, Somersworth, Suncook, Tilton, Wolfeboro
Boscawen-Kearsarge Telephone Company	Andover (IC), Barnstead (IC), Belmont, Bradford (IC), Bristol, Center Barnstead (IC), Chichester (IC), Contoocook (IC), Danbury, Dunbarton (IC), Epsom, Gilmanton Iron Works (IC), Goffstown, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Laconia, New London (IC), Northwood, Pittsfield, Suncook, Sutton (IC), Tilton, Warner (IC), Weare (IC)
Bradford-Merrimack County Telephone Company	Alstead, Andover (IC), Antrim (IC), Boscawen (IC), Canterbury, Claremont, Contoocook (IC), Danbury, Dunbarton (IC), Franklin, Hancock, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Marlow, New London (IC), Penacook, Salisbury (IC), Tilton, Washington (IC), Weare (IC)
Center Barnstead-Union Telephone Company	Belmont, Boscawen (IC), Candia, Canterbury, Chichester (IC), Concord, Deerfield, Dover, Durham, Epsom, Farmington, Franklin, Laconia, Milton, Milton Mills, Penacook, Raymond, Sanbornville, Somersworth, Suncook, Tilton, Wolfeboro

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-2 Selective Calling Service/Circle Calling Service Calling Areas of Independent Telephone Companies	
Exchange/Locality	Exchanges and Localities Included in the Plans Calling Area for Customer Dialed Calls
Chatham-Northland Telephone Company	Bartlett, Conway, Madison
Chester-Granite State Telephone Company	Barrington, Bedford, Chichester (IC), Deerfield, Dunbarton (IC), Durham, Epping, Epsom, Exeter, Goffstown, Hampton, Merrimack, Milford, Nashua, New Boston, Newmarket, Northwood, Pelham, Salem, Seabrook, South Hampton Locality, Suncook
Chichester-Chichester Telephone Company	Alton (IC), Barnstead (IC), Barrington, Bedford, Belmont, Boscawen (IC), Candia, Center Barnstead (IC), Chester (IC), Contoocook (IC), Concord, Deerfield, Dunbarton (IC), Epping, Epsom, Farmington, Franklin, Gilmanton Iron Works (IC), Goffstown, Henniker (IC), Laconia, Manchester, New Durham (IC), Northwood, Penacook, Raymond, Salisbury (IC), Suncook, Tilton, Warner (IC), Weare (IC)
Contoocook-Merrimack County Telephone Company	Andover (IC), Antrim (IC), Belmont, Boscawen (IC), Bradford (IC), Canterbury, Chichester (IC), Dunbarton (IC), Epsom, Franklin, Goffstown, Greenfield, Hancock, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Manchester, New Boston, New London (IC), Pittsfield, Salisbury (IC), Sunapee, Suncook, Sutton (IC), Tilton, Warner (IC), Washington (IC), Weare (IC)
Dunbarton-Dunbarton Telephone Company	Antrim (IC), Bedford, Boscawen (IC), Bradford (IC), Candia, Canterbury, Chester (IC), Chichester (IC), Contoocook (IC), Deerfield, Derry, Epsom, Greenfield, Hancock, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Manchester, Merrimack, Milford, New Boston, Northwood, Penacook, Pittsfield, Salisbury (IC), Warner (IC), Weare (IC), Wilton (IC)
East Conway-Northland Telephone Company	Bartlett, Center Ossipee, Jackson, Madison, Tamworth

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll
Calling Plans**
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges

Exhibit 10.2.3-2
Selective Calling Service/Circle Calling Service Calling Areas of Independent Telephone Companies

Exchange/Locality	Exchanges and Localities Included in the Plans Calling Area for Customer Dialed Calls
Gilmanton Iron Works-Union Telephone Company	Barrington, Boscawen (IC), Canterbury, Center Harbor, Chichester (IC), Concord, Deerfield, Epsom, Farmington, Franklin, Melvin Village (IC), Meredith, Milton, Milton Mills, Northwood, Penacook, Rochester, Salisbury (IC), Sanbornville, Suncook, Tilton, Wolfeboro
Henniker-Contoocook Valley Telephone Company	Andover (IC), Boscawen (IC), Bradford (IC), Canterbury, Chichester (IC), Concord, Contoocook (IC), Dunbarton (IC), Franklin, Goffstown, Greenfield, Hancock, Harrisville, Hillsboro Upper Village (IC), Marlow, New Boston, New London (IC), Newport, Penacook, Peterborough, Salisbury (IC), Sunapee, Suncook, Sutton (IC), Warner (IC), Washington (IC), Weare (IC)
Hillsboro-Contoocook Valley Telephone Company	Boscawen (IC), Bradford (IC), Concord, Contoocook (IC), Dublin, Dunbarton (IC), Goffstown, Hancock, Harrisville, Marlow, New Boston, New London (IC), Penacook, Peterborough, Salisbury (IC), Sullivan, Sunapee, Sutton (IC), Warner (IC), Weare (IC), Wilton (IC)
Hillsboro Upper Village-Granite State Telephone Company	Alstead, Boscawen (IC), Bradford (IC), Contoocook (IC), Dublin, Dunbarton (IC), Goffstown, Greenfield, Hancock, Harrisville, Henniker (IC), Keene, Marlborough, New Boston, New London (IC), Newport, Penacook, Peterborough, Salisbury (IC), Sullivan, Sunapee, Sutton (IC), Warner (IC), Weare (IC)
Hollis-Hollis Telephone Company	Bedford, Derry, Goffstown, Greenfield, Greenville, Manchester, Merrimack, New Boston, Pelham, Peterborough, Rindge, Salem, Wilton (IC)
Melvin Village-Contoocook Valley Telephone Company	Alton (IC), Ashland, Belmont, Campton, Gilmanton Iron Works (IC), Laconia, Madison, Meredith, Milton Mills, Moultonboro, New Durham (IC), Plymouth, Sanbornville, Tamworth, Tilton
Meriden-Meriden Telephone Company	Canaan, Danbury, Enfield, Hanover, Lyme, New London (IC), Sunapee, Sutton (IC)

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-2 Selective Calling Service/Circle Calling Service Calling Areas of Independent Telephone Companies	
Exchange/Locality	Exchanges and Localities Included in the Plans Calling Area for Customer Dialed Calls
New Durham-Union Telephone Company	Barrington, Belmont, Canterbury, Chichester (IC), Deerfield, Epsom, Laconia, Melvin Village (IC), Milton, Northwood, Pittsfield, Sanbornville, Somersworth, Tilton
New London-Kearsarge Telephone Company	Bradford (IC), Bristol, Canaan, Canterbury, Claremont, Contoocook (IC), Enfield, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Lebanon, Meriden (IC), Newport, Penacook, Plainfield Locality, Salisbury (IC), Sutton (IC), Tilton, Warner (IC), Washington (IC)
Salisbury-Kearsarge Telephone Company	Belmont, Bradford (IC), Bristol, Canterbury, Chichester (IC), Concord, Contoocook (IC), Danbury, Dunbarton (IC), Epsom, Gilmanton Iron Works (IC), Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Laconia, New London (IC), Pittsfield, Plainfield Locality, Sunapee, Suncook, Sutton (IC), Tilton, Warner (IC), Weare (IC)
Sutton-Merrimack County Telephone Company	Andover (IC), Antrim (IC), Boscawen (IC), Bristol, Canaan, Canterbury, Claremont, Contoocook (IC), Danbury, Franklin, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Marlow, Meriden (IC), New London (IC), Newport, Penacook, Salisbury (IC), Tilton, Washington (IC), Weare (IC)
Warner-Merrimack County Telephone Company	Andover (IC), Antrim (IC), Belmont, Boscawen (IC), Bristol, Canterbury, Chichester (IC), Concord, Contoocook (IC), Danbury, Dunbarton (IC), Franklin, Goffstown, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), New Boston, New London (IC), Newport, Penacook, Salisbury (IC), Sunapee, Suncook, Tilton, Washington (IC), Weare (IC)
Washington-Granite State Telephone Company	Alstead, Bradford (IC), Charlestown, Claremont, Contoocook (IC), Dublin, Greenfield, Hancock, Harrisville, Henniker (IC), Keene, Marlborough, New London (IC), North Walpole Locality, Sullivan, Sunapee, Sutton (IC), Walpole, Warner (IC), Weare (IC)

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll
Calling Plans
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-2 Selective Calling Service/Circle Calling Service Calling Areas of Independent Telephone Companies	
Exchange/Locality	Exchanges and Localities Included in the Plans Calling Area for Customer Dialed Calls
Weare-Granite State Telephone Company	Antrim (IC), Bedford, Boscawen (IC), Bradford (IC), Canterbury, Chichester (IC), Concord, Contoocook (IC), Dunbarton (IC), Dublin, Epsom, Hancock, Harrisville, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Merrimack, Milford, Penacook, Peterborough, Salisbury (IC), Suncook, Sutton (IC), Warner (IC), Washington (IC), Wilton (IC)
Wilton-Wilton Telephone Company	Antrim (IC), Bedford, Derry, Dublin, Dunbarton (IC), Fitzwilliam, Goffstown, Greenfield, Hancock, Harrisville, Hillsboro (IC), Hollis (IC), Jaffrey, Manchester, Merrimack, Nashua, New Boston, Pelham, Peterborough, Rindge, Weare (IC)

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans

10.3 CallAround 603 Plan

10.3.1 Description	
A.	CallAround 603 is offered as a supplement to business main telephone exchange service.
B.	This plan provides for one hour per month of off-peak cumulative message time on customer dialed calls to any intraLATA MTS point within the State of New Hampshire. Off-peak message time in excess of the one hour allowance is charged for at the each additional off-peak minute rate. <ol style="list-style-type: none"> 1. Peak period minutes are not included in the one hour allowance and are charged for at a discount off the Day per minute MTS rate. 2. Per message charges do not apply to CallAround 603 Peak qualifying messages. 3. Qualifying messages consists of the following: <ol style="list-style-type: none"> a. Customer dialed station-to-station sent-paid calls and operator completed station-to-station sent-paid calls when facilities are not available for customer dial completion b. Operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
C.	All other calls are charged for at the MTS rate.
D.	CallAround 603 is not available in conjunction with Circle Calling, Selective Calling, or Granite State services. It is not available for person-to-person, collect, charge to a calling card number, third telephone number, conference, or other calls which normally require an operator, except for those calls specified in Section 10.3.1B1.

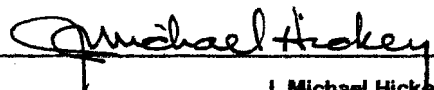
10.3.2 Time Periods	
A.	CallAround 603 applies to the following time periods. <ol style="list-style-type: none"> 1. Peak—Mondays through Fridays from 8AM to but not including 5PM. 2. Off-peak—Mondays through Fridays from 5PM to but not including 8AM. <ol style="list-style-type: none"> a. Off-peak also includes all day on Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and Labor Day.

10.3.3 Application of Rates and Charges	
A.	MTS rates apply to all calls except those specified in Section 10.3.1B.
B.	Accumulation of message time is done on a per second basis. At the end of the customer's billing period, the sum of accumulated seconds is rounded to the next higher minute.

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll
Calling Plans**
10.3 CallAround 603 Plan

10.3.2 Application of Rates and Charges	
C.	Monthly usage rates apply on an initial one hour and each additional minute basis. The initial one hour rate applies whether or not any calls are made.
D.	Discounts 1. CallAround 603 customers receive a discount on peak period minutes. 2. 3. An anniversary discount that waives the CallAround monthly rate will be applied once a year.
E.	CallAround 603 rates are in addition to the rates and charges for the associated main telephone exchange service and other associated services.

(D)
(D)Issued: September 20, 2001
Effective: October 20, 2001J. Michael Hickey
President-NH

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans

10.4 Customized Netsaver Plan (CNP)

10.4.1	Description
A.	<p>CNP is an optional plan available to all New Hampshire customers. The plan is based on the volume of outward (directly dialed MTS) usage, or inward (Dedicated Toll Free (DTFS) and/or Toll-Free) usage, or any combination of inward or outward usage to which the customer subscribes. Customers commit to a minimum amount of usage over 24 or 36 months. Individual customer usage amounts covered by the service agreement are based on the customer's actual usage, but in no case will the commitment be for less than 7,500 minutes (125 hours) of monthly usage.</p> <ol style="list-style-type: none"> 1. Additional minutes used over the customer's cumulative commitment amount are subject to the same per minute rate. 2. At the end of the service period, customers who have selected an option which provides for payments based on actual usage are liable for the charges associated with any remaining unused commitment usage.
B.	<p>CNP allows the customer to pay for DTFS and/or Toll-Free usage terminating at a customer communications equipment and for MTS usage originating from services through customer communications equipment billed to a single customer under a 24 or 36 month service period.</p> <ol style="list-style-type: none"> 1. Implementation Dates—For Centrex multiple location customers, CNP will be available April 8, 1997; for non Centrex multiple location customers, CNP will be available with the first full billing period beginning on September 1, 1997 2. Customers can elect to pay for CNP charges either by fixed monthly payments or by payments based on actual usage.
C.	<p>CNP applies to customer dialed station-to-station sent-paid calls, customer dialed calling card calls and operator completed station-to-station sent-paid calls when facilities are not available for customer dial completion. CNP also applies to operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicaps.</p>
D.	<p>In addition to the billing call detail associated with the customer's CNP lines, customers receive monthly statements of usage for the account which provide information on the total number of minutes used during the current billing period and the total number of minutes used to date for the service period.</p>
10.4.2	Regulations
A.	<p>Customers may change their commitment amounts at any time.</p>

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.4 Customized Netsaver Plan (CNP)

10.4.2 Regulations

B. Termination

1. A customer may terminate service without penalty, if they are dissatisfied with the service being provided under the CNP and they provide 60 days written notice of their intention to terminate to the Telephone Company. Customer notification must include a specific description of the reason for the dissatisfaction. If the Telephone Company is unable to resolve the reasons for dissatisfaction to the customer's satisfaction within 60 days of receiving the written notice the customer may terminate the agreement. Customer notification should be addressed to the following Telephone Company location.
 - a. New England Telephone, Director/Regulatory at City Hall Plaza 902 Elm Street—Floor 19, Manchester, NH 03101-2008
2. Upon termination or expiration of the service agreement, if the customer has not generated the usage commitment amount, the customer is liable for the lesser of the following amounts.
 - a. The difference between the customer's actual usage and the commitment amount times the CNP service agreement rate
 - b. The difference between the customer's service agreement rate and the current CNP rate that the customer would qualify for based on actual usage, times the customer's actual usage.
3. Charges apply on a full billing period basis. If termination of the plan occurs during the middle of the customer's billing period, the Telephone Company will not prorate the monthly usage amount.
4. If during the customer's service period, the per message and per minute rates for MTS usage, or the per message and per minute rates for DTFS or the hourly rates for Toll-Free usage are reduced so that they are less than the CNP rates, the customer may discontinue without termination penalty.

C. Relocation—When service associated with the CNP is relocated to a different premises served by the same or a different central office, existing arrangements for CNP remain unchanged.

1. Termination of the service agreement at the time of a relocation shall not be grounds to avoid the provisions and regulations pertaining to termination.

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.4 Customized Netsaver Plan (CNP)

10.4.2 Regulations

- D. Transfer of Service**—With the written permission of the customer and the Telephone Company, the obligation to pay CNP charges may be assigned to another customer at the same location, provided the service(s) associated with the CNP are also assigned to the other customer. The new customer assumes the conditions applicable to the CNP service at the time of transfer. An S&E charge for transfer of service, payable by the new customer, applies for this change.
1. A transfer of service between customers at the same time as a relocation is not permitted.
- E. Temporary Suspension of Service**—CNP charges are not subject to the provisions of temporary suspension of service.

10.4.3 Application of Rates and Charges

- A.** CNP rates and charges are in lieu of the per message and per minute rates for MTS, and the per message and per minute rates for DTFS and/or the hourly usage rates for Toll-Free service.
1. Timing of completed messages is in one second increments.
- B.** When customers change their commitment amounts, charges apply for the greater of the proportional commitment amount or for actual usage incurred through the billing period of the date of change.
- C.** During the customers service period, the per minute rates are not subject to Telephone Company initiated increases.
- D.** An S&E charge will apply to establish the CNP.
- E. Usage Discount**—CNP customers receive a usage percentage discount that is applied to the total monthly charges (associated with per message and per minute rates and incremental charges) for credit card and operator handled MTS calls made during all rate periods in the State of New Hampshire LATA.

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.5 Granite State Service

10.5.1 Description	
A.	Granite State is offered, subject to the availability of facilities, as a supplement to one or two-party residence main telephone exchange service in all exchanges.
1.	Granite State was offered on a limited basis to prior customers who were billed for this service during March 1992. Such customers could apply for service only from August 24, 1992 through October 9, 1992, during which time the applicable S&E charges were waived.
2.	After October 1992 Granite State is furnished to existing customers at present locations only.
B.	The service provides two hours per month of cumulative message time of customer dialed station-to-station calls to any point within the State of New Hampshire.
C.	Granite State is not available with foreign exchange, Circle Calling, Selective Calling or CallAround 603 services, nor is it available for person-to-person, collect, charge to a calling card number, call to third telephone number, conference, or other calls that normally require an operator.
D.	Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.

10.5.2 Time Periods	
A.	Granite State applies during the following time periods.
1.	Mondays through Fridays from 12PM to but not including 6PM and from 9PM to but not including 9AM.
2.	All day on Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and Labor Day.

10.5.3 Application of Rates and Charges	
A.	Granite State rates apply to customer dialed station-to-station sent-paid calls and operator completed station-to-station sent-paid calls when facilities are not available for customer dial completion. The rates also apply to operator completed station-to-station sent-paid calls for handicapped person unable to dial calls because of their handicap. MTS rates apply to all other calls including calls outside the specified time periods.
B.	Message time in excess of the two hour allowance is charged for on the basis of each additional minute or fraction thereof.
C.	Granite State rates and charges are in addition to the rates and charges for the associated main telephone exchange service and other associated services.

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll
Calling Plans
10.5 Granite State Service
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10.5.3	Application of Rates and Charges
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| D. | The monthly rate for the initial two hours is applicable whether or not any calls are made. |
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Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**10.6 New Hampshire Business Package**

10.6.1	Description
A.	Availability —New Hampshire Business Package is no longer available to residence or business customers. Service installed prior to November 16, 1997 is furnished to existing customers at present locations only
B.	This package is offered subject to the availability of facilities, as a supplement to all main telephone exchange service, trunk lines and Centrex lines, in all exchanges and localities. 1. Minimum Period —One month.
C.	This package offers customers the option of paying a monthly rate to obtain a discount that is applied to the billed monthly charges (associated with per message and per minute rates and incremental charges) for customer dialed, credit card and operator handled MTS calls made during all rate periods within the State of New Hampshire LATA and for Toll-Free service usage. 1. The percentage discount applies to usage for all exchange lines associated with a billing telephone number.
D.	This package is not available with the following services. 1. CallAround 603 2. Circle Calling 3. Customized Netsaver 4. Dormitory Communications Service 5. Foreign Exchange 6. Granite State 7. Public Access Line 8. Selective Calling

10.6.2	Application of Rates and Charges
A.	The rates for this plan are in addition to the rates and charges for the associated main telephone exchange service and other associated services. 1. Monthly rates apply per billing telephone number arranged. a. The monthly rate applies whether or not the customer makes any calls.

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.7 New Hampshire Business Package Plus

10.7.1	Description
A.	Availability —New Hampshire Business Package Plus is no longer available to residence or business customers. Service installed prior to November 16, 1997 is furnished to existing customers at present locations only.
B.	This package is offered subject to the availability of facilities, as a supplement to all main telephone exchange service, trunk lines and Centrex lines, in all exchanges and localities.
1.	Minimum Period —One month.
C.	This package offers customers the option of paying a monthly rate to obtain a discount that is applied to the billed monthly charges (associated with per message and per minute rates and incremental charges) for customer dialed, credit card and operator handled MTS calls made during all rate periods within the State of New Hampshire LATA and for Toll-Free service usage.
1.	The percentage discount applies to usage for all exchange lines associated with a billing telephone number.
D.	This package is not available with the following services.
1.	Circle Calling
2.	CallAround 603
3.	Customized Netsaver
4.	Dormitory Communications Service
5.	Foreign Exchange
6.	Granite State
7.	Public Access Line
8.	Selective Calling

10.7.2	Application of Rates and Charges
A.	The rates for this plan are in addition to the rates and charges for the associated main telephone exchange service and other associated services.
1.	Monthly rates apply per billing telephone number arranged.
a.	The monthly rate applies whether or not the customer makes any calls.

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.8 Business Link Optional Calling Plan

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10.8.1	Description
A.	Business Link is an optional calling plan for business customers that provides a per minute rate and volume discounts on qualifying usage.
B.	Business Link, which is provided subject to available facilities, is offered as a supplement to all main telephone exchange service, trunk lines and Centrex lines, in all exchanges and localities. Business Link is implemented in the first full billing period following the customer's request to enroll in the plan.
C.	Qualifying usage consists of the following calls made within the State of New Hampshire LATA when billed to a BTN included in the plan.
1.	Directly dialed MTS call, including operator assisted calls where direct dialing is not available or the customer is disabled and not able to direct dial
2.	Customer dialed MTS calling card calls carried and billed by the Telephone Company
3.	DTFS and Toll-Free calls
D.	Volume Discounts— A discount will be applied each month to the customer's qualifying usage charges for each Billed Telephone Number (BTN). The applicable percent discount will be determined by the total amount of monthly billed qualifying usage. For purposes of computing the discount level, each month's total combined charges for qualifying usage for each BTN at a single location are grouped into one of four tiers.
E.	
F.	Business Link is not available with the following services.
1.	CallAround 603
2.	Customized Netsaver
3.	Dormitory Communications Service
4.	Foreign Exchange

(C)

(C)

(C)

(D)

(D)

Issued: July 31, 2003
 Effective: September 17, 2003

Docket No. DT-142

J. Michael Hickey
 J. Michael Hickey
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Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**10.8 Business Link Optional Calling Plan**

10.8.1	Description	
F.	(Continued)	
5.	New Hampshire Business Package	
6.	New Hampshire Business Package Plus	
7.	Public Access Line	
8.	Public Access Smart-pay Line (PASL)	
9.	Selective Calling.	
10.	Corporate Rewards	(N)
11.	Customer Specific Pricing Plans.	(N)
G.	Service Agreement — A customer who signs a service agreement to participate in the plan for 36 months will earn double Business Link Rewards credits for each dollar of discounted qualifying usage. However, if the customer's qualifying usage declines to 20% less than their average historical monthly usage in any two months, for any reason other than external, negative business impacts, the service agreement will be terminated. Termination of the service agreement will result in forfeiture of all bonus credits not yet eligible for redemption. Average historical monthly qualifying usage will be defined by the customer's first six month of qualifying usage in the plan. At the end of the 36 month period, the service agreement will be automatically renewed for another 36 months, unless the customer notifies the Telephone Company to the contrary.	(T)
1.	Customers enrolled in the Business Link OCP as of September 17, 2003 will be automatically enrolled in the Business Link Rewards plan. They will earn Bonus Credits under the new structure effective September 17, 2003, if their monthly minimum local and regional charges exceed \$124.99. They may continue to redeem their Bonus Credits until they expire.	(N)
2.	Effective September 17, 2003 the Service Agreement will no longer be available. The Company will honor the terms and conditions of the Service Agreement for all customers enrolled in a service agreement prior to September 17, 2003.	(N)

10.8.2	Regulations	
A.	Termination — Customers may terminate participation in the plan at any time. No previously applied discounts will be affected by customer termination and no termination charges will apply.	
1.		(D)
		(D)
2.	The termination will go into effect in the first full billing period following the billing period in which the Telephone Company receives notification from the customer.	
3.	If a customer chooses to leave the plan, the customer will forfeit credits earned during the 12 months prior to termination.	
4.	Any BTN which is removed from the customer's service agreement will not be eligible for enrollment in the Business Link plan for a period of three months. Additional BTNs which are added to the plan are governed by the terms and conditions stated in the initial service agreement.	
B.	Transfer of Service — Credits may not be sold, bartered, or assigned to other persons except through programs administered by the Telephone Company.	

Issued: July 31, 2003

Effective: September 17, 2003

Docket No. DT-142

J. Michael Hickey
 J. Michael Hickey
 President-NH

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.8 Business Link Optional Calling Plan

(T)

10.8.3 Application of Rates and Charges

A.	Business Link calls are billed a per minute/per second rate.
1.	MTS volume discounts do not apply to Business Link usage.
B.	An S&E charge does not apply to subscribe to Business Link.
C.	Timing of completed messages is in one-second increments.
1.	At the end of the customer's billing periods when the total charges for the service would result in fractions of a cent being billed, the total will be rounded to the nearest cent for billing process
D.	The monthly rate applies in addition to the rates and charges for the associated main telephone exchange service, and for other associated services.

(N)

(N)

Issued: July 31, 2003
Effective: September 17, 2003

Docket No. DT-142


J. Michael Hickey
President-NH

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.9 Business Link Rewards plan

(T) (N)

10.9.1	Description
A.	Business Link Rewards is an optional account level plan available to business customers. Customers enrolled in the plan will receive bonus credits on the amount of discounted qualifying Verizon charges billed on the Verizon New Hampshire monthly bill (excluding Directory Advertising, late payment fees, taxes and surcharges). One bonus credit will be awarded for every dollar of discounted qualifying charges. A bonus credit, when applied as a direct credit to a customer's telephone bill, has a redemption value of one cent.
1.	Bonus credits may be applied to the customer's Verizon New Hampshire bill or to certain non-Telephone Company products, such as admission to a Telephone Company sponsored trade show.
2.	Bonus credits eligible for redemption that have not been redeemed within two years after the month in which they are earned for redemption will be forfeited.
3.	Bonus credits applied to the customer's Verizon New Hampshire bill may be redeemed when a minimum of \$25.00 in bonus credits is earned and available for redemption. Bonus credits applied to all other redemption options may be redeemed when earned and available for redemption
4.	The qualifying charges include all monthly recurring and non-recurring Verizon charges, excluding late payment fees, returned check charges, and 700/900 service charges.
B.	In order to be eligible to participate in the Business Link Rewards plan the Customer's local and regional charges must exceed \$124.99 each month.
C.	Business Link Rewards are implemented in the first full billing period following the customer's request to enroll in the plan.
D.	Business Link Rewards is not available with the following services or types of calls.
1.	CallAround 603
2.	Customized Netsaver
3.	Dormitory Communications Service
4.	Foreign Exchange
5.	New Hampshire Business Package
6.	New Hampshire Business Package Plus
7.	Public Access Line
8.	Public Access Smart-pay Line (PASL)
9.	Selective Calling.
10.	Corporate Rewards
11.	Customer Specific Pricing Plans

(T) (N)

(N)

Issued: July 31, 2003

Effective: September 17, 2003

Docket No. DT-142

J. Michael Hickey
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 President-NH

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.9 Business Link Rewards Plan

(T)

10.9.2 Regulations

(T) (N)

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| A. Termination— | Customers may terminate participation in the plan at any time. No previously applied discounts will be affected by customer termination and no termination charges will apply. |
| 1. | All bonus credits that have not been redeemed will be forfeited; however, if within 90 days of termination, a customer returns to the Business Link Rewards plan with qualifying usage equal to or exceeding their historical monthly usage prior to termination, bonus credits associated with the applicable BTN will be reinstated in full. |
| 2. | The termination will go into effect in the first full billing period following the billing period in which the Telephone Company receives notification from the customer. |
| B. Transfer of Service— | Credits may not be sold, bartered, or assigned to other persons. |

(N)

Issued: July 31, 2003
Effective: September 17, 2003

Docket No. DT-142


J. Michael Hickey
President-NH

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.10 CallAround 603 Plus Plan

(T)

10.10.1 Description	
A.	CallAround 603 Plus is an optional calling plan which is offered as a supplement to residence main telephone exchange service.
B.	This plan provides for one hour per month of cumulative message time on customer dialed calls to any intraLATA MTS point within the State of New Hampshire. Message time in excess of the one-hour allowance is charged the additional minute rate.
1.	This plan applies only to customer dialed station-to-station sent-paid calls and operator completed station-to-station sent-paid calls when facilities are not available for customer dial completion. This plan also applies to operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. All other calls are charged for at the MTS rate.
C.	CallAround 603 Plus is not available in conjunction with Circle Calling, Selective Calling, or Granite State services. It is not available for person-to-person, collect, charge to a calling card number, third telephone number, conference, or other calls which normally require an operator, except for those calls specified in Section 10.9.1B1.


(T)

10.10.2 Application of Rates and Charges	
A.	MTS rates apply to all calls except those specified in Section 10.9.1B1
B.	Accumulation of message time is done on a per second basis. At the end of the customer's billing period, the sum of accumulated seconds is rounded to the next higher minute.
C.	Monthly usage rates apply on an initial one hour and each additional minute basis. The initial one hour rate applies whether or not any calls are made.
D.	Discounts
1.	A discount is applied to usage rates and incremental charges for all calling card calls.
2.	An anniversary discount that waives the CallAround 603 Plus monthly rate will be applied once a year.
E.	CallAround 603 Plus rates are in addition to the rates and charges for the associated main telephone exchange service and other associated services.

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Issued: July 31, 2003
Effective: September 17, 2003

Docket No. DT-142


 J. Michael Hickey
 President-NH

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.11 Sensible Minute Plan

(T)

10.11.1 Description	
A.	Sensible Minute is an optional calling plan which is offered as supplement to one-party residence main telephone exchange service.
B.	This plan provides for a uniform per minute rate to be charged for residence customers' qualifying usage twenty-four hours a day, seven days a week.
1.	Qualifying usage applies only to customer dialed station-to-station sent-paid toll calls and to those operator completed station-to-station sent-paid toll calls when facilities are not available for customer dial completion and to operator completed station-to-station sent-paid toll calls for disabled persons unable to dial calls because of their handicap.
2.	Qualifying usage does not apply to calls to 700, 800, and 900 services, billed to a third telephone number calls; collect calls; person-to-person calls; Calling Card calls; conference; directory assistance; call connect *69; and other calls that normally require an operator, except for those calls specified above.
C.	Sensible Minute is not available with CallAround 603 Plan, CallAround 603 Plus Plan, Circle Calling, Customized Netsaver, Granite State, New Hampshire Business Package, New Hampshire Business Package Plus, and Selective Calling optional calling plans.
D.	Sensible Minute is not available with the Local and Toll Package.
E.	Sensible Minute is not available with residence PBX trunks, lines equipped with ISDN, 700, 800, or 900 services and group bridging telephone service numbers.
F.	Sensible Minute is available only to customers who utilize the Telephone Company as their local and intraLATA toll service provider, and whose basic service is provided over the Telephone Company access lines.

(T)

10.11.2 Application of Rates and Charges	
A.	Usage — A uniform rate per minute applies and does not vary by the time of day, day of week, or distance. Message charges do not apply.
B.	Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.
C.	Sensible Minute rates are in addition to the rates and charges for the associated one-party main telephone exchange service and rates and charges for other associated services.
D.	Discounts
1.	A discount does not apply to calling card calls.
2.	MTS volume discounts do not apply to Sensible Minute usage.
3.	Holiday rates do not apply to Sensible Minute usage.

(T)

Issued: July 31, 2003

Effective: September 17, 2003

Docket No. DT-142

J. Michael Hickey
 J. Michael Hickey
 President-NH

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.11 Sensible Minute Plan

(T)

10.11.2 Application of Rates and Charges

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E.	A Service and Equipment (S&E) charge does not apply to the establishment of the Sensible Minute Plan.
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Issued: July 31, 2003
Effective: September 17, 2003

Docket No. DT-142


J. Michael Hickey
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Verizon New England Inc.

11. Toll-Free Services

11.1 Dedicated Toll Free Service (DTFS)

Rates and charges for services explained herein are contained in Part M Section 1.11.

11.1.1	Description
A.	DTFS provides facilities for dial-type communications between an DTFS access line and exchanges and localities served by this Telephone Company and by participating companies within the State of New Hampshire.
1.	Dial-type communications is a dialed call received by the customer over an DTFS access line or, if facilities are not available for dial completion from a station, a call placed with an operator by giving the calling telephone number and the customer's DTFS access line number.
B.	DTFS permits unlimited calling in one direction only, via an access line, from all exchanges and localities within the State of New Hampshire served by this Telephone Company and by participating companies.
C.	An DTFS access line, connecting the customer's premises and a Telephone Company central office, is provided for receiving DTFS calls. DTFS access lines provided on the same premises of a customer are arranged as service groups. A service group consists of one line or two or more lines in a multi-line sequence arranged for line hunting.
D.	DTFS may be furnished on the same premises of a customer with either measured or unlimited main telephone exchange service.
E.	DTFS may be provided on a single line terminating basis with customer provided equipment to transmit a pre-recorded announcement.

11.1.2	Limitations
A.	The furnishing of DTFS requires certain physical arrangements of the facilities of the Telephone Company and is therefore subject to the availability of the facilities.
B.	The Telephone Company does not transmit messages but offers the use of its facilities to its customers for communications between subscribers.
C.	DTFS is not represented as adapted for connection to other services of the Telephone Company, except as specified in this section and in Section 7 for Remoteline service. DTFS contemplates the provision of satisfactory transmission only between the access line and the calling station. DTFS will be terminated only at a customer's premises located in the State of New Hampshire. Additional terminations of an DTFS access line are furnished only on the premises of the same customer and located within the State of New Hampshire.
D.	Calls to DTFS access lines from exchanges of nonparticipating telephone companies and from all exchanges and localities outside the State of New Hampshire cannot be completed.

Verizon New England Inc.

11. Toll-Free Services

11.1 Dedicated Toll Free Service (DTFS)

11.1.2 Limitations

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| E. | DTFS is furnished upon condition that the customer contract for adequate facilities to permit the use of the service without injurious effect upon general telephone services. If the use of DTFS causes impairment, disruption, or deterioration of general telephone services, the Telephone Company has the right to terminate the service. |
| F. | DTFS does not include calling card, person-to-person, collect, conference, or other calls requiring operator handling, except as provided in Section 11.1.1A1. |

11.1.3 Regulations

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| A. | Fraud and Abuse —DTFS is furnished subject to the condition that there is no abuse or fraudulent use of the service. In addition to the provisions of Section 1, the following also constitutes abuse or fraudulent use.

1. The placing or acceptance of an DTFS call by an DTFS customer, his agent, employee, or representative, in response to an uncompleted message telecommunications call that was not completed in order to transmit or receive intelligence without the payment of the applicable toll charge. |
| B. | Service Interruption —Credit is given for interruption to an access line of 24 consecutive hours or more. An interruption to an access line not due to the negligence of the customer is credited at one-thirtieth of the monthly charge for the access line for each 24 hours or any fraction thereof of interruption. |
| C. | Minimum Service Period —One month. |
| D. | Initial and Additional Directory Listings may be provided with DTFS in accordance with Section 5. |

11.1.4 Responsibility of the Customer

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| A. | Customer Equipment

1. DTFS may be used with customer provided terminal equipment and multi-line terminating systems, subject to the regulations in Section 11.1 and Section 4.

2. DTFS may be used with data equipment (including telewriter equipment) and teletypewriter equipment for the reception of data signals. |
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Verizon New England Inc.

11. Toll-Free Services

11.1 Dedicated Toll Free Service (DTFS)

11.1.5 Application of Rates and Charges

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| A. | <p>Timing of Calls—Except as otherwise specified herein, timing begins when connection is established between a telephone associated with an DTFS access line and the calling telephone, and ends when the calling telephone hangs up, thereby releasing the network connection. If the called telephone hangs up, but the calling telephone does not, timing ends when the network connection is released by automatic timing equipment in the telecommunications network.</p> <ol style="list-style-type: none"> 1. When DTFS is directly connected (i.e. not connected through a multi-line terminating system or terminal equipment) at a customer's premises to a communications system not subject to Part 68 of the FCC's rules and regulations, chargeable time begins when the DTFS call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system not subject to Part 68. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with DTFS so that chargeable time may begin. a. Chargeable time is calculated in minutes and seconds. |
| B. | <p>Channels for Additional Termination of Access Lines—For additional terminations between points in the same exchange but not on the same premises, or additional terminations between points in different exchanges, rates and charges apply for a Private Line Type 2001A intraexchange/interexchange channel.</p> |
| C. | <p>Disconnection of Service—For connection of an access line for a customer at a location where an DTFS line was disconnected by the customer within the previous two weeks, charges for the new class of service commence the day following the date on which the prior service was disconnected.</p> |
| D. | <p>Premises Work Charges apply in addition to DTFS access line charges and usage charges.</p> <ol style="list-style-type: none"> 1. The premises work charges do not apply when service is connected in conjunction with Section 11.1.5C. |
| E. | <p>Volume Credit is based upon the customer's number of minutes during a bill period. The minute tapers are as follows.</p> <ol style="list-style-type: none"> 1. First 0–960 minutes 2. Next 961–4,800 minutes a. When a customer reaches a minimum of 961 minutes of use a volume credit applies. 3. Over 4,800 minutes a. When a customer's account accumulates over 4,800 minutes in a bill period, the volume credit for the over 4,800 minute taper applies to the cumulative monthly usage for all DTFS minutes for the account. |

Verizon New England Inc.

11. Toll-Free Services**11.2 Toll-Free Service**

11.2.1 Description	
A.	Toll-Free service permits inward calling, without charge to the caller, from stations located in the State of New Hampshire LATA to a telephone number associated with the customer's local exchange, Centrex, PASL service or Public Access Line (PAL) service in the same LATA.
1.	Calls originating outside the service area (LATA) in which the customer is located will be denied access to the called number.
B.	Toll-Free does not include calling card, person-to-person, collect, conference, or other calls requiring operator handling, except as provided in Section 11.1.1A1.
C. Optional Features	
1.	Call Detail provides the date, time calling number, duration and originating exchange of each call to the customer's number, where suitable facilities exist.

11.2.2 Regulations	
A.	Toll-Free is subject to the regulations for Dedicated Toll Free Service (DTFS) (refer to Sections 11.1.1E, 11.1.2, 11.1.3C and Section 11.1.3D.

11.2.3 Application of Rates and Charges	
A.	The rates for Toll-Free service consist of monthly rates, S&E and usage charges that apply per 800 number.
1.	In addition to the rates and charges for Toll-Free service, main telephone exchange, PASL, PAL or Centrex service rates and charges apply.
2.	For usage charges, the charge per tenth of an hour is one tenth of the hourly rate.
3.	The Toll-Free service charge monthly rate per routing arrangement is reduced to a specified amount when an Toll-Free customer also subscribes to Business Link, or Customized Netsaver.
B.	A volume discount is applied to the cumulative monthly billing amount for all Toll-Free numbers associated with a billing telephone number.
C.	S&E charges apply as appropriate to establish Toll-Free service and call detail. S&E charges apply as appropriate, to change the local exchange telephone number associated with Toll-Free and to change the telephone number for Toll-Free.
1.	The S&E charge for call detail does not apply when it is provided in conjunction with the installation of Toll-Free service.

Verizon New England Inc.

11. Toll-Free Services**11.2 Toll-Free Service****11.2.4 Determination of Usage Charges**

- A. Usage is subject to a minimum average time requirement, which is a specified period of time used in determining usage charges and represents the minimum average length of calls completed during a billing period. When the average length per call during each billing period is less than the minimum average time requirement, billing will be based on the actual number of calls and the time requirement. The monthly usage charge is calculated in accordance with the following steps.
1. Determine the total amount of completed calls for each number for Toll-Free.
 2. Determine the equivalent hours used by multiplying the total amount of completed calls by the minimum average time requirements of 30 seconds (1 call = .5 minutes) and dividing by 60 minutes.
 3. Determine the total actual hours used for each number. Fractional parts of hours are measured in tenths of an hour.
 4. The total chargeable usage hours for each number will be whichever is the greater; equivalent hours or actual hours, rounded to the nearest tenth (one decimal place) of an hour.
 5. The total usage charge for each number is calculated by multiplying the chargeable hours by the usage hourly charge for Toll-Free.

Verizon New England Inc.

11. Toll-Free Services

11.3 Toll-Free Call Management Features

11.3.1	Description
A.	Toll-Free call management features are available for use in conjunction with Dedicated Toll Free Service (DTFS) and Toll-Free service, when such service is provisioned out of the Nynex 800 database.
B.	<p>Alternate Call Routing allows a customer to terminate the 800 telephone number at multiple locations, based on various parameters that identify where and when a call originates. Each customer is provided, at no charge one inactive alternate routing arrangement for use with the emergency update feature. Customers may select routing of calls by the following parameters.</p> <ol style="list-style-type: none"> 1. Time of Day/Day of Week allows a customer to determine where calls will be routed, to one of several destinations, at any given point in time. 2. Originating Area Code and NXX/Full 10-Digit Number allows a customer to determine how calls will be routed based on where the calls originate. This option is provided only when suitable facilities exist at the originating central office. 3. Specific Date allows a customer to develop an alternate service routing configuration that is based on the date that the call is made. The alternate service routing configuration will be activated on the customer specified date (i.e., a holiday or weekend). 4. Allocation to Terminating Location by Percentage of Calls allows a customer to redistribute or balance the calling volume among 800 telephone numbers. A customer can specify, in increments of 1%, the percentage of calls to be allocated to each of the terminating locations. 5. Multiple Carrier Selection allows a customer to route calls to multiple interexchange carriers based on the originating point of the call, time of day/day of week, or on an allocation basis.
C.	<p>Emergency Update is the activation or deactivation of a predetermined, inactive alternate route established as a backup to allow customers to arrange an alternative destination for their 800 calls during a situation they deem as an emergency. There is an S&E charge for the activation of this feature. When the feature is activated due to the failure of Telephone Company services or facilities, the S&E charge does not apply.</p> <ol style="list-style-type: none"> 1. Within five minutes of notification by the customer, the Telephone Company will activate the emergency alternate routing arrangement in the customer database record. If the Telephone Company fails to activate the emergency alternate routing arrangement within five minutes, the emergency update service and equipment charge is waived. Timing begins after identification and verification of a customer's alternative route.

Verizon New England Inc.

11. Toll-Free Services
11.3 Toll-Free Call Management Features

11.3.1	Description
C.	(Continued)
2.	Subject to the terms of liability and indemnification (refer to Section 1), and in the event of labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God, customer negligence, failure of power, equipment or systems and other circumstances beyond its control, the Telephone Company shall be excused from the five minute activation interval and the associated waiver and credit.
D.	<p>Call Data Reports which are available subject to capacity limitations, allow the customer to obtain sampled information about calls made to the 800 number. The reports can contain such information as the originating NXX, time, number of calls completed versus attempts, etc. Customers are allowed one call data report (either summary or raw data) at no charge. All subsequent reports will be provided at the appropriate call data report charge. There are two types of call data reports.</p> <ol style="list-style-type: none">Summary Report provides formatted results at a high level of detail, as specified by the customer. Summary reports are available only on printed media.Raw Data Report provides all the details of the calls, for a time period specified by the customer. This report is available on printed media or magnetic tape.

Verizon New England Inc.

12. Other Services**12.1 Public Emergency Call Receiving Service**

The rates and charges for services explained herein are contained in Part M, Section 1.12.

12.1.1	Description
A.	Public emergency call receiving service is intended for use only by fire departments or other similar organizations of a local government where, because of lack of continuous attendance at headquarters, it is desirable to have telephones at a number of locations for receiving emergency calls.
B.	<p>The service consists of an exchange line and associated customer provided special telephones at designated locations. Generally, a minimum of two and, because of transmission limitations, a maximum of ten emergency call receiving telephones are connected to the exchange line.</p> <ol style="list-style-type: none"> <li data-bbox="224 846 249 878">1. The exchange line, if desired, may be arranged for signal service with equipment located at the central office. Where signal service is provided, a special key at each telephone is to be arranged to actuate one or more signal control relays which in turn operator a customer provided siren. <li data-bbox="224 985 249 1017">2. All public emergency call receiving telephones must be arranged to ring simultaneously on calls incoming to the number listed for the service. The telephones must be restricted to the receipt of calls and are not to be equipped with dials. Main telephone exchange service is required at each location where a public emergency call receiving telephone is located.
C.	A maximum of four additional central office numbers may be associated with this service. These numbers are bridged at the central office to the listed number to permit other persons calling the number to cut in on the line while a call is in progress.

12.1.2	Application of Rates and Charges
A.	Premises work charges are applicable in addition to the monthly rates and S&E charges.
B.	Public emergency call receiving exchange lines are furnished at the lowest unlimited residence service rate offered in the exchange.
C.	For signal channels between the central office and siren locations, rates and charges apply for Private Line Type 1001 channels.

Verizon New England Inc.

12. Other Services**12.2 Universal Emergency Number Service-911**

12.2.1 Description
A. As facilities permit, the Telephone Company will provide a universal central office number, 911, for the use of emergency service bureaus engaged in assisting local governments to protect the safety and property of the general public. It is intended that the 911 number provide the public with a means of simple and direct telephone access to such local emergency service bureaus.
B. 911 lines are available to calls originated at telephones served from any central office located in the area served by the emergency service bureau. These lines provide the following features. 1. Tone Application permits differentiation between a caller who abandons a call before the emergency service bureau attendant answers and a caller who retains connection but is unable to speak. 2. Forced Disconnect prevents a caller from tying up a line. The emergency service bureau attendant releases the line by going on-hook. 3. Called Party Hold enables the emergency service bureau to retain control of the connection regardless of the calling party's switchhook status. In some situations, this feature is not available with lines furnished on a foreign central office or foreign exchange service basis.
C. 911 service is furnished to emergency service bureaus providing 24 hour coverage and must be subscribed to in sufficient quantity to provide adequate service to the public.

12.2.2 Auxiliary Equipment
A. Auxiliary equipment is directly connected to Universal Emergency Number Service 911 at the customer's premises and is furnished to existing customers at their present locations only. Such equipment is no longer available for new installations or additions to existing service. Maintenance of the equipment is provided subject to supply.

12.2.3 Regulations
A. Limitations 1. This offering is limited to the central office number 911 only. 2. 911 is not arranged to operate as a substitute for the main telephone exchange service of the emergency service bureau.

Verizon New England Inc.

12. Other Services**12.2 Universal Emergency Number Service-911**

12.2.4 Application of Rates and Charges	
A.	911 lines are furnished at the rates and charges for one-party measured business main telephone exchange service trunk lines.
1.	There is no message unit or usage allowance with 911 lines.
B.	If 911 lines are provided from an exchange other than that in which the emergency service bureau is located, rates and charges apply for Private Line Type 2006 channels.
C.	Rates and charges for Private Line Type 2006A channels in connection with foreign central office service do not apply to 911 lines.
D.	No charge applies to the calling party for calls to the 911 number.

Verizon New England Inc.

12. Other Services**12.3 Direct Inward Dialing (DID) Service for Private Branch Exchange (PBX) Systems**

12.3.1 Description	
A.	DID permits incoming dialed calls from the exchange network to reach a specific PBX station line without the assistance of an attendant. DID is provided subject to the availability of facilities.
B.	DID is furnished for use with compatible customer premises equipment subject to the regulations specified in Section 4.
C.	DID may be furnished on a foreign exchange or foreign central office service basis if it cannot be provided from the customer's normal serving central office (refer to Section 5.4). If the customer's normal serving central office later becomes equipped to provide DID service, the service may then be transferred to the customer's normal serving central office. This requires telephone number changes for which S&E charges apply.
D.	DID is designed for voice communications, not for the transmission of data. Data transmission is not guaranteed over facilities equipped with DID.
E.	All DID calls must be routed over the same PBX trunk group. Trunk lines arranged for DID may not be mixed in a trunk group with trunk lines not arranged for DID.

12.3.2 Responsibility of the Telephone Company	
A.	The Telephone Company accepts no responsibility for reserving telephone numbers to be used at a future time. If the provision of additional service necessitates telephone number changes, S&E charges apply.

12.3.3 Responsibility of the Customer	
A.	DID is furnished upon the condition that the customer must subscribe to adequate facilities (e.g. trunks, circuit packs, etc.) to permit the use of the service without injurious effect on general telephone service.
B.	The customer is responsible for providing interception of calls to vacant or non-working assigned station lines or telephone numbers by means of attendant intercept or a recorded announcement.

12.3.4 Provisions for Other Services	
A.	One primary directory listing is provided with this service.

12.3.5 Application of Rates and Charges	
A.	The rates and charges specified herein are in addition to premises work charges, PBX trunk line rates, and to the rates and charges for associated services and equipment.

Verizon New England Inc.

12. Other Services**12.5 Toll Access Trunk Lines for Private Branch Exchange Systems**

12.5.1	Description
A.	Toll access trunk lines are available to a customer with a PBX system or Centrex service whose service is authorized for use by transient guests or tenants.
1.	These lines provide one-way access into the long distance network, via a Traffic Service Position System (TSPS), by permitting dialing of toll calls with operator intervention only for billing or charge information.
B.	Toll access trunk lines are provided on the basis of one toll access trunk line for each \$76.90 minimum average monthly toll revenue as determined from a quarterly analysis of the customer's toll revenues.
1.	If toll revenue information is not immediately available, one toll access trunk line may be provided temporarily, at the toll access trunk line rate, for every 15 guest telephones, subject to the requirement that each toll access trunk line furnished produces the minimum average monthly toll revenue as determined from an analysis of the toll revenues in the quarter following the initial installation.
2.	Toll access trunk lines in excess of these allowances are provided at the excess toll access trunk line rate.
C.	Toll access trunk lines may be used in conjunction with a call rating system by arranging the trunk lines to allow "0+number" calls to be routed via TSPS facilities and "1+number" calls to be routed directly into the long distance network.

12.5.2	Application of Rates and Charges
A.	In addition to the monthly rates and S&E charges, premises work charges also apply.

Verizon New England Inc.

12. Other Services**12.6 Toll Diversion Trunk Lines for Private Branch Exchange Systems**

12.6.1	Description
A.	The trunk lines of a PBX system may be equipped so that attempts to dial toll calls from PBX telephones are diverted to an attendant or to a busy tone. This service is subject to the availability of suitable central office facilities.

12.6.2	Application of Rates and Charges
A.	A maximum charge (S&E) applies for all trunks equipped at one time.
B.	Premises work charges apply in addition to monthly rates and S&E charges.

Verizon New England Inc.

12. Other Services
12.7 Trunk Multiplying Arrangements

12.7.1 Description	
A.	A multiplying arrangement is furnished when a trunk line is multiplied between nonmultiple switchboard attendant position equipment or from a switchboard attendant position to station equipment of another type.
1.	Multiplying arrangements are not involved for multiple appearances of a trunk line between attendant positions of a multiple switchboard installation.

12.7.2 Application of Rates and Charges	
A.	Rates and charges for trunk multiplying arrangements are comprised of S&E charges and monthly rates.
B.	The rates and charges for service are in addition to those for appropriate PBX trunk lines, premises work charges and to S&E charges and all other applicable rates and charges for associated service and equipment.

Verizon New England Inc.

12. Other Services**12.8 Arrangements for Toll Billing Information for Private Branch Exchange Systems****12.8.1 Description**

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| A. | PBX and Centrex service customers may obtain details of originating toll calls to associate them with specific lines, telephones, departments, or projects by means of code numbers. These numbers are intended for customer's internal accounting purposes. |
| 1. | Bills for toll calls will be rendered at the appropriate toll rates for operator handled or person-to-person calls in accordance with the number furnished to the toll operator at the time the call is placed. |

12.8.2 Application of Rates and Charges

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| A. | In addition to S&E and monthly rates, premises work charges also apply. |
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Verizon New England Inc.

12. Other Services**12.9 Special Central Office Terminal Equipment (SCOTE) for Private Branch Exchange Systems****12.9.1 Description**

- A. This equipment is for night, Sunday, and holiday service and is available with manual systems where compatible with service arrangements.

12.9.2 Application of Rates and Charges

- A. In addition to S&E and monthly rates, premises work charges also apply.

Verizon New England Inc.

12. Other Services**12.10 Secretarial Concentrator Identifier Service**

12.10.1 Description
A. Secretarial Concentrator Identifier is an arrangement of equipment for connecting telephone answering bureaus with their customers in exchange areas other than those in which the answering bureau is located. This equipment permits common use of a few interexchange channels, thus eliminating the necessity of providing a separate interexchange extension line from each customer's line to the answering bureau. Systems can be arranged to provide a maximum of six interexchange channels.

12.10.2 Application of Rates and Charges
A. Concentrator lines are provided at the rates and charges for Private Line Type 2001A channels.
B. Concentrator equipment is subject to a maximum termination liability charge which reduces one-sixtieth for each month in-service at full rates.
C. Identifier equipment is subject to a maximum termination liability charge which reduces one-sixtieth for each month in-service at full rates.
D. Premises work charges apply in addition to monthly rates and S&E charges for service and equipment.

Verizon New England Inc.

12. Other Services**12.11 Secretarial Concentrator Service Bridging Connections****12.11.1 Description**

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| A. | Secretarial concentrator service bridging connections are available for main telephone exchange, PBX trunk or Student Centrex lines, or Centrex service lines. |
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12.11.2 Application of Rates and Charges

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| A. | In addition to the monthly rates and S&E charges, premises work charges apply for main telephone exchange, PBX trunk or Student Centrex service lines, and for Centrex service lines. |
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Verizon New England Inc.

12. Other Services**12.12 Secretarial Concentrator–Central Office Concentrator Service**

12.12.1 Description	
A.	Central Office Concentrator service provides a Telephone Answering Service (TAS) bureau to the ability to consolidate incoming calls to client's (the term client refers to the customer of the TAS), lines to a smaller number of channels connected to the customer's premises equipment. The system has a capacity of 768 client line terminations and 16 outgoing channels to the customer's premises equipment.
B.	Central Office Concentrator service utilizes equipment located in the Telephone Company's central office to detect the ringing signal to a client's line and immediately process the call to the customer's premises equipment. A variable ring count feature provides the ability to change the client's ring count from the customer's premises. The signaling arrangement for call processing from the concentrator to the subscriber's premises equipment is standard DID type signaling.
C.	The service is provided based on availability of central office facilities and can be used with either Telephone Company or customer provided suitably equipped premises equipment. The Telephone Company does not guarantee the compatibility of Central Office Concentrator service with any particular manufacturer's premises equipment.

12.12.2 Application of Rates and Charges	
A.	For channels connecting the concentrator with the customer's premises equipment, rates and charges apply for Private Line Type 2001A channels.
B.	Bridging connection equipment in the central office to connect a concentrator with a client line termination is provided at rates and charges specified in Section 12.12.
C.	Equipment addition charges apply for adding hardware subsequent to the initial installation. The charge is comprised of a system charge which is a one time charge. They are in addition to the S&E charges for the hardware and to any other applicable rates and charges.
D.	Two Station Arrangements for a Private Line Type 1006 channel, are required to change the variable ring count feature of the master concentrator.

12.12.3 Variable Term Payment Plan (VTPP)	
A.	Central Office Concentrator service is furnished under the VTPP. All conditions and regulations pertaining to the VTPP are contained in Section 1 except as specified herein.
B.	The VTPP rates are payable over an Optional Payment Period (OPP) selected by the customer. The available OPPs are month-to-month, 48 months and 72 months.
C.	One time and S&E charges may be deferred or VTPP monthly rates may be prepaid subject to the regulations specified in, Section 1.

Verizon New England Inc.

12. Other Services**12.12 Secretarial Concentrator-Central Office Concentrator Service****12.12.3 Variable Term Payment Plan (VTPP)**

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| D. | Transfer of Service may be provided at a transfer of service charge, subject to the regulations Specified in, Section 1. |
| E. | Termination Liability —For termination prior to term expiration, the applicable termination liability is dependent upon the OPP selected by the customer. For the month-to-month OPP, there are no termination charges. For the 48 month and 72 month OPPs the termination charges are 60% of the remaining amount due. |
| F. | Vintage I rates and charges apply for the 48 and 72 month OPPs for service installed prior to December 15, 1984, or ordered prior to December 15, 1984 if installed in accordance with the Telephone Company's established installation practice. <ol style="list-style-type: none">1. Vintage II rates and charges apply for the 48 and 72 month OPPS for services ordered on or after December 15, 1984.2. Month-to-month rates and charges shown on the latest Vintage schedule apply for services under that payment option as of the effective date of this tariff, regardless of when service was ordered. |

Verizon New England Inc.

12. Other Services**12.13 Service Through Miscellaneous Common Carriers**

12.13.1 Description	
A.	Interconnected service to and from mobile units of customers of a miscellaneous common carrier with which arrangements have been made for the interchange of telephone traffic is available through interconnecting equipment and local connecting channels provided by the Telephone Company.
B.	Customers of a miscellaneous common carrier mobile radio system arranged for unlimited interconnected service are furnished interconnected service at a monthly rate per mobile unit which covers all local message use in the unlimited calling area applicable to unlimited business service.
C.	Interconnected service local messages are messages to stations in the local service area or message unit area of the Telephone Company's serving exchange from mobile units within range of the miscellaneous common carrier base station that serves the area where the point of connection to the facilities of the Telephone Company is located.

12.13.2 Application of Rates and Charges	
A.	Additional charges, which the miscellaneous common carrier bills to and collects from its customers, are applicable to its portion of the interconnected service as set forth in tariffs of the miscellaneous common carrier.
B.	Unlimited interconnected service is furnished at monthly rates, per mobile unit.

Verizon New England Inc.

12. Other Services**12.14 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-Type A**

12.14.1	Description
A.	ACD-ESS provides for distribution of a large volume of incoming calls to answering positions. If all positions are busy, calls are held in their order of arrival in queue until an answering position becomes available or the caller hangs up.
B.	ACD-ESS is furnished only from No. 1 Electronic Switching System Central Office equipment with the appropriate generic program.
C.	Lines terminating in the system may consist of trunk lines (local or foreign exchange), WATS lines, tie lines, or a combination of these lines.
D.	ACD-ESS requires no unique station equipment and may be provided to lines equipped with any standard single line telephone or key telephone equipment.
E.	The customer's primary location is normally served from the same central office as that from which the ACD-ESS is provided. One channel is provided from the central office to the customer's location for each ACD answering position. No separate charges apply to these channels as long as the number of channels is equal to or is exceeded by the total number of facilities provided for local exchange access, foreign central office, foreign exchange, WATS, and interexchange tie lines including CCSA terminations.
F.	Service may be provided to a primary location served by a central office other than that in which the ACD-ESS equipment is located subject to operating limits and the availability of facilities and equipment.
G.	Standard Features <ol style="list-style-type: none"> Add On Conference and Consultation Hold allows an attendant to establish a three-party conversation with the option of keeping one of the two-parties on hold while having a private conversation with the other. Call Transfer allows incoming calls to an attendant position to be transferred to another position. Dial Intercommunication Between ACD Stations Direct Outward Dialing allows an attendant to gain access to the exchange network by dialing an access code. Uniform Call Distribution with Queuing provides an even distribution of incoming calls to available answering positions.
H.	Optional Features <ol style="list-style-type: none"> Call Waiting Indication provides a visual indication of the length of time calls are held before answered. Delay Announcements provides an announcement to calls held in queue for a customer's specified period of time. The same or a unique announcement may be used for a second, third, or fourth announcement interruption.

Verizon New England Inc.

12. Other Services**12.14 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-Type A**

12.14.1 Description
H. (Continued)
3. Night Service provides the capability to route calls directed to unattended answering positions equipped for night service to preselected answering positions.

12.14.2 Regulations
A. Minimum Service Period — 12 months for an ACD-ESS system.

12.14.3 Application of Rates and Charges
A. If the number of ACD answering positions exceeds the total specified for incoming call facilities, rates and charges apply for a Private Line Type 2001A channel between the customer's location and the serving central office for each additional answering position.
B. When service is provided to a primary location served by a central office other than that in which the ACD-ESS equipment is located, rates and charges apply for a channel between the ACD-ESS central office and the customer's normal serving central office for each answering position provided at that location. Channels for answering positions between the normal serving central office and the customer's location are provided without separate charge subject to the same conditions specified in Section 12.14.1E.
C. In addition to the rates and charges for ACD-ESS, premises work charges and rates and charges for associated services and equipment are applicable.
D. The service establishment charge applies when the system is initially established, and is in addition to all other applicable rates and charges.
E. For central office termination, when intercommunication is provided between stations of a Centrex system and stations or terminals of an ACD-ESS system, rates and charges for tie lines and tie line terminations for each path arranged to allow simultaneous calls between the systems. 1. One queue slot per two stations is provided.
F. For make busy arrangements and night service, rates and charges apply for a Private Line Type 1001 channel for the channel between the customer premises and the ACD-ESS Central Office.
G. For call waiting indication, arrangements may be provided to indicate up to three different call waiting indications for calls in the queue. Rates and charges apply for a Private Line Type 1001 channel for each different indication.
H. For Night service, rates and charges apply for a Private Line Type 1001 channel.

Verizon New England Inc.

12. Other Services**12.14 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-Type A****12.14.3 Application of Rates and Charges**

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| I. | Rates and charges for local exchange access facilities terminating on ACD-ESS queuing equipment are as specified in Section 5 for PBX trunk lines. |
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Verizon New England Inc.

12. Other Services
12.15 Group Alerting System

12.15.1 Description	
A.	This service is an arrangement to provide alert calling, on a manual basis, to a single group of predetermined telephone lines or to several groups of these same telephone lines from a control telephone. Communication is provided on a two-way basis between the control telephone and the called telephones but not between called telephones during an alert. Called telephones may be arranged to answer an alert call only during the ringing interval or at any time the alert call is in progress.
B.	Alerting systems may be provided only in conjunction with Centrex service.
C.	The called telephones in a Group Alerting System may be arranged in one of the following groups. <ol style="list-style-type: none">1. As a single group2. In two groups of 21 or less with all group signaling3. In two groups with a maximum of 42 in one group and 21 in the other with all group signaling4. In three groups of 21 or less with all group signaling.
D.	This service is provided subject to the availability of suitable facilities and when all telephones of a system are located within the same exchange. Interoffice or interexchange facilities may not be compatible with these arrangements and any commitment to associate these channels with a system is subject to transmission limitations.

12.15.2 Responsibility of the Telephone Company	
A.	Liability in case of failure of service shall be governed by the applicable General Regulations in Section 1. The Telephone Company shall not be liable, in any event not effectually so governed, for failure of service not resulting from its own gross neglect, nor, in any event, for any indirect consequence of a failure of service, in view of the furnishing of the service at the filed rates.

12.15.3 Use of Service	
A.	Shared use of these facilities is permitted when the service is provided for and ordered by a Civil Defense Agency for alerting purposes. The charges under these circumstances may be computed as though the facilities were furnished to a single customer and without affecting the ultimate responsibility for payment of charges, will be allocated for billing purposes among the customers in accordance with prorated amounts specified by the Civil Defense Agency and agreed to by the customers; such amounts to remain in effect for a minimum of one month.

Verizon New England Inc.

12. Other Services**12.15 Group Alerting System****12.15.4 Application of Rates and Charges**

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| A. | In addition to the rates and charges for equipment located in the central office, rates and charges for services with which the group alerting and dispatching system is associated are also applicable. |
| B. | Service charges apply as appropriate. Service charges apply in addition to the S&E change charges. |
| C. | Rates and charges for Private Line Type 2001 channels apply for private line telephone channels between the common equipment and the control telephone location. |
| D. | Rates and charges for Private Line Type 1001 channels apply for private line signal channels between the common equipment and the control telephone location, per control station line, per signal group. |
| E. | S&E charges apply to change the answering arrangement of called telephones or to change the basic group arrangement at the common equipment. |

Verizon New England Inc.

12. Other Services**12.16 Private Switch/Automatic Location Identification (PS/ALI) Trunks**

12.16.1 Description	
A.	PS/ALI trunks provides a Private Branch Exchange (PBX) customer dedicated routing to the E911 tandem facility to allow transmission of the automatic number identification to lookup the automatic location identification, as well as provide a dialable call back number for the public service answering point to use if needed. This service is provided subject to the availability of suitable facilities.
B.	A minimum of two PS/ALI trunks are required.
12.16.2 Responsibility of the Telephone Company	
A.	Liability —The Telephone Company's liability for interruption or failures of this service shall not exceed an amount equivalent to the proportionate charge to the customer for the period of time that the PS/ALI trunk was fully or partially inoperative.
12.16.3 Regulations	
A.	Temporary Suspension of Service is not provided for this service.
12.16.4 Application of Rates and Charges	
A.	Neither usage charges nor foreign exchange mileage charges apply to PS/ALI trunks.
B.	A monthly rate and NRC apply in addition to service and equipment charges.

Verizon New England Inc.

12. Other Services**12.17 Business Traffic Study Service**

(N)

12.17.1	Description
A.	Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully as opposed to the number of calls that reach a station-busy condition. The Company provides a recommendation of required lines to accommodate the studied call traffic based on industry standards for call traffic handling. Calculations for the recommendation are derived from traffic engineering tables. The recommendation is a close estimate and cannot be guaranteed.

12.17.2	Regulations
A.	Business Traffic Service is offered only to business customers where available.
B.	Calls must be carried by Verizon New Hampshire (Verizon NH), and billed by or on behalf of the Verizon NH to the customer requesting the study.
C.	Traffic studies are performed on Verizon access lines or hunt groups with local exchange numbers. Studies cannot be performed on toll-free or pay-per-call type telephone numbers.
D.	Traffic studies are performed, at the customer's request, per exchange, per customer account.
1.	For customers with access lines or hunt groups at more than one location, a non-recurring charge would apply for traffic studies at each location with the exception of 12.17.2.E.2 below.
E.	Traffic studies are provided on weekly, semi-monthly or monthly basis.
1.	The monthly rate is determined by the number of traffic study reports provided within a 4-week billing cycle.
2.	A one-week traffic study may be performed per customer location, per access line or hunt group, per calendar year, without any applicable non-recurring charges or monthly charge. Any additional non-recurring one-week traffic studies requested during the calendar year will be billed a non-recurring charge for each report. (Refer to Part M, Section 1.12.)
3.	Customers choosing recurring studies will pay a one time charge for initial set-up and monthly recurring charges for the reports. (Refer to Part M, Section 1.12.)
F.	Traffic study report features may vary by Central Office switching system type.

(N)

Issued: 09/14/2004
Effective: 10/14/2004

Docket No. DT 04-159


 Lisa M. Thorne
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Verizon New England Inc.

12. Other Services**12.17 Business Traffic Study Service**

(N)

12.17.3 Other

- A.** Traffic study reports may be requested for more than one access line or hunt group at a single customer location. A separate traffic study report is required for each access line or hunt group. Following is a list of possible access lines or hunt groups that would constitute one traffic study report:

Multiline Hunt Group

ISDN Primary Rate Service

Worksmart group

ISDN Basic

Business Lines/Trunks

Centrex Plus

Remote Call Forwarding

12.17.4 Application of Rates and Charges

- A.** Non-recurring charges will apply as follows
1. After the initial requested one-week report, a non-recurring charge will apply to the initial set-up of an additional one-week report within the same calendar year.
 2. A non-recurring charge will apply for the initial set-up for recurring reports.
 3. A non-recurring charge will apply per change to an existing recurring report.
- B.** Monthly recurring charges apply for weekly, semi-monthly and monthly reports.

(N)

Issued: 09/14/2004
Effective: 10/14/2004

Docket No. DT 04-159


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Verizon New England Inc.

13. Reserved for Future Use

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14. Promotional and Market Trial Programs**14.1 Description****14.1.1 General**

- A.** Promotional and market trial programs may be introduced from time to time, as market conditions warrant, following advance notification to the PUC. Such programs may include, but are not limited to discounts, reductions, increases or waivers of the appropriate rates and/or charges for the services provided or trial rates and/or charges for potential service offerings. The time periods, locations, tracking plans and terms and conditions applicable to each promotion or market trial program are provided to the PUC at the time of notification.
- 1.** Promotional and market trial programs will be implemented following seven days notice to the PUC or after resolution of objections or concerns which may be raised by the PUC.

14.1.2 Impulse Calling Program

- A.** Impulse Calling is offered from time to time, at the Telephone Company's discretion and designed to stimulate impulse calling during off-peak period.
- 1.** Impulse Calling applies to dial station-to-station service and to any MTS point within the New Hampshire LATA, at special reduced rates during an appointed hour(s) on a selected day.
- B.** Impulse Calling is not applicable to calls rated at reduced charges for Selective Calling. It is applicable to MTS reduced charge discounts for disabled persons while the program is in effect.
- C.** **Reduced Charges** for customer dialed MTS calls, made during the program period, will consist of a specific LATAwide rate for an initial block of time and a uniform overtime rate for each additional minute or fraction thereof. Each time the program is offered, the rates and time periods may be different; however, the reduced rates will never result in a charge which is less than 25% of a comparable call made during the same time period.

14.1.3 Flat Rate ISDN BRI

- A.** This market trial, which is furnished subject to the availability of facilities, provides flat rate ISDN BRI service for both residential and business customers.
- 1.** Flat Rate ISDN BRI service consists of unlimited circuit switched data local usage.
- 2.** This flat rate option is available for purchase from February 25, 2003 to February 25, 2004. At the end of the one-year trial, it will be determined whether Flat Rate ISDN BRI will be introduced as a general tariffed offering.
- a.** The Telephone Company will continue to offer Flat Rate ISDN BRI on a grandfathered basis to existing customers until February 25, 2006. After February 25, 2006 Flat Rate ISDN BRI will be withdrawn from this tariff, and the Telephone Company will no longer provide this service.
- 3.** Service will only be available in the following exchanges:
- | | |
|----------------|-----------|
| Center Ossipee | Lancaster |
| Greenfield | Colebrook |
| Deerfield | Pittsburg |
- 4.** Eligibility for business customers is limited to businesses with six (6) or fewer lines.
- 5.** Service is limited to no more than 50 total business lines in each of the specified exchanges. There is no limit to the number of residence lines allowed.
- B.** Trial rates are in addition to the monthly basic exchange service rates.

(D)
(D)
(N)
(N)

Verizon New England Inc.

15. Service Packages
15.1 WORKSMART Packagessm

15.1.1	Description
A.	WorkSmart which is offered subject to the availability of suitable facilities provides business customers with the option to subscribe to one of the following feature packages and provides discounts to subscribers who commit to a 12, 24, or 36 month commitment period.
1.	Feature Pkg. 1 — Call Waiting, Call Forwarding, Caller ID
2.	Feature Pkg. 2 — Call Waiting, Call Forwarding, Three Way Calling, Caller ID
3.	Feature Pkg. 3 — Call Forwarding, Three Way Calling, Caller ID
4.	Feature Pkg. 4 — Call Waiting, Call Forwarding, Three Way Calling, Call Waiting ID with Name
5.	Feature Pkg. 5 — Call Waiting, Call Waiting ID with Name, Three Way Calling
6.	Feature Pkg. 6 — Call Waiting, Call Forwarding, Call Waiting ID with Name
B.	WorkSmart is offered subject to the following conditions.
1.	WorkSmart is not available to customers who have analog or digital Centrex, ISDN, or PBX trunks.
2.	WorkSmart is not available with temporary suspension of service.
3.	WorkSmart is only available with touch-tone service.
C.	WorkSmart is available only to customers who utilize the Telephone Company as their local service provider, and whose basic service is provided over the Telephone Company's access lines.

(C)
(C)

15.1.2	Regulations
A.	Termination Liability — For a customer who terminates service prior to the expiration of the commitment period and does not reconnect service at another business location prior to the end of the commitment period the following termination liability applies.
1.	No termination liability applies if a WorkSmart customer terminates service within sixty days.
2.	A termination liability applies if a WorkSmart customer terminates service between two months and the end of the contract period.
3.	The termination liability does not apply when a WorkSmart customer subscribes to digital centrex service prior to the expiration of his WorkSmart commitment period.
B.	Transfer of Service — WorkSmart may be re-located to a different premise. The number of access lines in service at the new location must be greater than or equal to the number of lines in service at the previous location.

Verizon New England Inc.

15. Service Packages

15.1 WORKSMART Packagessm

15.1.2 Regulations

- C. **Customer Premise Equipment**—The customer may be required to purchase customer premises equipment applicable to the services selected in the appropriate feature package as specified in the tariff regulations for the services contained in the subscribed specific feature packages.

15.1.3 Application of Rates and Charges

- A. Monthly rates apply for the individual service items that comprise a feature package, and are in addition to the rates and charges for the associated main telephone exchange service, and for other associated services.
- B. **Discounts**—When the customer subscribes to a 12, 24 or 36 month commitment period a percentage discount will be applied to the monthly rate.
1. **Service Order**—A discount applies to the service and equipment charge to install a new or additional network access line
 2. **One Time Charge**
 - a. A discount applies to the applicable one time charge when an existing customer orders WorkSmart.
 - b. A one time charge does not apply when a customer changes from one WorkSmart package to another WorkSmart package during their term agreement.
 - c. A one time charge does not apply when an existing WorkSmart customer renews his WorkSmart package term agreement.
 3. **Monthly Rates**—A percentage discount applies to the monthly rates that apply for the individual service items that comprise a feature package.
 4. **Additional Line**—When a customer orders an additional network access line equipped with a WorkSmart feature package, the customer receives an additional discount off the monthly rate for the services in the WorkSmart package on that additional network access line.
- C. **Change in Length of Commitment Period**—A customer may, at any time prior to the expiration of their commitment period, change to a longer or shorter commitment period at the then effective discount tariff rate.
1. The termination liability does not apply when a customer changes his commitment period to a commitment that is longer or shorter than the time remaining in the existing commitment period.
 2. A one time charge does not apply when a customer changes the length of his commitment period.

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15. Service Packages
15.2 ValuePack

15.2.1	Description
A.	<p>ValuePack is a billing arrangement whereby one-party residence customers can subscribe to any number of the following services/features and allowable combinations thereof at a single discounted monthly rate. The services are provided subject to their individual service regulations specified elsewhere in Section 7.</p> <ol style="list-style-type: none"> Custom Calling Services— Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Waiting, Speed Dialing 8, Speed Dialing 30, Three Way Calling (T) Phonesmart Services— Call Waiting ID Deluxe, *69, Call Waiting ID with Name, Caller ID - Number Only, Caller ID, Busy Redial (T) Distinctive Ring Service
B.	ValuePack is available only to customers whose basic service is provided over the Telephone Company access lines.

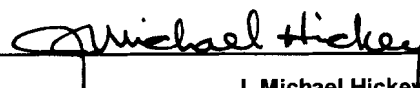
15.2.2	Application of Rates and Charges
A.	<p>Monthly Rates—In lieu of the monthly rates that would otherwise apply for the individual services available in the ValuePack package, a single ValuePack monthly rate will apply per line equipped, when a customer subscribes to those services as offered under ValuePack.</p> <ol style="list-style-type: none"> The ValuePack monthly rate is in addition to the rates and charges for the associated one-party main telephone exchange service, as well as other applicable rates and charges that apply for other associated services.
B.	Service Charges —One time charges do not apply.

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15. Service Packages
15.3 Call Manager Package

15.3.1	Description
A.	Call manager package is a billing arrangement which provides one-party residence customers the option to select one of the following feature packages subject to their individual service regulations specified elsewhere in Section 7 and subject to the availability of suitable facilities.
1.	Package 1 —Call Waiting ID with Name, Call Forwarding Busy Line/Don't Answer, and Call Waiting (T)
2.	Package 2 — Call Waiting ID Deluxe, Call Forwarding Busy Line/Don't Answer, and Call Waiting (T)

15.3.2	Application of Rates and Charges
A.	Monthly Rates —In lieu of the monthly rates that would otherwise apply for the individual services, a single call manager package monthly rate will apply per line equipped, when a customer subscribes to those services as offered under call manager package.
1.	The call manager package monthly rate is in addition to the rates and charges for the associated one-party main telephone exchange service, as well as other applicable rates and charges that apply for other associated services.
B.	Service Charges do not apply to subscribe to call manager package.

Issued: November 16, 2001
Effective: December 16, 2001
J. Michael Hickey
President-NH

Verizon New England Inc.

15. Service Packages**15.4 Local and Toll Package**

(C)

15.4.1	Description	(C)
A.	The Local and Toll Package is a billing arrangement which provides residence customers with a combination of the following services. All services are provided subject to their individual service regulations specified elsewhere in the tariff.	(C)
1.	One-party unlimited exchange service	
2.	TouchTone	
3.	ValuePack (excluding Speed Dialing 8 Codes)	
4.	Five hours of cumulative message time on customer dialed intraLATA toll calls within the state of New Hampshire. Eligible message time consists of the following.	
a.	Customer dialed station-to-station sent-paid calls and operator completed station-to-station sent-paid calls when facilities are not available for customer dial completion.	
b.	Operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.	
B.	Local and Toll Package is not available to customers receiving a lifeline reduction in monthly basic exchange service rates.	(C)
C.	All services are provided subject to their individual service regulations specified elsewhere in the tariff.	

15.4.2	Application of Rates and Charges	(C)
A.	Monthly Rates— In lieu of the monthly rates that would otherwise apply for the individual services/features, a single Local and Toll Package monthly rate will apply.	(C)
B.	Accumulation of message time is done on a per second basis. At the end of the customer's billing period, the sum of accumulated seconds is rounded to the next higher minute.	
C.	Service and equipment charges for installation of a network access line or changing the class or grade of service do not apply when the customer is also subscribing to the Local and Toll Package. One time charges also do not apply to add a feature.	(C)

Verizon New England Inc.

15. Service Packages**15.5 Verizon Local Package Extrasm/Verizon Local Packagesm**

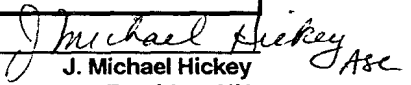
(T)

15.5.1	Description	
A.	Verizon Local Package Extra sm /Verizon Local Package sm are billing arrangements which provides residence customers with a combination of local services plus an optional feature package for a single monthly rate. All services are provided subject to their individual service regulations specified elsewhere in the tariff.	(T)
1.	Verizon Local Package Extra sm /Verizon Local Package sm includes the following services.	(T)
a.	One-party unlimited exchange service	
b.	Touchtone	
c.	Local directory assistance with an unlimited call allowance.	
2.	In addition, customers can select either Verizon Local Package sm which consists of three, or Verizon Local Package Extra sm which consists of four or more of the following services:	(T)
a.	*69	(T)
b.	Anonymous call rejection	
c.	Call forwarding busy line/don't answer	
d.	Call forwarding	
e.	Call waiting	
f.	Caller ID, or Call Waiting ID with Name, or Caller ID – Number Only, or Call Waiting ID Deluxe	
g.	Distinctive ring-package I	
h.	Distinctive ring-package II	
i.	Busy Redial	
j.	Speed dialing 30	
k.	Three-way calling	
B.	The Verizon Five Cents Plan sm is an optional calling plan which is offered, available and compatible as a supplement to line(s) subscribed to Verizon Local Package Extra sm or Verizon Local Package sm .	(T)
1.	This plan provides for a uniform per minute rate to be charged for Verizon Local Package Extra sm and Verizon Local Package sm customers' qualifying regional toll usage twenty-four hours a day, seven days a week.	(T)
a.	Regional toll usage consists of directly dialed calls outside of the local calling area but within the 603 calling area.	(T)
2.	Qualifying usage includes customer dialed station-to-station sent-paid toll calls and to those operator completed station-to-station sent-paid toll calls when facilities are not available for customer dial completion and to operator completed station-to-station sent-paid toll calls for disabled persons unable to dial calls because of their handicap.	
3.	Qualifying usage does not include calls to 700, 800, and 900 services, billed to a third telephone number calls; collect calls; person-to-person calls; Calling Card calls; conference; call connect *69, and other calls that normally require an operator, except for those calls specified above.	
C.	The Verizon Five Cents Plan is not available in conjunction with other regional toll calling plans or services.	
D.	The Verizon Five Cents Plan is available only to Verizon Local Package Extra sm and Verizon Local Package sm customers who utilize the Telephone Company as their intraLATA toll service provider.	(T)
E.	Verizon Local Package Extra sm /Verizon Local Package sm is not available to customers receiving a lifeline reduction in monthly basic exchange service rates.	(T)

Issued: January 22, 2004

Effective: February 21, 2004

Docket No. DT 04-007


 J. Michael Hickey
 President-NH

Verizon New England Inc.

15. Service Packages

15.5 Verizon Local Package Extrasm/Verizon Local Packagesm

(T)

15.5.2 Application of Rates and Charges

A. **Monthly Rates**— In lieu of the monthly rates that would otherwise apply for the individual services included in the packages, the Verizon Local Package Extrasm and Verizon Local Packagesm monthly rate will apply.

(T)

B. **Usage** - A uniform rate per minute applies to regional toll usage. This rate does not vary by the time of day, day of week, or distance. Message charges do not apply.

C. Accumulation of message time for the Verizon Five Cents Plan is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.

D. The Verizon Five Cents Plansm rates are in addition to the rates and charges for the associated Verizon Local Package Extrasm and Verizon Local Packagesm service.

(T)

E. **Discounts**— Usage associated with Verizon Five Cents Plan does not qualify for any additional discount.

F. **Service and Equipment Charges** associated with the installation of a network access line or for changing the class or grade of service do not apply when the customer is also subscribing Verizon Local Package Extrasm or Verizon Local Packagesm. One time charges do not apply to add a feature.

(T)

(T)

Issued: January 22, 2004
Effective: February 21, 2004

Docket No. DT 04-007

J. Michael Hickey
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President-NH *AsC*

Verizon New England Inc.

15. Service Packages**15.6 Multi-Line Package Bonus Discount**

15.6.1	Description	
A.	Multi-line package bonus discount is a billing arrangement that provides one-party residence customers that have two or more access lines and purchase one or more of the following services/packages in allowable combinations, with a discount.	
1.	Verizon Local Package Extra sm	(T)
2.	Prior to October 19, 2002, Multi-Line Package Bonus Discount will be furnished to existing Verizon Local Package Extra sm and Verizon Local Package sm customers. Effective October 19, 2002, Multi-Line Package Bonus Discount will apply to Verizon Local Package Extra sm .	(T) (T)
3.	ValuePack	
4.	Local and Toll Package	
5.	Verizon Regional Package Extra sm	(T)
B.	To be eligible for the multi-line package bonus discount, all the customer's lines must be on the same premises and billed to the same customer and billing telephone number.	
C.	Multi-line package bonus discount is available only to customers whose basic service is provided over Telephone Company access lines.	
D.	The services and packages are provided subject to their individual service regulations specified elsewhere in the tariff.	
E.	Multi-line package bonus discount is not available on services for which customers are receiving a lifeline reduction in monthly rates.	

15.6.2	Application of Rates and Charges
A.	A percent discount applies to the monthly rate for each eligible service/package on each line.

Verizon New England Inc.

15. Service Packages**15.7 Package Bonus Discount**

15.7.1 Description	
A.	Package bonus discount is a billing arrangement that provides a discount to eligible one-party residence customers that purchase the following service(s).
1.	Call Intercept Service
2.	Talking Call Waiting
B.	To be eligible for the package bonus discount, the customer must subscribe to one of the following packages:
1.	Verizon Local Package Extra sm
2.	ValuePack
3.	SoundDeal
4.	Verizon Regional Package Extra sm
D.	Services and packages are provided subject to their individual service regulations specified elsewhere in the tariff.


(T)

(T)

15.7.2 Application of Rates and Charges	
A.	A percent discount applies to the monthly rate for each service specified in 15.7.1A.
B.	A one-time charge does not apply to establish package bonus discount.

Issued: January 22, 2004
Effective: February 21, 2004

Docket No. DT 04-007


J. Michael Hickey
President-NH

Verizon New England Inc.

15. Service Packages
15.8 Corporate Rewards

15.8.1	Description	
A.	Corporate rewards provides business customers with an optional calling plan and an access line discount applicable to selected services as described below:	
1.	Qualifying Usage — consists of usage assessed either on a per-line or on a per-minute basis.	(C)
a.	Per-line Basis	(N)
	Centrex Lines at \$25 per line.	(N)
b.	Per-minute Basis — Uniform rates that do not vary by time of day or day of week, billed on a per-minute basis and timed at one second increments, apply to the following types of customer-dialed station-to-station sent paid and applicable customer-dialed station-to-station calling card calls.	(T)
	Measured Local	
	Toll	
	Toll Free and Dedicated Toll Free	
	Toll circuit switched data	
	Calling card calls made via the BAAN single rate platform	(T)
2.	Volume Discount — applies a discounted rate to qualifying, monthly usage charges aggregated from all of a customer's billing telephone numbers (BTNs) within the state that subscribe to Corporate Rewards. The volume discount rate is automatically adjusted should a customer's qualifying usage vary between usage tiers. The qualifying usage tier is determined by rating usage at the Corporate Rewards base rate. There is a maximum and a minimum qualifying usage threshold that a customer's usage must be within in order to qualify for a volume discount.	
3.	Loyalty Discount — applies in the 13th month, for each consecutive year, up to and including the fifth year, a customer will receive an increased loyalty discount. After the fifth year, customers will continue to receive a loyalty discount capped at the fifth year discount level. Loyalty discount will apply to the customer's discounted monthly usage charges and will be applied on a BTN level. Customers that exceed the Tier 4 maximum monthly aggregated usage volume will not receive a loyalty discount.	
4.	Access Line Discount — applies to Individual Message Business (IMB), Trunks, Centrex Plus, ISDN Basic, ISDN PRI, Flexpath and Enhanced FlexGrow® lines. Customers will receive a fixed dollar discount on eligible access lines. Access lines included in customer specific pricing agreements are ineligible for the access line discount. However, customers with customer specific pricing agreements are eligible to subscribe to and receive the benefits of all the other Corporate Rewards components. Customers that exceed the Tier 4 maximum monthly aggregated usage volume will not receive access line discounts. Customers that do not exceed the Tier 1 maximum monthly usage volume will not receive access line discounts For customers subscribing to a two or three-year Corporate Rewards Service Agreement, access line discounts will apply only to those access lines rated on the shortest term period available. Customers must convert their existing access lines to the shortest term period available in order to be eligible for the two or three-year access line discounts.	

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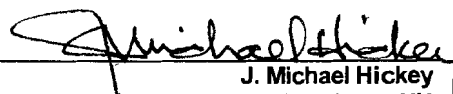
15. Service Packages

15.8 Corporate Rewards

15.8.1	Description	
B.	Minimum Usage Threshold — A customer must meet a minimum monthly usage threshold. The minimum monthly usage threshold is equal to 20% of the tier one minimum usage threshold that qualifies customers for a volume discount. Should a customer's actual monthly aggregate qualified usage revenue be less than the minimum usage threshold, a minimum usage fee will be applied to the customer's main billing telephone number. The minimum usage fee is equal to the difference between the minimum monthly usage threshold and the customer's actual monthly aggregate qualified usage revenue.	(T)
C.	Service Agreement — Customers are required to sign a one-, two- or three-year service agreement. At the end of the term period, the service agreement will be automatically renewed for a one-year term unless the customer notifies the Telephone Company otherwise. Customers will be required to identify a main billing telephone number in the service agreement to which any applicable minimum usage charge or termination charge will be applied.	(T)(C) (C)
D.	Termination	(T)
1.	Customers may terminate participation at any time provided the customer gives the Telephone Company a 60-day written notice. The termination will go into effect in the first full billing period following the 60-day notification period. If a customer chooses to cancel the service agreement or disconnects the main billing telephone number identified in the service agreement, prior to the expiration date of the term set forth in the service agreement a termination liability charge will apply.	(C)
a.	In addition, customers that sign a two or three-year service agreement will be required to return all access line discounts received in accordance with their service agreement. Discounts that must be returned will be calculated as follows: Number of access lines/services X discount amount per access line/services X number of months expired under the service agreement.	(C)
2.	A customer is exempt from paying a termination liability charge under the following conditions:	
a.	A customer migrates to another Telephone Company product or service, selects a new main billing telephone number; or	(C)
b.	A customer terminates participation on the expiration date of the service agreement. The Customer must provide written notice prior to the expiration date. The Telephone Company will terminate the plan in the first full billing period following the sixty day written notice or the first full billing period following the expiration date, whichever is later.	(C)

Issued: April 4, 2003
Effective: June 3, 2003

Docket No. 03-089


J. Michael Hickey
President-NH

Verizon New England Inc.

15. Service Packages**15.8 Corporate Rewards****15.8.2 Application of Rates and Charges**

A. With the exception of the incremental charge for calling card calls made via the BAAN single rate platform, there is no per message charge applicable to corporate rewards qualifying usage.

(X)

B. Corporate rewards is not available with the following usage.

1. Any local, toll or toll circuit switched data optional calling plan/customer specific pricing (CSP) plan calls
2. Public access line (PAL) service
3. Public access smart-pay line (PASL) service
4. Foreign exchange service
5. Dormitory communication service
6. Enhanced universal emergency number service E911
7. Directory Assistance service and National Directory Assistance service
8. Message Telecommunications for Disabled Persons


(X)

(N)

(N)

Issued: April 4, 2003
Effective: June 3, 2003

Docket No. 03-089


J. Michael Hickey
President-NH

Verizon New England Inc.

15. Service Packages**15.9 Verizon Regional Package Extrasm**

15.9.1	Description
A.	Verizon Regional Package Extra sm is a billing arrangement which provides residence customers with a combination of local service, unlimited Local Directory Assistance, intraLATA toll and an optional feature package for a single monthly rate.
B.	<p>Verizon Regional Package Extrasm includes one-party unlimited exchange service, unlimited Local Directory Assistance, unlimited intraLATA toll and touch-tone service. In addition, customers can select any of the following.</p> <ol style="list-style-type: none"> 1. Caller ID or Caller ID - Number Only or Call Waiting ID Deluxe or Call Waiting ID with Name 2. Call Waiting 3. Anonymous Call Rejection 4. Call Forwarding 5. Call Forwarding Busy Line, or Call Forward Don't Answer, or Call Forwarding Busy Line Don't Answer 6. Call Intercept 7. Talking Call Waiting 8. Distinctive Ring - Package I 9. Distinctive Ring - Package II 10. *69 11. Busy Redial 12. Speed Calling 30 13. Three-way Calling
C.	<p>Availability</p> <ol style="list-style-type: none"> 1. Verizon Regional Package Extrasm is available only to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Telephone Company access lines. Verizon Regional Package Extrasm is available for resale. 2. Verizon Regional Package Extrasm is not available in conjunction with any other local or intraLATA toll calling plans or packages. 3. Verizon Regional Package Extrasm is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. 4. Verizon Regional Package Extrasm is also not available to customers with ISDN, Centrex, or Student Centrex service.

(T)

Issued: August 13, 2004
Effective: September 14, 2004

Docket No. DT 04-146


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Verizon New England Inc.

15. Service Packages**15.9 Verizon Regional Package Extrasm**

15.9.1 Description	
C.	Availability (Continued)
5.	Verizon Regional Package Extra sm does not qualify for other discount plans offered elsewhere in this tariff with the exception of the following discount(s):
a.	A Verizon Bundle Discount applies to qualified Verizon Regional Package Extra sm customers as specified in 15.9.2.D.
b.	Multi-Line Package Bonus Discount applies to Verizon Regional Package Extra sm customers as specified in 15.6.1.A.5.

15.9.2 Application of Rates and Charges	
A.	Monthly Rates – The Verizon Regional Package Extra sm rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in Verizon Regional Package Extra sm .
B.	The Verizon Regional Package Extra sm rate applies to customer dialed station-to-station sent-paid calls, and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
C.	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to the Verizon Regional Package Extra sm . Service charges do not apply to add or change a feature.
D.	Verizon Bundle Discount – A customer is eligible to receive a monthly discount on Verizon Regional Package Extra sm when the customer also subscribes to one of the following Verizon affiliate products:
1.	Verizon Online Internet access services billed on the Verizon-NH bill, except for Verizon Online 768 Kbps maximum speed service.
2.	ONE-BILL [®] with Verizon Wireless
3.	DIRECTV [®] purchased through Verizon

(N)
(N)Issued: August 24, 2005
Effective: September 9, 2005

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Verizon New England Inc.

15. Service Packages**15.10 Verizon Regional Packagesm**

15.10.1 Description	
A.	Verizon Regional Package sm is a billing arrangement which provides residence customers with a combination of unlimited local service, unlimited intraLATA toll service and an optional feature package for a single monthly rate.
B.	Verizon Regional Package sm includes one-party unlimited exchange service, unlimited intraLATA toll and touch-tone service. In addition, customers can select any of the following value added services: <ol style="list-style-type: none"> 1. Caller ID or Caller ID – Number Only or Call Waiting ID with Name 2. Call Waiting 3. Three-way Calling 4. Speed Dialing 8 or 30 Codes
C.	Availability <ol style="list-style-type: none"> 1. Verizon Regional Packagesm is available to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines. Verizon Regional Packagesm is available for resale. 2. Verizon Regional Packagesm is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Verizon Regional Packagesm is also not available to customers with ISDN, Centrex, or Student Centrex services. 3. Verizon Regional Packagesm is not available in conjunction with any other local or intraLATA toll calling plans or packages.
D.	Verizon Regional Package sm does not qualify for other discount plans offered elsewhere in this tariff with the exception of the following discount(s): <ol style="list-style-type: none"> 1. A Verizon Bundle Discount applies to qualified Verizon Regional Packagesm customers as specified in 15.10.2.D.

(T)

(C)

(C)

(N)

(N)

15.10.2 Application of Rates and Charges	
A.	Monthly Rates – The Verizon Regional Package sm rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in Verizon Regional Package sm offer.
B.	The Verizon Regional Package sm rate applies to customer dialed station-to-station sent-paid calls, and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
C.	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to the Verizon Regional Package sm . Service charges do not apply to add or change a feature.

Issued: August 13, 2004
Effective: September 14, 2004

Docket No. DT 04-146


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Verizon New England Inc.

15. Service Packages**15.10 Verizon Regional Packagesm****15.10.2 Application of Rates and Charges**

- | | |
|--|-----|
| D. Verizon Bundle Discount – A customer is eligible to receive a monthly discount on Verizon Regional Package sm when the customer also subscribes to one of the following Verizon affiliate products: | |
| 1. Verizon Online Internet access services billed on the Verizon-NH bill, except for Verizon Online 768 Kbps maximum speed service. | (N) |
| 2. ONE-BILL [®] with Verizon Wireless | (N) |
| 3. DIRECTV [®] purchased through Verizon | |

Verizon New England Inc.

15. Service Packages**15.11 Verizon Regional Package Unlimitedsm**

(N)

15.11.1	Description
A.	Verizon Regional Package Unlimited is a billing arrangement, which provides residence customers with a combination of a dial-tone access line, local usage, intraLATA toll usage and an optional feature package for a single monthly rate.
B.	<p>Verizon Regional Package Unlimited includes one-party unlimited local exchange service and unlimited intraLATA toll usage. In addition, customers can select any three of the following value added services:</p> <ol style="list-style-type: none"> 1. Caller ID or Caller ID Number Only or Call Waiting ID with Name or Call Waiting ID Deluxe 2. Call Waiting 3. Call Forwarding 4. Call Forwarding Busy Line or Call Forwarding Don't Answer or Call Forwarding Busy Line Don't Answer 5. Busy Redial 6. *69 7. Speed Dialing 8 Codes 8. Speed Dialing 30 Codes 9. Three-Way Calling 10. Distinctive Ring – Service Package I or Distinctive Ring – Service Package II
C.	<p>Availability</p> <ol style="list-style-type: none"> 1. Verizon Regional Package Unlimited is available only to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines. 2. Verizon Regional Package Unlimited is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Verizon Regional Package Unlimited is also not available to customers with ISDN, Centrex, or Student Centrex services. 3. Verizon Regional Package Unlimited is not available in conjunction with other local or intraLATA toll calling plans or packages.
D.	<p>Verizon Regional Package Unlimited does not qualify for other discount plans offered elsewhere in this tariff with the exception of the following discount(s):</p> <ol style="list-style-type: none"> 1. A Verizon Bundle Discount applies to qualified Verizon Regional Package Unlimited customers as specified in 15.11.2.D.

(N)

Issued: August 13, 2004
Effective: September 14, 2004

Docket No. DT 04-146


Lisa M. Thorne
Vice President-NH

Verizon New England Inc.

15. Service Packages**15.11 Verizon Regional Package Unlimitedsm****15.11.2 Application of Rates and Charges**

- | | |
|-----------|--|
| A. | Monthly Rates – The Verizon Regional Package Unlimited rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in the Verizon Regional Package Unlimited service offer. |
| B. | The Verizon Regional Package Unlimited rate applies to customer dialed station-to-station sent-paid calls and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. |
| C. | Service charges for installation of a network access line or for changing the class or grade of service do not apply when a customer is also subscribing to the Verizon Regional Package Unlimited plan. Service charges do not apply to add or change a feature. A total of three features (listed above) may be included in the service package at any time. |
| D. | Verizon Bundle Discount – A customer is eligible to receive a monthly discount on Verizon Regional Package Unlimited when the customer also subscribes to one of the following Verizon affiliate products: <ol style="list-style-type: none"> 1. Verizon Online Internet access services billed on the Verizon-NH bill, except for Verizon Online 768 Kbps maximum speed service. 2. ONE-BILL[®] with Verizon Wireless 3. DIRECTV[®] purchased through Verizon |

(N)
(N)

Verizon New England Inc.

15. Service Packages**15.12 Verizon Client Advantage Program (VCAP-R)****15.12.1 General**

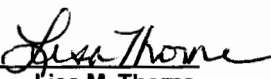
- A.** The Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan is a rebate plan available to retail business customers that meet certain eligibility requirements as set forth in Section 15.12.3 of this tariff, and achieve a multi-state commitment level based on Contributing Total Billings for business telecommunications services provided by the Telephone Company as defined in Part A, Section 15.12.2.A below. If the eligibility requirements are met, the VCAP-R Plan provides each eligible business Customer with rebates as set forth in Part A., Section 15.12.5 and Part M, Sections 1.15.12 and 1.15.13 of this tariff.
- B.** VCAP-R rebates are available only in jurisdictions where applicable VCAP-R tariffs have been approved.

15.12.2 Definitions

- A. Telephone Company** – For purposes of this Section, this includes Verizon New England Inc., as well as the following Verizon entities collectively (Verizon California Inc., Verizon Florida Inc., Verizon Mid-States (Contel of the South Inc.), Verizon North Inc., Verizon Northwest Inc., Verizon South Inc., Verizon Southwest (GTE Southwest Inc.), Verizon West Coast Inc., Verizon Delaware Inc., Verizon Maryland Inc., Verizon New Jersey Inc., Verizon New York Inc., Verizon Pennsylvania Inc., Verizon Virginia Inc., Verizon West Virginia Inc., Verizon Washington, DC Inc., and Verizon Network Integration Corp.).
- B. Customer** – A retail business entity that subscribes to the VCAP-R Plan. A customer and some or all eligible customer affiliates may elect to be treated as a single individual Customer. Where such an election is made, the CTB of the customer and its eligible customer affiliates shall be combined for all purposes. An eligible customer affiliate may elect to be treated as a separate customer, if the requirements of Part A, Section 15.12.3.B.3 of this tariff are met.
- C. Customer Affiliate** – Any entity that (directly or indirectly) is controlling, controlled by, or under common control with the Customer.
- D. Base Year** – The most recent twelve (12) month period preceding the Customer's signing of a VCAP-R agreement for which data are available.
- E. Contributing Total Billings (CTB)** – All multi-state billings for regulated and nonregulated business products and services during a period specified by the Telephone Company under the VCAP-R Plan, excluding charges for wireless services, international services, printed and electronic directory services, long distance services, and services provided by MCImetro Access Transmission Service LLC, MCImetro Access Transmission Services of Virginia, Inc., and MCImetro Access Transmission Services of Massachusetts, Inc..
- 1. Eligible CTB** – CTB, except for federal and state taxes that applicable laws, tariffs, regulations or regulatory orders require customers to pay.

(N)
(N)

Issued: April 3, 2006
Effective: May 3, 2006


Lisa M. Thorne
Vice-President-NH

Verizon New England Inc.

15. Service Packages**15.12 Verizon Client Advantage Program**

(N)

15.12.2 Definitions**E. (Cont'd)**

- 2. Commitment CTB** – Eligible CTB, except for the following exclusions:
- a. Federal or state surcharges, fees or taxes that applicable laws, tariffs, regulations or regulatory orders require customers to pay;
 - b. Nonregulated products and services with the exception of voice messaging services and inside wire maintenance services;
 - c. Digital Subscriber Line (DSL) Services;
 - d. The following services provided by all former GTE Telephone Operating Companies in all states ("Selected Former GTE Services"): Fast Packet Services including Internet Protocol-Virtual Private Network, Fiber Broadband Access Services, Transparent LAN Service, Transport LAN Connect, CyberWAN, and Video Services; and,
 - e. Late Payments Charges
 - f. Adjustments to billed charges will be excluded from Commitment CTB; however, the following items will be included in Commitment CTB: Other Charges and Credits, except for (1) credits for services eligible for funding under the Federal Universal Service Fund E-Rate (Education Rate) program that are paid by the E-Rate program and not paid by the Customer, and (2) credits for rebates under the VCAP-R Plan.
- 3. Commitment CTB** is equivalent to CTB for intrastate telecommunications services and applicable intrastate and interstate access services except for Selected Former GTE Services.

- F. Customer Commitment** – A percentage of commitment CTB that the customer commits to achieving during each year of the VCAP-R plan. The initial Customer Commitment, for the first year of the plan, is ninety percent (90%) of Commitment CTB. The Customer Commitment for subsequent years of the plan will be established as set forth in Section 15.12.5 and Part M, Section 1.

- G. Rebate Trigger** – Ninety percent (90%) of Customer Commitment.

- H. Monthly Rebate Trigger** – Ninety percent (90%) of Customer Commitment divided by twelve.

- I. Rebate CTB** – Commitment CTB for intrastate telecommunications services, voice messaging services and inside wire maintenance services in New Hampshire.

- J. Actual CTB** – The amount of Commitment CTB billed to a Customer based on the Customer's actual purchases of Services during a period specified by the Telephone Company.

- 1. Monthly Actual CTB** – Actual CTB during a given month.
- 2. State Specific Monthly Actual CTB** – Monthly Actual CTB in New Hampshire.
- 3. Actual Rebate CTB** – The amount of Rebate CTB billed to a Customer based on the Customer's actual purchases of Services during a period specified by the Telephone Company.
- 4. State Specific Monthly Actual Rebate CTB** – Monthly Actual Rebate CTB in New Hampshire.

(N)

Verizon New England Inc.

15. Service Packages**15.12 Verizon Client Advantage Program**

(N)

15.12.2 Definitions**J. (Cont'd)**

- 5. Measured Period Actual CTB** – Actual CTB during a Measurement Period.
- 6. Measured Period Actual Rebate CTB** – Actual Rebate CTB during a Measurement Period.
- K. Effective Date** – The date that the Telephone Company and the Customer sign a VCAP-R agreement.
- L. Measurement Period** – The 12-month period beginning on the first day of the term of the VCAP-R Plan, and each succeeding 12-month period during the term.
- M. Month** – Any monthly billing cycle during a Measurement Period.
- N. Services** – All telecommunications services (as defined in the Federal Communications Act of 1934, as amended) that the Telephone Company as defined herein are legally permitted to offer and that are obtained from the Telephone Company directly (i.e., not through a carrier not affiliated with the Telephone Company or its affiliates which are reselling such services).

15.12.3 Regulations

- A.** In addition to the regulations set forth below, the regulations as set forth in the general or standard terms and conditions section of applicable state or federal tariffs related to the services included in the VCAP-R.
- B. Initial Eligibility Requirements**
- 1.** In order to be eligible for the VCAP-R Plan, the Customer must meet the requirements, as set forth below, during the Base Year.
 - a.** Between \$1.5 million and \$80 million of annual multi-state total (aggregate) Eligible CTB, and,
 - b.** A minimum of \$100,000 in annual multi-state, intrastate, intraLATA local and toll usage Eligible CTB.
 - 2.** If the Customer meets the initial eligibility requirements as set forth in Section 15.12.3.B.1, the Customer may subscribe to the VCAP-R Plan by signing a VCAP-R agreement with the Telephone Company. Any additions, removals or changes to the Customer's billing telephone numbers subject to the VCAP-R Plan must be submitted by the Customer to the Telephone Company in writing.
 - 3.** A Customer Affiliate that desires to subscribe to the VCAP-R Plan independent of its parent company may sign an affiliate VCAP-R individual agreement provided 1) the parent company meets the eligibility requirements set forth in Section 15.12.3.B.1 and also participates in the VCAP-R Plan, and 2) the Customer Affiliate meets the following eligibility requirements:
 - a.** A minimum of \$100,000 in annual multi-state, intrastate, intraLATA local and toll usage Eligible CTB.

(N)

Verizon New England Inc.

15. Service Packages**15.12 Verizon Client Advantage Program (VCAP-R)**

(N)

15.12.3 Regulations**B. (Cont'd)**

- 4.** Customers receiving discounts, rebates, credits, or other favorable rate treatment from the Telephone Company under any applicable federal or state tariff or individual case basis or other customer specific pricing arrangement that provides discounts on a CTB or total billed revenue (TBR) basis (collectively, TBR Plans) are not eligible to receive rebates in the VCAP-R Plan in any jurisdiction where the Customer subscribes to such TBR Plans. However, Customers subscribing to the Verizon Client Advantage Program for Non-Regulated Services (VCAP-NR) are eligible to participate in the VCAP-R Plan.

Customers receiving discounts, rebates, credits, or other favorable rate treatment in exchange for revenue commitments for specific services or groups of services, but not on a CTB or TBR basis, are eligible to receive rebates in the VCAP-R Plan.

- C. Reports** - The Telephone Company shall provide monthly reports to the Customer providing information about the Customer's participation in the VCAP-R Plan. At the Telephone Company's discretion, such reports may be provided through various media including, but not limited to, paper or electronic media. The Telephone Company will provide the Customer with instructions on how to access the various media.

15.12.4 Terms & Conditions**A. Renewal Period**

- 1.** The VCAP-R Plan is offered as a two year term Plan, with a one year renewal. At the end of the initial two year term, the VCAP-R Plan will be renewed automatically for the third year unless the Customer provides written notification of its intent to terminate the VCAP-R Plan no later than 90 days after the start of the third year.

B. Termination By The Customer

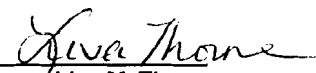
- 1.** A Customer may terminate its VCAP-R agreement and cease to be a Customer under the VCAP-R Plan at any time during the term of the VCAP-R Plan for any reason, including but not limited to, business downturn, by providing written notice of termination to the Telephone Company at least 30 days before the effective date of the termination. A Customer who terminates its agreement pursuant to this paragraph shall cease to receive VCAP-R rebates as of the effective date of the termination. Subject to Section 15.12.4.B.3 following a Customer that terminates its participation in the VCAP-R Plan may subscribe to the VCAP-R Plan again by satisfying the eligibility requirements as set forth in Section 15.12.3.B.
- 2.** Termination liability charges do not apply to the Customer's termination of the VCAP-R Plan.
- 3.** A Customer that terminates its participation in the VCAP-R Plan may not subscribe to the VCAP-R Plan again after the Customer's third such termination.

(N)

Issued: December 21, 2005

Effective: February 20, 2006

Docket No. DT 05-201


 Lisa M. Thorne
 Vice-President-NH

Verizon New England Inc.

15. Service Packages**15.12 Verizon Client Advantage Program**

(N)

15.12.4 Terms & Conditions**C. Increases in CTB Categories**

1. If a Customer combines, by merger, acquisition of assets or equity, or otherwise, with a new entity that otherwise qualifies under the VCAP-R Plan, and the Customer and the new entity elect in writing to be treated as a single Customer for purposes of consolidating their Eligible CTB, the Telephone Company shall combine 100% of the Customer's Base Year Eligible CTB and 100% of the Base Year Eligible CTB of the new entity (or, if the new entity does not have Base Year Eligible CTB, the 100% of the most recent available annual Eligible CTB of the new entity) to obtain a single new combined Eligible CTB, which will produce a single new combined Customer Commitment that will apply prospectively to the single new combined Customer. Any such increase shall be made effective at the start of the next Measurement Period.
2. If a Customer combines, by merger, acquisition or assets or equity, or otherwise, with a new entity, but the Customer and the new entity do not elect to be treated as a single new Customer for purposes of consolidating Eligible and Customer Commitment, and the new entity wishes to participate in the VCAP-R Plan, the new entity must meet the eligibility requirements set forth in Section 15.12.3.B. and must sign a VCAP-R agreement.

15.12.5 Application of Rates and Charges**A. Rebates**

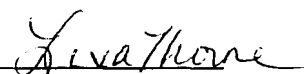
1. If the Customer's Monthly Actual CTB meets or exceeds the Monthly Rebate Trigger on a cumulative basis during the Measurement Period, the Customer will receive a rebate by multiplying the Customer's State Specific Monthly Actual CTB by the applicable rebate percentage set forth in Part M, Sections 1.15.12 and 1.15.13, and applying the resulting rebate amount to the Customer's State Specific Monthly Actual Rebate CTB.
2. If the Customer does not meet the Monthly Rebate Trigger on a cumulative basis during the Measurement Period, the Customer will not receive a VCAP-R rebate for that month. However, if the Customer generates sufficient Actual CTB during the Measurement Period so that the average Monthly Actual CTB meets the Monthly Rebate Trigger on a cumulative basis during the Measurement Period, then the Customer will receive a VCAP-R rebate for any month(s) in which the Customer did not originally qualify for a VCAP-R rebate under Section 15.12.5.A.1.
3. The Telephone Company will perform annual reviews to make any adjustments as necessary to conform to the rates, terms and conditions of the VCAP-R Plan. No interest will be paid in connection with the application of rebates.

(N)

Issued: December 21, 2005

Effective: February 20, 2006

Docket No. DT 05-201


 Lisa M. Thome
 Vice-President-NH

Verizon New England Inc.

15. Service Packages**15.12 Verizon Client Advantage Program**

(N)

15.12.5 Application of Rates and Charges**A. (Cont'd)**

4. Customers that qualify for the VCAP-R Plan will be designated in Group A or Group B based on the Customer's Eligible CTB:
 - Group A: Between \$1.5 million and \$29.99 million of multi-state total (aggregate) Eligible CTB
 - Group B: Between \$30 million and \$80 million of multi-state total (aggregate) Eligible CTB
5. Upon the commencement of the VCAP-R Plan, and for the first 12-month Measurement Period of the Plan (Year 1), the monthly rebate percentage as shown in Part M, Section 1.15.12 will apply to the Rebate CTB.
6. At the end of the first Measurement Period (Year 1), the Telephone Company will review the Customer's Actual CTB to determine the percentage of Customer Commitment attained based on Year 1 Customer Commitment. Based on the percentage of Customer Commitment attained and the Customer's election of a new Customer Commitment for the next Measurement Period (Year 2), the Customer will receive a monthly rebate percentage during the next Measurement Period in accordance with the rebate schedules in Part M, Section 1.15.13.
7. At the end of the second Measurement Period (Year 2), the Telephone Company will review the Customer's Actual CTB to determine the percentage of Customer Commitment attained based on Year 1 Customer Commitment. Based on the percentage of Customer Commitment attained and the Customer's election of a new Customer Commitment for the next Measurement Period (Year 3), the Customer will receive a monthly rebate percentage during the next Measurement Period in accordance with the rebate schedules in Part M, Section 1.15.13.
8. Customer must notify the Telephone Company in writing of its new Customer Commitment for the next Measurement Period prior to the start of that Measurement Period.

(N)

Verizon New England Inc.

15. Service Packages**15.13 Unlimited Local Usage for Business**

15.13.1	Description
A.	Unlimited Local Usage for Business is an optional calling plan which includes unlimited local voice usage for a flat monthly rate. Unlimited Local Usage for Business is available only to business customers with Business exchange service and/or Digital Centrex Plus Service. The Exchange Access line rate is not included in the Unlimited Local Usage for Business rate.

(N)

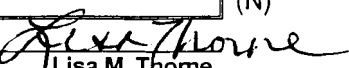
15.13.2	Regulations														
A.	Unlimited Local Usage for Business is available on Business Exchange Service and any Centrex Plus Service lines where facilities permit.														
B.	Unlimited Local Usage for Business is available only to customers who subscribe to Verizon New Hampshire as their carrier for all local and intraLATA toll calls.														
C.	Unlimited Local Usage for Business applies per telephone line.														
D.	Unlimited Local Usage for Business is available to business customers who, at the time of initiation of service, subscribe to 25 or fewer Telephone Company lines (voice grade or voice grade equivalent).														
E.	Eligible business customers may subscribe to the Unlimited Local Usage for Business plan for up to ten (10) lines. A combination of Unlimited Local Usage for Business and Unlimited Local and Toll Usage for Business may not exceed a total of ten (10) lines.														
F.	Unlimited Local Usage for Business is not available with Enhanced FlexGrow Service, PBX trunks, ground start lines or trunks, ISDN Basic Service, ISDN Primary Service, Remote Call Forwarding Service, Foreign Exchange Service, Foreign Central Office, Public Telephone Service, Dormitory Communication Service, Enhanced Universal Emergency Number Service 911, Flexpath, Analog to Digital Conversion Digital PBX Services, NOVA, Superseded Analog Centrex Services and Standard Use Business Exchange Service.														
G.	Unlimited Local Usage for Business is not available with the following business packages or optional plans: Selective Calling Service, Corporate Rewards, and the Outward Toll Calling Plan option of the Customized Netsaver Plan.														
H.	Unlimited Local Usage for Business is not available with services provided under a special contract.														
I.	Unlimited Local Usage for Business does not apply to the following calls and services: <table border="0"> <tr> <td>- Local Directory Assistance Service</td><td>- Customer Dialed Collect, Bill-to-Third</td></tr> <tr> <td>- Call Connect Service</td><td>Number or Person-to-Person Calls</td></tr> <tr> <td>- Business Line Verification</td><td>- Information Delivery Service (IDS Type</td></tr> <tr> <td>- Busy Line Interrupt</td><td>Call - Audiotext)</td></tr> <tr> <td>- National-411 (N-411) Service</td><td>- 700, 900, 976 Services</td></tr> <tr> <td>- All Operator Dialed Calls</td><td>- Corrections-Collect Calls</td></tr> <tr> <td>- Calling Card Calls</td><td></td></tr> </table>	- Local Directory Assistance Service	- Customer Dialed Collect, Bill-to-Third	- Call Connect Service	Number or Person-to-Person Calls	- Business Line Verification	- Information Delivery Service (IDS Type	- Busy Line Interrupt	Call - Audiotext)	- National-411 (N-411) Service	- 700, 900, 976 Services	- All Operator Dialed Calls	- Corrections-Collect Calls	- Calling Card Calls	
- Local Directory Assistance Service	- Customer Dialed Collect, Bill-to-Third														
- Call Connect Service	Number or Person-to-Person Calls														
- Business Line Verification	- Information Delivery Service (IDS Type														
- Busy Line Interrupt	Call - Audiotext)														
- National-411 (N-411) Service	- 700, 900, 976 Services														
- All Operator Dialed Calls	- Corrections-Collect Calls														
- Calling Card Calls															
J.	All regulations applicable to any Digital Centrex Plus Service as specified in Part H, Section 5 of this Tariff apply to that service when offered with Verizon's Unlimited Local Usage for Business package.														

(N)

Issued: April 14, 2006

Effective: May 16, 2006

Docket No. DT 06-053


 Lisa M. Thorne
 Vice President-NH

Verizon New England Inc.

15. Service Packages**15.13 Unlimited Local Usage for Business****15.13.2 Regulations**

- K.** Unlimited Local Usage for Business applies to voice traffic and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service also may not be used for autodialing. **The Telephone Company** reserves the right to restrict the amount of other services and equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the Customer uses this Service for any non-eligible purpose, including, but not limited to, the examples noted above, the Telephone Company may suspend, restrict or cancel the Service. Details on calls made will not be available for this service.

15.13.3 Month-to-Month and One-Year Term Agreements

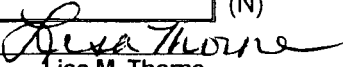
- A.** Unlimited Local Usage for Business is available on a Month-to-Month basis or on a One-Year Term plan.
- B.** Customers may discontinue the Month-to-Month option at any time upon request to the Telephone Company.
- C.** One-Year Term agreements are applied per line and are not required to be co-terminus. At the end of the term period or any subsequent renewal, the agreement automatically will be renewed for successive One-Year Terms at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow a 60-day grace period for the subscriber to remove the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30-days notice of any change.
- 1.** In the event the customer terminates the One-Year Term service within the first 60-days, starting on the Order Completion Date, the customer will be liable for the month-to-month charges up to the date of termination, and any termination liability will be waived. If the customer terminates service after 60-calendar days, but prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge per line for each month remaining in the term. An early termination charge will not apply under the following circumstances:
- a.** Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term; or
 - b.** Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
 - c.** Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

15.13.4 Application of Rates and Charges

- A.** The Unlimited Local Usage for Business monthly rate applies in addition to and does not include a Basic Exchange Dial Tone Line or Digital Centrex Plus line.
- B.** Service and Equipment Charges do not apply to an existing customer who chooses to add Unlimited Local Usage for Business to their line or who changes the class of service from Basic Exchange Business 1-Party Unlimited usage service to enroll in Unlimited Local Usage for Business.

Issued: April 14, 2006
Effective: May 16, 2006

Docket No. DT 06-053


Lisa M. Thorne
Vice President-NH

Verizon New England Inc.

15. Service Packages**15.14 Unlimited Local and Toll Usage for Business**

15.14.1	Description
A.	Unlimited Local and Toll Usage for Business is an optional calling plan which includes unlimited local and intraLATA toll voice usage for a flat monthly rate. Unlimited Local and Toll Usage for Business is available only to business customers with Business Exchange Service and/or Digital Centrex Plus Service. The Exchange Access line rate is not included in the Unlimited Local and Toll Usage for Business rate.


(N)

15.14.2	Regulations														
A.	Unlimited Local and Toll Usage for Business is available on Business Exchange Service and Digital Centrex Plus Service lines where facilities permit.														
B.	Unlimited Local and Toll Usage for Business is available only to customers who subscribe to Verizon New Hampshire as their carrier for all local and intraLATA toll calls.														
C.	Unlimited Local and Toll Usage for Business applies per telephone line.														
D.	Unlimited Local and Toll Usage for Business is available to business customers who, at the time of initiation of service, subscribe to 25 or fewer Telephone Company lines (voice grade or voice grade equivalent).														
E.	Eligible business customers may subscribe to the Unlimited Local and Toll Usage for Business plan for up to ten (10) lines. A combination of Unlimited Local and Toll Usage for Business and Unlimited Local Usage for Business lines may not exceed a total of ten (10) lines.														
F.	Unlimited Local and Toll Usage for Business is not available with Enhanced FlexGrow Service, PBX trunks, ground start lines or trunks, ISDN Basic Service, ISDN Primary Service, Remote Call Forwarding Service, Foreign Exchange Service, Foreign Central Office, Public Telephone Service, Dormitory Communication Service, Enhanced Universal Emergency Number Service 911, Flexpath, Analog to Digital Conversion Digital PBX Services, NOVA, Superseded Analog Centrex Services and Standard Use Business Exchange Service.														
G.	Unlimited Local and Toll Usage for Business is not available with the following business packages or optional plans: Selective Calling Service, Corporate Rewards, and the Outward Toll Calling Plan option of the Customized Netsaver Plan.														
H.	Unlimited Local and Toll Usage for Business is not available with services provided under a special contract.														
I.	Unlimited Local and Toll Usage for Business does not apply to the following calls and services: <table border="0"> <tr> <td>- Local Directory Assistance Service</td><td>- Customer Dialed Collect, Bill to Third</td></tr> <tr> <td>- Call Connect Service</td><td>Number or Person-to-Person Calls</td></tr> <tr> <td>- Busy Line Verification</td><td>- Information Delivery Service (IDS Type</td></tr> <tr> <td>- Busy Line Interrupt</td><td>Call-Audiotext)</td></tr> <tr> <td>- National-411 (N-411) Service</td><td>- 700, 900, 976 Services</td></tr> <tr> <td>- All Operator Dialed Calls</td><td>- Corrections-Collect Calls</td></tr> <tr> <td>- Calling Card Calls</td><td></td></tr> </table>	- Local Directory Assistance Service	- Customer Dialed Collect, Bill to Third	- Call Connect Service	Number or Person-to-Person Calls	- Busy Line Verification	- Information Delivery Service (IDS Type	- Busy Line Interrupt	Call-Audiotext)	- National-411 (N-411) Service	- 700, 900, 976 Services	- All Operator Dialed Calls	- Corrections-Collect Calls	- Calling Card Calls	
- Local Directory Assistance Service	- Customer Dialed Collect, Bill to Third														
- Call Connect Service	Number or Person-to-Person Calls														
- Busy Line Verification	- Information Delivery Service (IDS Type														
- Busy Line Interrupt	Call-Audiotext)														
- National-411 (N-411) Service	- 700, 900, 976 Services														
- All Operator Dialed Calls	- Corrections-Collect Calls														
- Calling Card Calls															
J.	All regulations applicable to Digital Centrex Plus Service as specified in Part H, Section 5 of this Tariff apply to that services when offered with Verizon's Unlimited Local and Toll for Business package.														

(N)

Issued: April 14, 2006
Effective: May 16, 2006

Docket No. DT 06-053


Lisa M. Thorne
Vice President-NH

Verizon New England Inc.

15. Service Packages**15.14 Unlimited Local and Toll Usage for Business****15.14.2 Regulations**

- K.** Unlimited Local and Toll Usage for Business applies to voice traffic and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service also may not be used for autodialing. The Telephone Company reserves the right to restrict the amount of other services and equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the Customer uses this Service for any non-eligible purpose, including, but not limited to, the examples noted above, the Telephone Company may suspend, restrict or cancel the Service. Details on calls made will not be available for this service.

(N)

15.14.3 Optional Feature Packages

- A.** The following optional feature packages are available to customers that subscribe to the Unlimited Local and Toll Usage for Business plan:
- 1.** Feature Package 1 includes Call Forwarding, Call Waiting and Three-Way Calling. The customer can select any single feature, any combination of two features, or all three features in this package. All existing restrictions and regulations for the individual features will apply.
 - 2.** Feature Package 2 includes Call Forwarding, Caller ID or Call Waiting ID with Name. Subscription to Call Waiting is required for Call Waiting ID with Name. All existing restrictions and regulations for the individual features will apply.
- B.** Customers that subscribe to the Unlimited Local and Toll Usage for Business plan may order Feature Package 1 and Feature Package 2 subject to the availability of facilities.
- C.** The monthly rates for the optional Feature Packages 1 and 2 are in addition to the monthly rates for the Unlimited Local and Toll Usage for Business plan.
- D.** The optional feature packages must be on the same line as the Unlimited Local and Toll Usage for Business plan.

15.14.4 Month-to-Month and One-Year Term Agreements


- A.** Unlimited Local and Toll Usage for Business is available on a Month-to-Month basis or on a One-Year Term plan.
- B.** Customers may discontinue the Month-to-Month option at any time upon request to the Telephone Company.
- C.** One-Year Term agreements are applied per line and are not required to be co-terminus. At the end of the term period or any subsequent renewal, the agreement automatically will be renewed for successive One-Year Terms at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow a 60-day grace period for subscriber to remove the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30-days notice of any change.

(N)

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15. Service Packages**15.14 Unlimited Local and Toll Usage for Business****15.14.4 Month-to-Month and One-Year Term Agreements****C. (Continued)**

1. In the event the customer terminates the One-Year Term service within the first 60-days, starting on the Order Completion Date, the customer will be liable for the month-to-month charges up to the date of termination, and any termination liability will be waived. If the customer terminates service after 60-calendar days, but prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge per line for each month remaining in the term. An early termination charge will not apply under the following circumstances:
 - a. Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term; or
 - b. Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
 - c. Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

(N)

15.14.5 Application of Rates and Charges

- A. The Unlimited Local and Toll Usage for Business monthly rate applies in addition to and does not include a Basic Exchange Dial Tone Line or Digital Centrex Plus line.
- B. Service and Equipment Charges do not apply to an existing customer who chooses to add Unlimited Local and Toll Usage for Business to their line or changes the class of service from Basic Exchange Business 1-Party Unlimited usage service to enroll in Unlimited Local and Toll Usage for Business.

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